

SOUVENIR



7th Edition

CAHOCON



2023



LEADERSHIP IS THE KEY TO
QUALITY





8th Edition

CAHOTECH



2023

8th edition International Healthcare Technology Conference

Venue : Indian Institute of Technology (IIT) Delhi

Pitch Fest

6th October, 2023

Conference

7th October, 2023

Hospital Innovations Showcase (Virtual)

30th September, 2023



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Hyderabad



More details will soon be available at www.cahotech.com

Dr. Tamilisai Soundararajan



सत्यमेव जयते
**GOVERNOR
TELANGANA**

RAJ BHAVAN
Hyderabad - 500 041

18.03.2023

MESSAGE

I am very happy to know that the 7th Edition of CAHOCON-2023 is taking place in Hyderabad on April 15-16, 2023. The theme "Leadership is the Key to Quality" very aptly encapsulates the growing stature of the country and its healthcare sector.

From the pandemic, which tested this country's infrastructure, resilience, and grit, to the delivery of more than 2.2 billion vaccines to 70 countries, India assumed the leadership role in the fight against COVID. In all this, the country took care of the most vulnerable members of our society. The key to this delivery was the commitment of healthcare warriors, the quality of our vaccine, a homegrown solution, proactive leadership, and execution.

We must replicate this in our delivery mechanism for regular healthcare. Innovation, service, and technology with quality must become the cornerstones of this delivery. Prevention must be the starting point. The creation of human resources in the form of doctors and paramedical has more than doubled in the last eight years, and it will reach the world level in the next eight years. Right leadership will make it a force to be reckoned with in developed and developing countries.

I congratulate the organization and its delegates and wish them all the best in the Hyderabad tradition.

May you show the way in this "AMRIT KAAL OF OUR AZAADI."

Dr. Tamilisai Soundararajan



Dr. Ravi P. Singh
Secretary General

Quality Council of India

2nd Floor, Institution of Engineers Building,
Bahadur Shah Zafar Marg,
New Delhi – 110 002. India

Dr. Ravi P. Singh
Secretary General, Quality Council of India
Message for CAHOCON



As we face the challenges brought on by the COVID-19 pandemic, it has become increasingly important for healthcare providers and facilitators to take responsibility for patient care and safety. The dedication and perseverance of doctors and healthcare professionals have exemplified this responsibility and resilience remarkably well. In India, we have demonstrated such leadership traits by successfully integrating digital healthcare infrastructure expansion and patient safety during the pandemic.

We must continue our collective efforts towards making India a global leader and a symbol of excellence in healthcare. Achieving this goal requires prioritizing patient care and safety as a hallmark of our Quality and setting an example for the world stage. Leadership will be critical to achieving this Quality, and we must continue to exhibit such leadership, as we did during the challenging COVID-19 days. Our processes must be efficient, effective, and patient-centric, while leveraging technological advancements to deliver high-quality care.

At QCI and NABH, we are committed to working with all stakeholders to promote and adhere to quality standards in the healthcare sector, making India's healthcare system a global benchmark. To achieve this, we must constantly strive to make our accreditation system a global standard while keeping in mind India's unique healthcare requirements. CAHO, with its focus on healthcare quality and capacity building, plays a critical role in this and must continue to strengthen and promote our National Accreditation system to ensure an unwavering commitment towards continuous improvement in our Healthcare Sector.

Achieving the goal of becoming a world leader would require vertical and horizontal collaboration that capitalizes on the strengths of all our partners, creating a trusted ecosystem that delivers interoperability. CAHOCON 2023 is dedicated to exploring this vital topic, bringing together the best minds to share and disseminate best practices across the nation towards continuous improvement at all levels of service provision.

I extend my best wishes to the CAHOCON 2023 team and express my hope that CAHO will continue to serve as a vital link between NABH and healthcare organizations within and outside India. Together, we can build a healthcare system that meets the needs of all patients, regardless of their background or financial situation and becomes a world leader in providing quality services. With strong leadership, collaboration, and commitment towards Quality, we can realize the vision of making Indian healthcare the global leader.

(Dr. Ravi P. Singh)

Proud Moment for **India and Quality Council of India**

India's National accreditation system under QCI has been ranked as the

5th

Best in the world

A sign of a Quality Concious India



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OF INDIA**
Creating an Ecosystem for Quality



National Accreditation Board for Testing & Calibration Laboratories

National Accreditation Board for Hospitals & Healthcare Providers



National Accreditation Board for Education and Training

National Accreditation Board for Certification Bodies



National Board for Quality Promotion



Our Divisions & Cells



TO KNOW MORE,
**SCAN
THE QR
CODE**

Contact Us:

Quality Council of India, ICCW Building, 2nd Floor, 4, Deen Dayal Upadhyay Marg, New Delhi, Delhi 110002

- @QualityCouncilofIndia
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- quality-council-of-india-qci-
- info@qcin.org



**National Accreditation Board for
Hospitals & Healthcare Providers**
(Constituent Board of Quality Council of India)

NABH/Gen/2023/2342

March 30, 2023



MESSAGE

It is a pleasure to be a part of the 7th International Conference of Consortium of Accredited Healthcare Organizations "CAHOCON 2023" which is being organized at Novotel, Hyderabad Convention Centre, Telangana on 15th and 16th April, 2023. On this occasion, I extend my heartiest congratulations to each and every member and partners of CAHO for their unending efforts in transforming the healthcare quality and patient safety through various objectives and initiatives. It is heartening to know that this organization is systematically infusing and spreading the message of quality in healthcare at the grassroots level to develop a culture of safety in healthcare organizations to drive continuous quality improvement. And CAHOCON is one such effort to bring all the stakeholders from all levels in one platform to help improve healthcare delivery and patient outcomes in the future and to stay up-to-date to adapt and implement the latest trends.

The past 6 editions of the Conferences have been a great success and I also look forward for the success and celebration of the 7th edition of the conference. The theme of CAHOCON 2023 "Leadership is the Key to Quality" shall surely emphasize the importance of leadership in promoting patient safety in the healthcare delivery system and its relevance globally. The Conference also will be a treasury that can provide a wealth of information, networking opportunities, a platform for sharing and learning the latest research, best practices, new trends and emerging best practices in the field and innovative ideas in the field of healthcare quality and safety, a chance to learn from leading experts, exchange ideas with colleagues, and explore new approaches to improving healthcare delivery.

I wish the event to be a grand success.

Jai Hind.

(Dr. Atul Mohan Kochhar)
MD, DNB, MNAMS, FAAD
CEO-NABH

A symbol that ensures **Patient Safety & Quality of Healthcare**



NABH - "MARK OF EXCELLENCE"

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Do not compromise, Do not take chances | Do not settle for anything less than the best

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NABH accreditation of hospitals ensures that

You receive quality healthcare as per global standards

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For further details please contact:

**National Accreditation Board for Hospitals & Healthcare Providers (NABH)
QUALITY COUNCIL OF INDIA**

ITPI Building, 5th Floor, 4-A, I P Estate, Ring Road, New Delhi - 110002, India

Telephone: 91-11-4260 0600 | Fax: +91-11-2332-3415 | Email: nabh@nabh.co | Website: www.nabh.co

CEO - NABL

Mr. N. Venkateswaran



It gives me immense pleasure to know that CAHO- Consortium of Accredited Healthcare Organisations is organising its annual conclave CAHOCON on 14th, 15th & 16th April, 2023 at Hyderabad on the theme “Leadership is the Key to Quality”.

CAHOCON, over the years, has become a much awaited event and I congratulate CAHO on organising such an event for accredited healthcare organisations with a focussed discussion on relevant health issues, benefitting the participants in knowledge enhancement and providing solutions while keeping quality and accreditation as pivotal points. I hope all attendees and speakers have an ideal opportunity to interact and share their ideas, views and experience and emerge with better solutions on all matters pertaining to quality and overall patient healthcare system.

On behalf of NABL, I take this opportunity to compliment the CAHO and the organising team and wish CAHO a grand success.



National Accreditation Board for Testing and Calibration Laboratories

Leading the way for laboratories excellence



NABL Accreditation ensures that

A laboratory has met international standards of quality and competence.

That a laboratory is committed to quality and reliability.

That laboratory has efficient and effective procedures.

That a laboratory is credible, and trustworthy for its customers and stakeholders

NABL provides accreditation for Medical testing laboratories' in accordance with ISO 15189:2012 for the disciplines:

- Clinical Biochemistry
- Clinical Pathology
- Haematology
- Microbiology & Infectious disease serology
- Histopathology
- Cytopathology
- Flow Cytometry
- Cytogenetics
- Molecular Testing
- Medical Imaging
- NABL also provides recognition for Medical (Entry Level) Testing Labs (NABL M(EL)T Labs) Program

Benefits of Accreditation

- International recognition
- Access to Global market
- Time and money efficient, Cost Reduction
- Enhanced customer confidence & satisfaction
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- Continual improvements
- Better operational control
- Assurance of accurate and reliable results

International Recognition:

NABL is Mutual Recognition Arrangements (MRA) signatory to ILAC and APAC

ILAC

APAC

Scan for More Info



NABL House Plot No. 45, Sector 44, Gurugram – 122003, Haryana



91-124-4679700



info@nabl.qcin.org

www.nabl-india.org

CEO - National Board for Quality Promotion,
Quality Council of India

Dr. A. Raj



I congratulate the Consortium of Accredited Healthcare Organizations (CAHO) for organizing the 7th edition of CAHOCON, 2023. It is heartening to know that all members and stakeholders associated with CAHO have extended their unconditional support in transforming & uplifting the healthcare quality and patient safety through various initiatives. In fact the idea of this event is dedicated to continuous quality improvement. Quality Council of India (QCI) also works with a mission to lead a nationwide quality movement in India. To fulfil the vision of becoming a developed nation by 2047, the culture of Quality has to be ingrained in the DNA of the nation in the coming few years. The National Board for Quality Promotion (NBQP) is guided by a vision that consolidates all the efforts in the direction of enabling 'Quality of Life' for citizens of India and collaborations with progressive organizations like CAHO is a step in that direction. We recognize that ensuring quality standards is a continuous process, and we are committed to extend all possible support to CAHO in this mission. Once again, I thank you for your dedication and commitment towards improving quality standards in our country.

CEO - ISQua

Dr Carsten Engel



At the International Society for Quality in Health Care (ISQua), we understand the critical role healthcare plays in the lives of individuals and communities, and we are committed to positively impacting this industry. During the past 30 years, ISQua has worked to improve the quality and safety of health care around the world through various education programmes, knowledge exchange and creating connections among like-minded individuals within our networks.

The healthcare industry is constantly evolving; that is why it is so important to come together and focus on the solutions that will make a real difference. And as the CEO of ISQua, I would like to take this chance to express my sincere gratitude to CAHO. The work CAHO coordinates in India, including education, accreditation, and distributing knowledge about quality and safety, is unique and inspiring. Engaging with our CAHO peers and learning from each other has been a delight. I believe that by working together, we can overcome all challenges and keep driving progress in the healthcare industry.

President - Elect - ISQua

Prof. Dr. Ezequiel Garcia-Elorrio



As member of the board of ISQua, I would to welcome you the CAHOCON 2023 conference! It's a great honor to partner with such a wonderful and enthusiastic organization that aims to transform people's lives in India and worldwide. I sincerely wish you the best during this high profile gathering and please do not hesitate to interact with peers as well as other ISQua representatives to get the most of sessions and relax breaks. I wish the best and it will be a pleasure to join you in 2024!

27TH
TO
30TH

AUGUST 2023



SEOUL, SOUTH KOREA

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'Technology, Culture, and Coproduction:
Looking to the Horizon of Quality and Safety'

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or contact conference@isqua.org

REGISTER NOW



ISQua is a CAHOCON 2023 Knowledge Partner

President - Asian Society for Quality in
Health Care (ASQua)

Professor Dr Pa-Chun Wang



It is a pleasure and an honour to participate in this momentous occasion, the 7th Edition of the Consortium of Accredited Healthcare Organizations (CAHO) Conference 2023 in Hyderabad, India.

I would like to express my heartfelt congratulations to CAHO for organising this conference with the theme “Leadership is the Key to Quality” in partnership with the Asian Society for Quality in Health Care (ASQua) and International Society for Quality in Health Care (ISQua). It is essential that leaders in healthcare, namely providers and healthcare professionals, continuously improve their service in order to provide quality and safe care to patients in light of the ever-changing and evolving challenges in the healthcare landscape, such as widespread pandemics, clinical advancements, and financial concerns.

The CAHOCON 2023 is the right platform for bringing together world’s top leaders to share their insights and experiences on a wide range of topics related to leadership and strategies on quality and safety in healthcare. Essentially, it is hoped that this conference will bring together professionals in their fields of expertise to learn, exchange ideas, and recognise the iconic contributions of peers and members in their respective fields of achievements.

On behalf of ASQua, I would encourage everyone, especially healthcare leaders, to attend this conference and to take this opportunity to register at ASQua membership rates. I wish all delegates an enjoyable and productive conference.



ASQua is comprised of national member countries that are recognised as the authorised standards writing organisation and accreditation organisation for healthcare facilities and services by their local governments and peers.

We are committed to improving the quality and safety of health care in Asia through collaborative action within the network and in collaboration with other health and quality related individuals and professional organisations.

Join Now!



Scan the QR code or visit www.asquaa.org to join as member

CEO - ACHS and ACHS International

Dr. Karen Luxford



On behalf of ACHS International, I extend my congratulations to the Consortium of Accredited Healthcare Organisation (CAHO) on its 7th International Conference. We are thrilled to support CAHO's vision of driving continuous quality improvement and pursuing the journey beyond accreditation for all its members.

ACHS International is a trusted quality improvement partner to healthcare organisations across the globe. With over 50 years' experience in the healthcare industry, we are experts in the fields of patient safety, quality, outcomes, and person-centred care improvements.

We take pride in sharing our Australian experience, which is rated as one of the best healthcare systems in the world, to drive continuous quality improvement globally. Our goal is to help organisations achieve and maintain an outstanding level of accreditation by providing exceptional services and support.

We look forward to sharing our knowledge and expertise with attendees.

Thank you for considering ACHS International as your partner in quality improvement.

ACHS International is the trusted quality improvement partner to healthcare organisations across the Middle East and Asia Pacific. With 50 years' experience in the healthcare industry, we are experts in the fields of patient safety, quality, outcomes, and person-centred care improvements.

We are accredited by the International Society for Quality in Healthcare (ISQua) External Evaluation Association (IEEA) for our standards, assessor training program, and organisational management.

Founded in

1974

in Sydney

A team of more than

400

dedicated assessors

More than

1,600

members globally

Members from

25

countries and regions

ACHSI Assessment was different - the ACHSI approach and looking at things during assessment were a very practical way, as assessors were not only looking at the documents but also created high-risk scenarios and asked staff questions around it. It was amazing and a big learning for us. ACHSI is exceptional.

Aditya Birla Memorial Hospital, India

Our Services



Quality Programs

Improve quality by meeting our IEEA accredited Evaluation & Quality Improvement Program (EQulP) standards through our Foundation, Recognition, or Accreditation programs. Our Centre of Excellence program and higher accreditation levels are available for the most advanced organisations.



Performance & Outcomes

Our Clinical Indicator Program (CIP) is one of the world's largest repositories of clinical data and allows our members to trend outcomes, compare to peer organisations, and internationally benchmark their performance to inform improvement activities.



Global Consulting

Solve your most complex quality and safety issues with the assistance of our global network of experienced healthcare subject matter experts and consultants.



Education & Training

Increase staff competencies and capabilities regarding patient safety and improvement science through our online learning platform and interactive classes delivered by recognised healthcare experts.

President & CEO - The Joint Commission

Jonathan B. Perlin

M.D., Ph.D.



At The Joint Commission, our vision is that all people always experience safe, effective, equitable, high value health care. We're helping improve care for everyone through accreditation, certification, and evaluation services. We aim to be an ally to every provider, equipping them with state-of-the-art quality standards and unparalleled resources aligned to their improvement journey.



Joint Commission International is pleased to collaborate with CAHO and participate in the CAHOCON 2023 conference. India's health care landscape presents many opportunities and challenges for JCI to share its global experience and expertise in improving health-care quality and patient safety. We look forward to partnering with many stakeholders across the country to improve the delivery of safe, high-quality healthcare to all of India



Vice President International
Accreditation, Quality Improvement, and
Patient Safety - Joint Commission International

Joel A. Roos

MD, MBA, MHCDS, CPE,



Joint Commission International (JCI) enables hospitals, health systems and clinics to achieve a greater level of performance excellence for those they serve through our expansive portfolio of quality improvement products and services.

No matter where your organization may be today in its journey toward safe, consistent care we can help you continue to advance and excel.

Learn why thousands of organizations just like yours have chosen JCI to help them build, standardize, and strengthen essential processes—earning our coveted Gold Seal of Approval[®], a universally recognized symbol of striving to achieve a higher bar in quality and patient safety.

For more information, please visit: www.jointcommissioninternational.org



PRESIDENT - CAHO

Dr Vijay Agarwal



Dear participants,

It is my pleasure to welcome you all to CAHOCON 2023 in Hyderabad, India. This is the 7th annual event being organized by the Consortium of Accredited Healthcare Organizations (CAHO), with the aim of bringing together healthcare leaders from across India and beyond to discuss the latest developments in quality healthcare.

This year's theme, "Leadership is Key to Quality," is particularly relevant given the challenges that healthcare systems are facing globally. As healthcare leaders, it is our responsibility to provide high-quality care to our patients, while also ensuring that our organizations remain financially sustainable.

Over the course of the next few days, we will be hearing from renowned experts in the field of healthcare quality and leadership. They will share their experiences and insights on how effective leadership can drive positive change in healthcare organizations, and how we can work together to improve the quality of care delivered to our patients.

I encourage you all to take advantage of this opportunity to network with your peers, exchange ideas, and learn from the best in the field. Together, we can create a brighter future for healthcare in India and beyond.

Thank you for your participation and support, and I wish you all a productive and enjoyable conference.

ORGANIZING CHAIRMAN - CAHOCON 2023

Dr B Bhaskar Rao

Chairman & Managing Director
KIMS Hospitals



I am happy that CAHO is holding its annual conference CAHOCON 23 on 15th and 16th April 2023.

It provides a great opportunity for exchange of views and sharing of knowledge in furtherance of our common cause to serve the patients better with focus on safety and quality.

CAHO has been playing a dynamic role in heralding a qualitative change by infusing and spreading Quality consciousness among all the concerned. It is driven by people of commitment, calibre and infectious passion who are working relentlessly to define Healthcare with Quality, Affordability and Accessibility.

QUALITY is the key word. It is Quality that distinguishes leaders from the rest and in turn good leadership can drive and deliver better Quality of services and products.

I hope there will be wide and vibrant participation leading to fruitful actions ahead. Let's make the event grand success.

CO-ORGANIZING CHAIRMAN - CAHOCON 2023

R Govind Hari

Chairman, Pushpagiri Group of
Eye Hospitals



There has been a paradigm shift in the last three years, in the way services are delivered and business is conducted. Covid pandemic, high cost of money, emphasis on quality and technology have created an environment where efficiency, effectiveness and empathy has become the major requirement. Healthcare delivery will become challenging with the passage of time. With personalised care, ageing population, intelligent customer, fierce competition, constant feedback and demanding environment, we are in the midst of interesting times.

This would require a “LEADERSHIP”, which is far sighted, nimble footed, believes in delegation, works in cooperative mode, is tech savvy and is hands on. Leadership must be humble, decisive, and ready for course correction always. These challenges will keep multiplying with AI/ML, with technology riding on 5G, with VR/AR/XR, with quality resources becoming more costly, and start up economy throwing different set of probable challenges unexpectedly, the leader has to chart a strategic dynamic course. One must be open to the idea of constant improvement. Training will be life long process, Technology has to be constantly upgraded, quality of service has to re-defined and money/ time will be constantly under pressure.

I believe this CAHOCON 2023 can show the way, on Leadership, on Technology, on Challenges, on Processes, on Delivery.

My best wishes for its grand success.

CO-ORGANIZING CHAIRMAN - CAHOCON 2023

Dr. G. Anil Krishna

Chairman & MD,
Medicover Hospitals, India



It's a pleasure that CAHO is conducting their 7th Annual conclave CAHOCON in Hyderabad on 15th and 16th April 2023.

I am honoured and delighted to welcome you to the 7th International conference of CAHO "Leadership is key to Quality". It gives a platform for deliberations, arguments or pondering upcoming or existing challenges and their possible solutions in healthcare Quality.

CAHO is non-profit organization, playing a vital role in Indian healthcare. It is influencing healthcare with the continuing training and communication skills and awareness programs on quality and patient safety and encouraging the healthcare organizations towards quality. CAHO is driven by the visionary and committed core members in the organizing body.

CAHOCON creates a platform to understand, highlight, and discuss any set of issues that influence a sector in various dimensions in Healthcare Quality

Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction, and skillful execution by the leadership. Great quality comes with great leadership.

I strongly believe conclave will be fruitful and insightful. Let's actively participate in the conclave and make it a grand success.

ORGANIZING SECRETARY - CAHOCON 2023

Mr. Raghu N Reddy T

Director & President,
Continental Hospitals Private Limited



The emphasis & focus on quality cannot be overstated in the healthcare industry! And likewise, it is imperative that the emphasis & focus on quality percolates downwards from the leadership-level to the very last person in the chain-of-delivery. It ought to be imbued in the DNA of the organization and it happens only when it is imbued in the organizational leadership. This 7th Edition of CAHOCON seeks to underline this very facet of our healthcare delivery system. As there is and will continue to be a greater emphasis on patient-safety, quality and quality standards take precedence across all healthcare verticals and the key differentiations amongst the best and the rest, will ultimately be quality.

The coming together of the finest minds, talent, and resources of the healthcare industry will present us with the ideal opportunity to define, redefine, and champion the next set of quality parameters to meet emerging patient needs. As patients become more aware, involved, and assertive – healthcare providers & practitioners ought to ensure that quality remains at the front & centre of their operations at all times.

CHAIRMAN,
INTERNATIONAL ADVISORY COMMITTEE - CAHO

Professor Dato Dr Ravindran Jegasothy
Former President ASQua, Malaysia



I am honoured to pen these few words in commemoration of CAHOCON 2023: 7th International Conference of CAHO @ Hyderabad from 14th to 16th April 2023. This conference is the key event in the CAHO calendar for any year and the organisation is to be congratulated for the successful organisation after a disruption due to the Covid pandemic.

“Leadership is the key to Quality” is a very apt theme recognising the role played by leadership in any organisation. CAHO’s success in its short history is no doubt due to the role played by its dynamic leadership and its emphasis on a participatory type of leadership. CAHO capitalised on the varying strengths of its leadership group and has made inroads internationally as well especially in ASQua and ISQua. Quality organisations have much to learn from CAHO in this regard.

In any organisation, its membership must sense value for money paid towards their subscription. CAHO has provided so much in return for meaningful education, knowledge and networking at low cost. Quality organisations may have to learn from CAHO that providing accreditation alone is not enough for sustainability but rather broad-based education aimed towards the membership and beyond maybe the key. The leadership of CAHO has been the catalyst in this effort.

Best wishes for the future.

CAHO - PATRON

Dr. Girdhar J. Gyani

Director General AHPI



Quality & Patient Safety can only sustain when it is imbibed in the culture of HCO. Quality as function therefore has to be led by top management and not merely supported as we come across in most cases. Quality culture is all about how leadership empowers and recognizes people within an organization on a sustained basis.

The 7th edition of CAHOCON has chosen a very apt theme; “Leadership is key to Quality.” CAHO over the years has taken a leadership role in spreading the quality movement in our country in a big way. CAHO has succeeded only because it has a team of empowered individuals spread across the country.

I am confident that forthcoming CAHOCON starting with 10-pre-conference workshops and the main conference on 15-16th April will add immense value to the participants and in-turn will help HCOs in building sustained quality culture.

I wish the CAHOCON-2023 big success.

CAHO - PATRON

Dr. Alexander Thomas

President AHPI



Welcome to CAHOCON 2023 the 7th edition of this amazing conference to be held in Hyderabad on 15 and 16 April.

This year, the special focus on leadership and quality, with a range of pre-conference workshops and two days of inspiring talks and discussions. I am sure, that as in the previous years, this year's event will be an invaluable opportunity to learn, network, and grow and hope that you will take away valuable insights and experiences.

It always makes me proud to see how CAHO has grown from a fledgling organisation and is now championing the cause of safe and quality health care at a global level.

CAHO - PATRON

Dr Thuppil Venkatesh

Professor Emeritus St John's Medical
College & CEO FQI



Congratulations and my sincere gratitude to the Organizing Secretary and team of CAHOCON 2023.

I am extremely delighted and happy to be part of 7th CAHOCON 2023 having an appropriate theme “Leadership is the Key to Quality”, scheduled during 15-16 April in Hyderabad. With 10 Pre-Conference Workshops happening on 14th April on various topics of current importance which is the need of the hour for demonstrating the quality in the health care sector.

I am sure that CAHO will cater to all sections of Health Care in this region. Something worth noticing with CAHO is not just an annual meeting, it is the celebration of year long nonstop learning, exchange of information & building the strength, confidence and conglomerating all these virtues and wisdom amongst all of us during this event.

CAHOCON in my view is truly an academic feast.

CAHO - PATRON

Air Marshal (Dr) Pawan Kapoor

AVSM, VSM* (Retd)



CAHO has been at the helm of affairs especially with regard to quality and patient safety right from its inception. It has not only supported the movement of quality and patient safety but has effectively ensured that all that is discussed, deliberated and described in various conferences and training programmes gets translated into effective implementation on ground.

CAHO has maintained this tradition and in its quest for bringing quality and patient safety to the fore, it has once again taken the initiative and the lead with the seventh edition of the conference scheduled to be held with effect from 14th to 16th April at Hyderabad having the theme "Leadership is the key to Quality". The importance of Leadership in Quality cannot be overemphasized. It is the key to bring about cultural and attitudinal changes. Leadership needs to inspire, inculcate, introduce and ensure implementation of good practices in the larger interest of the patients, staff, families and visitors to health-care organizations. It is the crux and the centrepiece of any effort that is focused on improving quality and patient safety. It also has a tell-tale effect on the functioning of both the healthcare organization, its employees and staff.

I complement CAHO for recognizing the importance of leadership in the domain of quality and patient safety. I am given to understand that the ten preconference workshops to be held on the 14th of April shall focus on important implementable and interdependent aspects of patient safety and quality.

I extend my appreciation and endorse my full support towards making this edition of the conference, like all its preceding editions a huge success.

I wish the conference an unparalleled success.

CAHO 2nd Edition
SAKCON 2023

(CAHO - STUDENT ANNUAL KNOWLEDGE SHARING CONFERENCE)

Theme:
**Operational
Excellence in
Healthcare**

PRE-CONFERENCE WORKSHOP
15th September, 2023

CONFERENCE
16th September, 2023

VENUE
Bangalore Baptist Hospital - Smrithi Auditorium

ORGANIZED BY **IIHMR**
BANGALORE

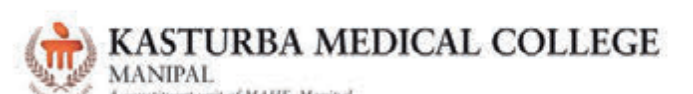


Block your dates!



Early Early Bird Registration Open @ Rs 700
for both conference and Pre-Conference Workshop.
Visit CAHO Stall at the exhibition area CAHOCON'23 Hyderabad

Our Knowledge Partners



CAHO - PATRON

Dr M I Sahadulla

Group Chairman & Managing
Director KIMSHEALTH



Memories are still fresh of the 2022 Conference organized by CAHO with the focus on patient safety and this time the slogan is on leadership and quality. It is my proud privilege in being involved with the upcoming conference on 15th & 16th April 2023.

A good leadership is able to bring out the best abilities in the team and motivate the members to work together in achieving a shared goal. An organized leader provides leadership, vision, and resources needed to implement an effective quality management processes. Leaders must strive to be role models, accelerate resources & improve processes as well as create systems to address patient safety committed to eliminate hazards, protect workers and continuously improve workplace safety.

As leaders we need to set example through our own actions and must assure that the team is well equipped to align systems and promote innovation and problem-solving. We must articulate the hospital's commitment to meet the unique needs of its patients to establish an organizational culture that values patient and family-centric care.

Let us all join in April and lead the leadership summit

CAHOCON, organized by the Consortium of Accredited Healthcare Organizations (CAHO), is a premier event dedicated to continuous quality improvement, patient safety, and capacity building in the healthcare industry. It was conceptualized in 2015 as an annual conference of CAHO to promote knowledge sharing and networking among all stakeholders of healthcare delivery. Over the years, it has become a significant source of education and learning, providing ground-breaking ideas and solutions in quality, patient safety, and accreditation.

KOCHI: Building Culture of Safety in Healthcare

2019

CHENNAI: Timely Intervention is the key to Quality

2017

BANGALORE: Quality Beyond Accreditation

2015

The event is managed and curated by Organizing Committees under the guidance of Patrons and the Governing Committee. Every year, a particular theme is chosen, and eminent national and international speakers from the healthcare industry, academia, and government come together to share best practices developed and implemented in any part of the world. It has been endorsed by ISQua, ASQua and QCI and has become a 'must-attend' event for all the stakeholders in healthcare delivery.

CAHOCON has been held in various cities across India, with each year's theme focusing on a specific aspect of healthcare quality improvement. For example, in 2023, the event will be held in Hyderabad, with the theme: -

"Leadership is the Key to Quality."

2022



7th Edition

CAHOCON 2023



MUMBAI: Healthcare Quality Should Impact Outcome

2018

NEW DELHI: Monitor, Measure and Improve

2016

NEW DELHI: Best Practices in Healthcare



Dr. Vijay Agarwal,
President, CAHO



Dr. Lallu Joseph,
Secretary General, CAHO

Overall, CAHOCON is an excellent opportunity for healthcare professionals to learn from each other, share their experiences, network and develop innovative solutions for improving patient outcomes and safety. It helps to create a culture of quality and patient safety, which is crucial for the growth and development of the healthcare industry

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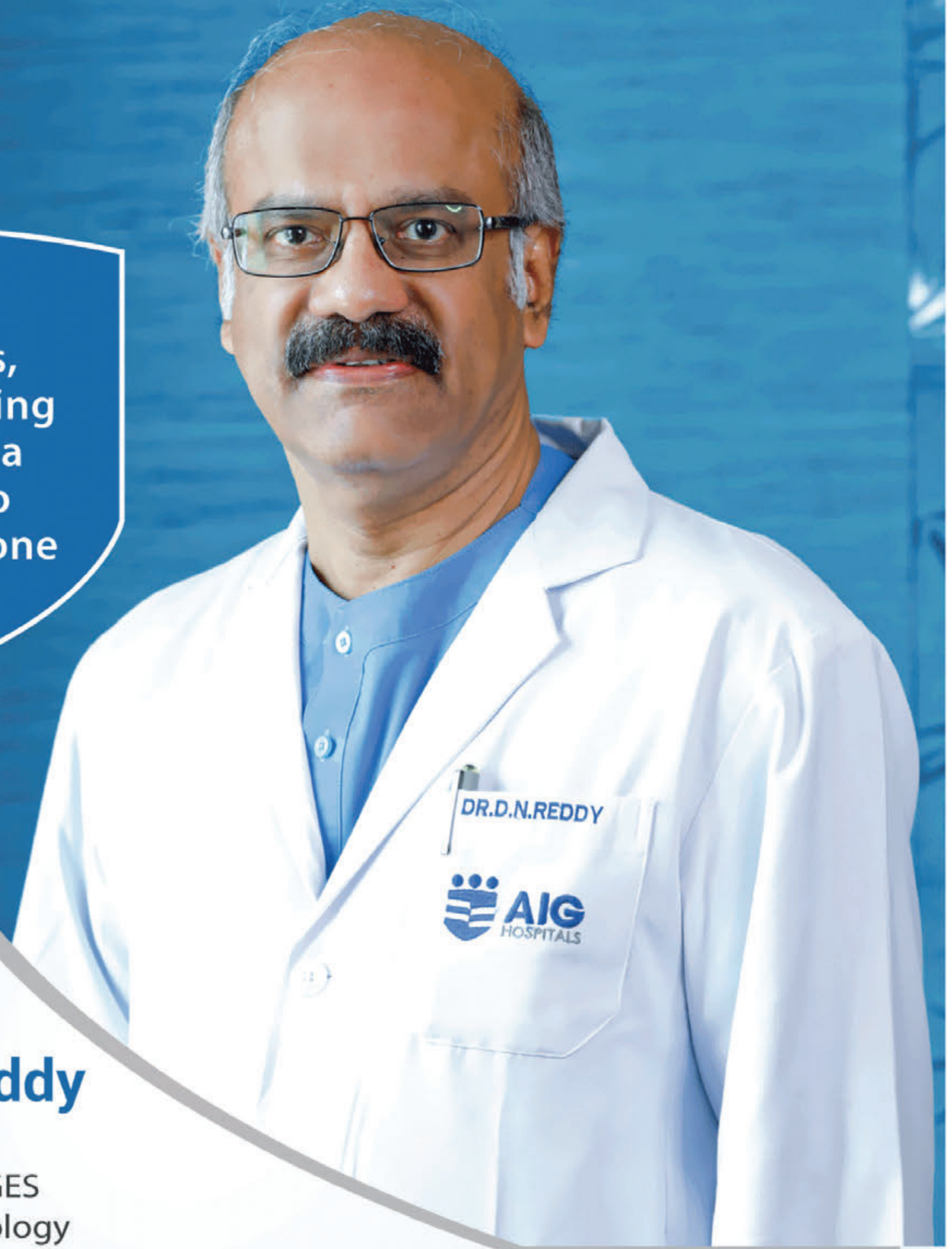


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At AIG
Hospitals,
every passing
minute is a
chance to
heal someone



Dr. D Nageshwar Reddy

MD, DM, D.Sc, FAMS, FRCP,
FASGE, FACG, MWGO, FAGA, FJGES
Chairman & Chief of Gastroenterology

Chairman's Message

The journey of Asian Institute of Gastroenterology (AIG) started 25 years ago. It emanated from our vision to translate the best of scientific knowledge and advanced research into affordable patient-centric healthcare in India.

Today, I can proudly state that AIG has achieved global prominence in the field of Gastroenterology and is considered as a Centre of Excellence, rubbing shoulders with the best in the world.

Beyond the accolades and recognition endowed upon us by national and International agencies, I feel a deep sense of fulfilment that AIG has become a name that fills the heart with hope and solace, while providing patients with world-class healthcare close to home.

As we continue to strive in providing innovative and cutting-edge services to our patients, I am happy to present to you our new facility, AIG Hospitals at Gachibowli, Hyderabad. This marks a paradigm shift in the healthcare industry by uniquely blending clinical excellence with fervent academic activity as well as active empirical research.

This advanced 800-bed super specialty hospital is custom designed to provide comprehensive, integrated and patient friendly services, across the entire spectrum of tertiary care, whilst upholding all values of our noble profession.

Our team of skilled clinicians and basic research scientists work relentlessly to ensure that our community and patients have access to the most advanced technological developments in the field of medical science.

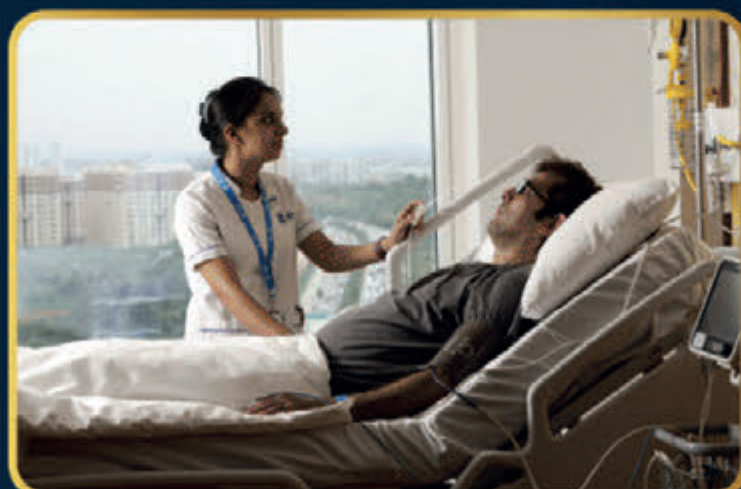


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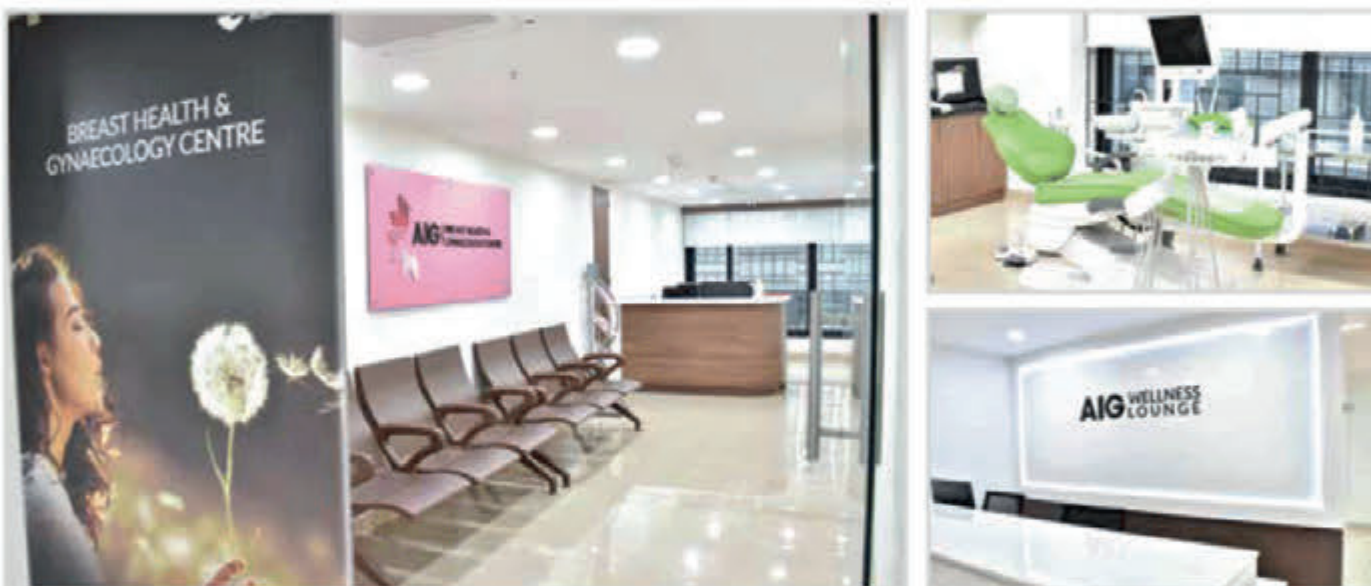
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RESEARCH ACTIVITIES

- Pioneers in basic science research with well-equipped GMP Biosafety Level III lab, animal lab and advanced instrumentation
- Did landmark research work during COVID, including World's first published report on Monoclonal Antibodies and India's first published report on efficacy of Booster Vaccination
- Published the AIG COVID-19 Protocol Book featuring the most exhaustive treatment algorithm for mild to severe COVID

AIG RESEARCH TO UNDERSTAND THE IMPACT OF VACCINATION, BOOSTER DOSE, AND HYBRID IMMUNITY

At AIG Hospitals, Department of Critical Care Medicine along with Microbiology and Biochemistry teams, did a thorough research on 2545 individuals



AIG Landmark Research on COVID Booster Vaccine

Heterologous Booster Dose with CORBEVAX Following Primary Vaccination with COVISHIELD Enhances Protection against SARS-CoV-2

Srinivas Jaggiahgari, Apoorva Manigla, Sasikala Minala, Deepika Gujjarapudi, Venu Srinadhari and Nageshwar Reddy D



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JIM Journal of Internal Medicine
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Effectiveness of REGEN-COV antibody cocktail against the B.1.617.2 (delta) variant of SARS-CoV-2: A cohort study

Jagadeesh Kumar V, Sofia Banu, Minnala Sankala, Kishore V. L. Parsa, Shyja Tej Sreewati, Rupali Yadav, Karthik Bharadwaj, Tarlochan, Ardhana Bharadwaj Siva, Ravikanth Vilemoholla, G. V. Rao, Douvir Nageshwar Reddy

First published: 01 November 2021 | <https://doi.org/10.1111/jim.15406>

Monoclonal therapy can stop Covid: AIG 'Monoclonal therapy' 100%...

Dr Nageshwar Reddy says it's only for high-risk patients; injection prevents replication of virus

DISCOVER Hyderabad's AIG Hospitals has conducted a study on the effectiveness of monoclonal antibody therapy against the B.1.617.2 (delta) variant of SARS-CoV-2. The study, which involved 2545 individuals, found that the therapy was 100% effective in preventing severe disease and death in COVID-19 patients. Dr Nageshwar Reddy, Chairman and Chief of Gastroenterology at AIG Hospitals, said, 'The results are astonishing and will shape public health policy for treatment of Covid-19 especially in high-risk individuals, those above age of 60 or even below 60 but with diabetes, hypertension, obesity, pregnant women, people with chronic diseases, all will benefit immensely. We have clearly demonstrated in our research that when given at the right time, Monoclonal therapy stops the progression of the disease completely.'

THE TIMES OF INDIA Monoclonal antibody cocktail effectively neutralises Delta variant: Study

NEWS 18 'Monoclonal Therapy Can 100% Tackle Severity of Delta Variant'

REPUBLICWORLD.COM Monoclonal Antibodies 100% Effective Against Severe Disease By COVID Delta Variant: Study

INDIA TODAY Monoclonal Antibody therapy prevents severe disease, death in Covid-19 patients, reveals study

THE HINDU Hyderabad's AIG Hospitals announce results of monoclonal antibody therapy for COVID-19



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COMMUNITY ACTIVITIES



Antimicrobial Awareness WALKATHON
November 29, 2022

AIG HOSPITALS

Antimicrobial awareness walkathon held

The Hindu Bureau
HYDERABAD

Antimicrobial Resistance (AMR) has emerged as one of the most serious global health threats in recent years. AMR occurs when infection-causing organisms like bacteria, viruses, fungi and parasites become resistant to medicines and no longer respond to treatment with antibiotics.

In several developing countries like India, the easy availability of antibiotics and wrong prescription that antibiotics are 'wonder drugs' that work as a fast cure for any disease, are leading to excessive usage of antibiotics, causing resistance.

Explaining the magnitude of AMR, Dr. D. N. Reddy, chairman, AIG Hospitals, said: AMR is becoming a global health concern as there is lack of adequate surveillance in many parts of the world. As an initiative by the World Health Organization (WHO), every year 'World Antimicrobial Awareness Week' is observed in the month of November bringing together health stakeholders, policymakers, healthcare providers and the general public to spread awareness and stop resistance.

This year, the theme is 'Preventing Antimicrobial Resistance Together'.

Taking this initiative forward, AIG Hospitals Hyderabad organised a large-scale Antimicrobial Awareness Walk' with an aim to spread awareness, reduce antibiotic misuse and prevent AMR together.

The walkathon got overwhelming support from more than 1,000 participants joining the campaign.

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I am proud to say after decades of my physician leadership and clinical work in the United States, I have deeply understood the essential components of a successful and sustainable patient experience. Today's patients and their families expect not only safe, high-quality medical treatment but also courtesy, short wait times, and amenities as well as comfortable waiting lobbies, clean and environmentally friendly patient care areas.

At Continental Hospitals we strive every day to instill a patient-first culture wherein all employees understand their unique role in creating a positive patient experience. Staff at every level are dedicated, mindful, passionate about the impact they make towards patients' healing.

Dr. Guru N Reddy

MD, FACP, FACG, FASGE, AGAF
Founder & Chairman
Continental Hospitals



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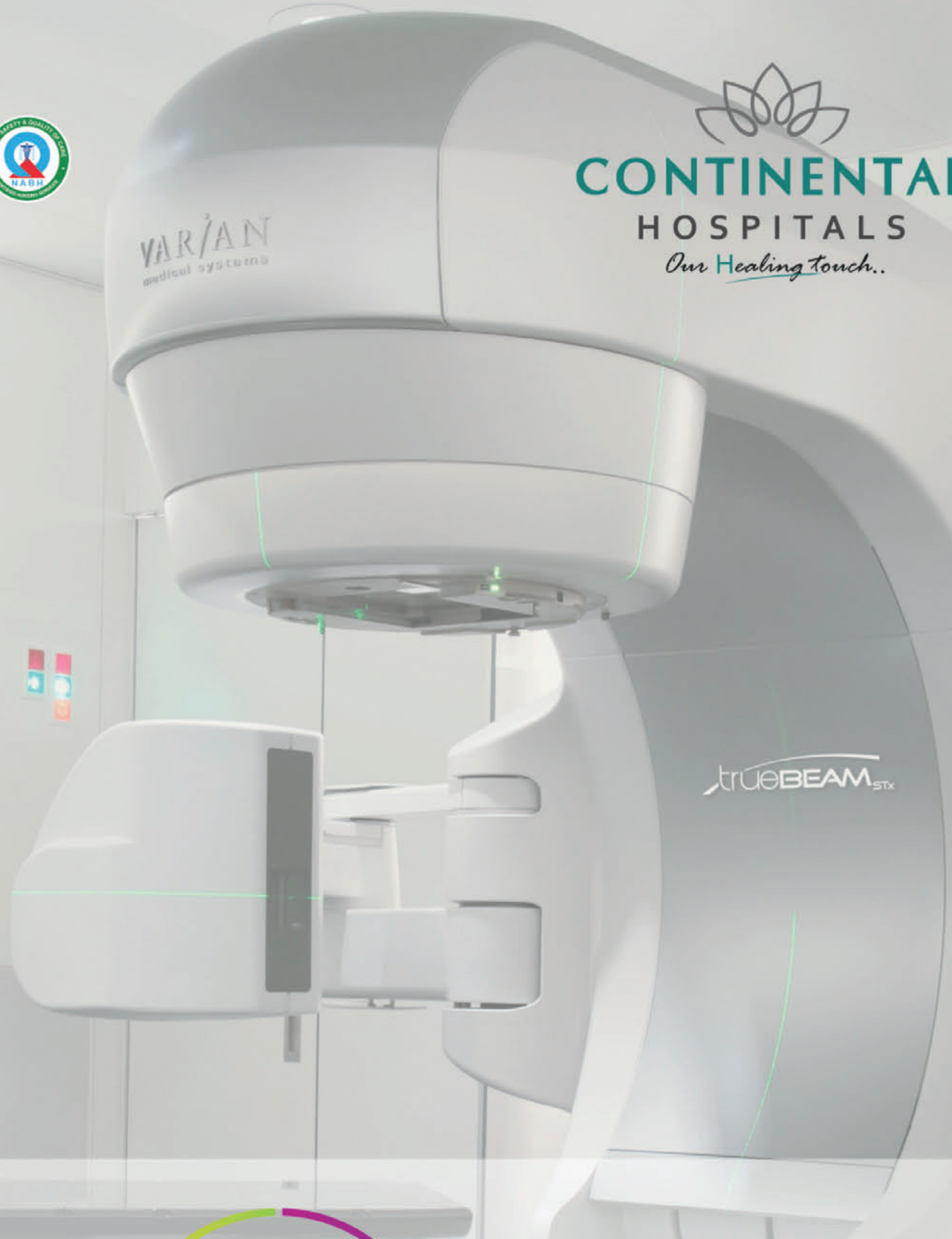
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Delivering evidence-based, compassionate, and patient-centric care remains our most fundamental objective for us at Continental Hospitals.





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At Continental Hospitals we value each one of our 50 specialties as centers of excellence. All of our specialties excel in providing integrated, collaborative, and multi-disciplinary care. Focused on preventive and evidence-based diagnostics and therapeutics, these are our representative centers of excellence

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Continental Institute of Orthopedics & Joint Replacement



Continental Institute of Nephrology & Renal Transplant



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Continental Heart Center



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Continental Women & Child Center



Dr. B. BHASKAR RAO,
MS, DNB (CT Surgery), FRCS (Glasg), FIMSA
Chief Cardiothoracic Surgeon

**Chairman & Managing Director
KIMS HOSPITALS**

A legend in cardio thoracic surgery, Dr. Bollineni Bhaskar Rao {MBBS,MS, DNB (CT Surgery)} is one of the very few Cardio-Thoracic Surgeons in the country, who performed over 30000 surgeries in his career spanning over last 28 years. After completing studies from India and abroad, Dr. Bhaskar Rao started his career in 1990 before turning into a healthcare entrepreneur in 2000. Dr. Bhaskar Rao's thirst, thrust and quest is to make medical facilities available to as many people as possible.

Well known in the medical fraternity for his passion towards his profession, Dr. Rao started his entrepreneurial journey at "Mahavir Cardio Vascular Centre" in Hyderabad with 50 beds and performed heart surgeries at an unimaginable low cost of just Rs. 45,000 only. Dr. Rao never turned away any patient from the hospital for want of money.

The brand "Krishna Institute of Medical Sciences", under Dr. Bhaskar Rao's aegis began its journey in 2004 with a 300 bed hospital on par with the then established hospitals of Hyderabad in professional excellence, the state of art technology and infrastructure facilities. With 1000-bed KIMS Secunderabad, an ISO 9001-2000 recognized institution, is today's South-India's largest healthcare facility under one-roof. This institution has been accredited by NABL, NABH.

Dr. Bhaskar Rao was instrumental in formulating Rajiv Gandhi Aarogyasri scheme, first time launched in Andhra Pradesh in 2007 for providing health care to the poorest of the poor. This prestigious scheme has won him accolades from all quarters of the country and the world. He was the chief architect of Aarogyashri scheme for both creating it and implementing it successfully. This well formulated scheme has become so popular that the other States in India have emulated it time and again; and operate similar schemes across the country even today.

Mahavir Cardio Vascular Centre was conceived, designed and established by him in 1996 with a major thrust on providing high quality care at nominal cost. The Cardio Vascular centre deals with Tertiary care referrals within the reach of a common man who cannot afford expensive treatment.

Armed with the experience of setting up a Subspecialty Center, he established at 150 bedded multispecialty Hospital in Nellore, a small town in the State of Andhra Pradesh located about 100 kms from Chennai. Bollineni Hospital is now a major referral center for all Basic Specialties & Subspecialties in and around Nellore

Bollineni Heart Centre was established in the town of Rajahmundry in Andhra Pradesh. This is a 50 bedded dedicated, purpose built, free standing Cardio Thoracic Centre with state of the art facilities. Today it has grown to 150 beds.

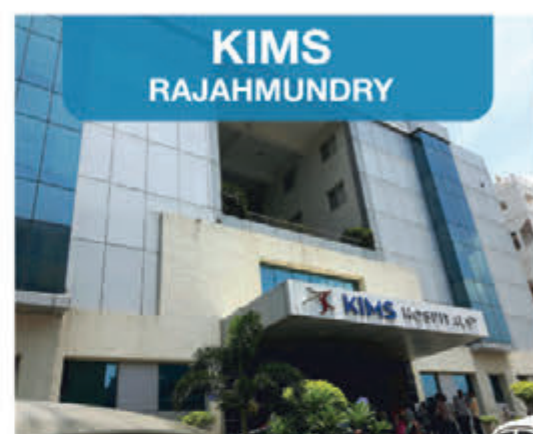
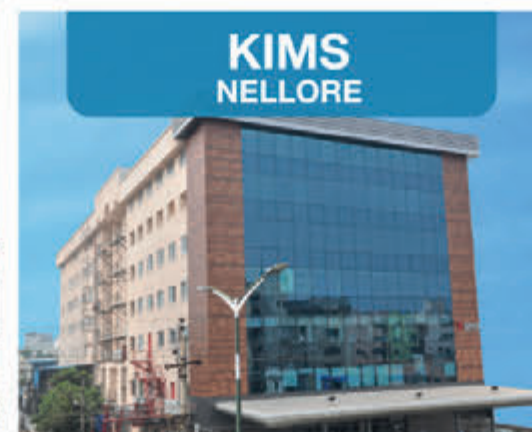
Krishna Institute of Medical Sciences (KIMS) was established in the year 2004 and within a span of less than a decade is now a 1000 bed hospital, located on a sprawling campus at Minister Road a between the twin cities of Secunderabad and Hyderabad. The Hospital has been set up in keeping with international standards using cutting edge technology and is managed by a group of highly qualified Doctors and Health Care Professionals. **Today in less than 14 years of starting KIMS, it has grown to over 12 cities – Secunderabad, Kondapur, Gachibowli, Paradise Circle, Nellore, Ongole, Rajahmundry, Srikakulam, Vizag, Anantapur Kurnool and Nagpur.** The total bed count stands over 4000+

With the singular aim of reaching out to the poor by providing FREE education & Medical care in my native town Nellore, he along with his brothers established a charitable Foundation - Bollineni Krishnaiah Charitable Trust. Through the auspices of this Trust, the very FIRST Nursing School in region was established in 2002, furthermore, in 2005, he set up a Nursing and Physiotherapy College in Hyderabad, which is attached to Krishna Institute of Medical Sciences.

With a vision to develop a world class destination for medical education and health services, Dr Bhaskar Rao took over the reins of a Medical College in Srikakulam – Great Eastern Medical School & Hospital in 2014. It has over the last 4 years increased from 100 to 150 MBBS Seats. PG seats have increased from 32 to 89 seats (covers pre / para and clinical).

The Times of India Hyderabad recently awarded him with The Lifetime Achiever of the Year in Cardiology & Cardiothoracic Surgery at the Times Healthcare Achievers Award 2017.

MAKING QUALITY HEALTHCARE ACCESSIBLE & AFFORDABLE



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• Paediatrics • Organ Transplantation • Oncological Sciences • Gastroenterology &
Hepatology • Orthopaedic Sciences • Robotic Sciences • Reproductive Sciences

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MANY FIRSTS...

First hospital in South India to introduce Da Vinci Robotic System

The first hospital in Andhra Pradesh and Telangana to have been Green OT certified in 2016

First hospital in India to perform Arch Repair in Neonates and infants without TCA

First Hospital in South India to do Total Skin Electron Beam Radiation therapy in 2018

Number 1 player in Organ transplantation speciality (Heart, Lung, Liver and Kidney)*

Number 1 in Nephrology treatments in Andhra Pradesh*

Number 1 in Neurosurgery & Poly trauma treatments in Andhra Pradesh*

Number 1 in Cardio related surgeries and treatments programs in Andhra Pradesh *

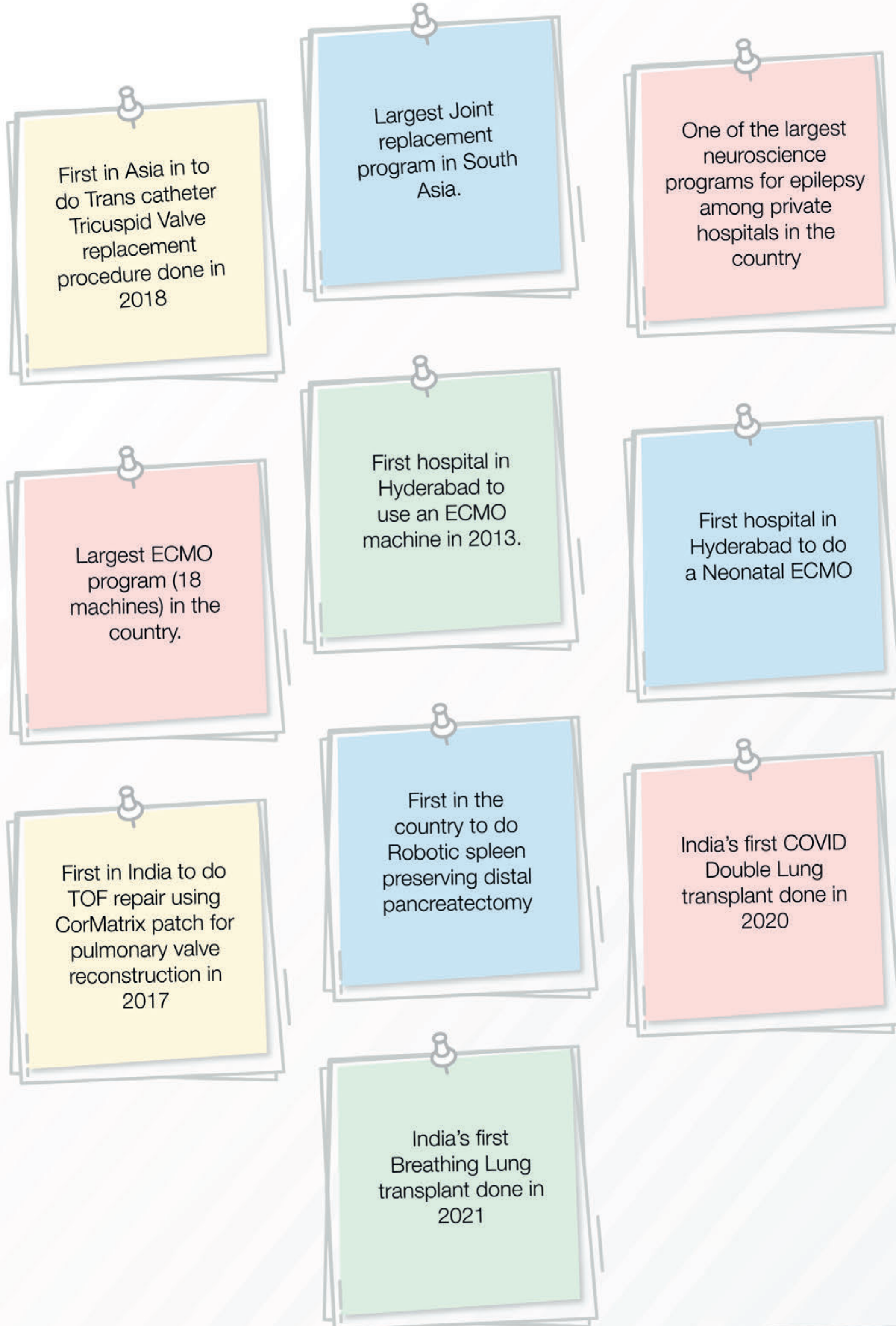
Number 1 in Urology (Genito-Urinary) surgeries performed in Andhra Pradesh*

*As per CRISIL Report 2021

MAKING QUALITY
HEALTHCARE
**ACCESSIBLE &
AFFORDABLE**



MANY FIRSTS...



First in Asia in to do Trans catheter Tricuspid Valve replacement procedure done in 2018

Largest Joint replacement program in South Asia.

One of the largest neuroscience programs for epilepsy among private hospitals in the country

Largest ECMO program (18 machines) in the country.

First hospital in Hyderabad to use an ECMO machine in 2013.

First hospital in Hyderabad to do a Neonatal ECMO

First in India to do TOF repair using CorMatrix patch for pulmonary valve reconstruction in 2017

First in the country to do Robotic spleen preserving distal pancreatectomy

India's first COVID Double Lung transplant done in 2020

India's first Breathing Lung transplant done in 2021

*As per CRISIL Report 2021

TRUST THE EXPERTS

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- NEONATOLOGY & PEDIATRIC CARE



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Gachibowli,
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Kingsway Road,
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Visakhapatnam



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KIMS Cuddles (KIMS Hospitals Campus), Gachibowli - Address: Dargah Road, Raidurg, Gachibowli, Hyderabad.

KIMS Cuddles (KIMS Hospitals Premises), Secunderabad - Address: Minister Road, Secunderabad, Telangana.

KIMS Cuddles (KIMS-ICON Hospital Campus), Visakhapatnam - Address: Sheela Nagar, BHPV Post, Visakhapatnam, Andhra Pradesh.

KIMS Cuddles (KIMS-KINGSWAY Hospitals Campus), Nagpur - Address: 44, Parwana Bhawan, Kingsway, Nagpur, Maharashtra.



MEDICOVER
HOSPITALS

BEST HEALTHCARE SERVICES

Through Medicover Hospitals, Dr. Anil aims at creating a top-notch healthcare delivery system in India, entailing unparalleled therapeutic skills, combined with empathetic patient care. He puts a lot of focus on quality and high-performance to ensure positive outcomes for his patients.

Dr. Anil hails from a small village in Nellore District. His personal motivation for cardiology began at a very young age. A determined man by nature, he started working towards his goal with greater passion and dedication. Soon after completing General Medicine, Dr. Anil returned to his native place to start a small nursing home. His passion to pursue cardiology multiplied during his three-month practice in Nellore and he made up his mind to pursue DM Cardiology & got a seat at Osmania Medical College and completed his DM.

ON AN EXPANSION SPREE

As the Chairman of Medicover Hospitals (India), Dr. Anil spearheads Medicover Group's operational as well as expansion strategy. Dr. Anil believes that everyone

should have access to quality healthcare. His longterm strategy is to expand the Medicover Group pan-India and overseas to deliver European-standard healthcare excellence to everyone in need of quality healthcare.

OPERATIONAL EXCELLENCE

Dr. Anil always had the desire to set up a heart institute that specializes in treating cardiac patients with premium care. To this end, he started a heart care facility that ultimately emerged into an eminent cardiac facility with over 30 cardiologists and cardiac surgeons associated with it. A gold-medalist in DM from Osmania University, Dr. Anil is acknowledged as one of the most distinguished interventional cardiologist for both coronary and non-coronary cases in Andhra Pradesh, India. He is known for performing various complex invasive cardiology procedures, including pacemaker implantations, pediatric cardiac catheterization, transesophageal & stress echocardiography, etc. His expertise in managing complex as well as critical cardiac cases deserve a special mention, He has turned several hopeless cases into success stories.

TOWERING ACHIEVEMENTS

Dr. Anil has been honored with healthcare excellence interventional cardiologist of the year 2020, Telangana by Times Cybermedia. Because of his relentless efforts, Medicover Hospitals (India) has been honored with several awards and accolades, including, the 'Best International Healthcare Hospital in India, 2016, the 'Best Hospital for Orthopaedics at National Awards for Excellence held, 2016, and 'Fastest Growing Multispecialty Hospital Chain of the Year (India) at World Brand Summit, Dubai (2016)



Dr. Anil Krishna
Chairman & Managing Director
Medicover Hospitals, India



MEDICOVER
HOSPITALS

BREAKING GEOGRAPHICAL BOUNDARIES TO DELIVER HEALTHCARE EXCELLENCE



CATAPULTING HEALTHCARE INTO A HIGH GROWTH ORBIT

Medicover Hospitals is one of the fastest-growing multi-specialty healthcare chains in India and one of the largest healthcare groups in Europe with presence in 12 countries across the globe.

Medicover Hospitals (India) has been making great strides in the healthcare sector with 1500cr turnover in the financial year of 2022-23 under the leadership of the Chairman Dr. Anil Krishna, who is also a renowned interventional cardiologist in South India. The doctor-turned-medical-entrepreneur brings a wealth of leadership and healthcare experience to Medicover Hospitals. He founded Hyderabad-based MaxCure Group of Hospitals in 2015, which was later branded as Medicover Hospitals (India). Medicover Group of Hospitals boasts 5500+ beds, treating millions of patients every year with a clear focus on raising the standards of health care in India and successfully created a unique identity for itself in the healthcare sector. Its footprint in India comprises multi-specialty hospitals, woman & child hospitals, cancer institutes and fertility centers. Medicover Hospitals (India) has 24 hospitals in Telangana, Andhra Pradesh, and Maharashtra with 20 more hospitals in the pipeline for next 5 years in metro and Tier-I Cities of Tamil Nadu, Karnataka, Telangana, Maharashtra and Andhra Pradesh adding another 4000+ beds focusing on Oncology Centers and Multispecialty hospitals.

It strives to deliver exceptional care and treatment choices across numerous clinical specialties. Its team is supported by ground-breaking healthcare technologies for offering unmatched treatment in specialties like



cardiology, interventional cardiology, cardiothoracic surgery, surgical oncology, Radiation oncology, neurosurgery, neurology, nephrology, joint replacement, pulmonology, pediatrics, pediatric surgery, vascular surgery, spine surgery, urology, gastroenterology, ENT, endocrinology, diabetology, Multi-Organ Transplants, fertility treatment. What's more, it offers affordable healthcare to patients with even the rarest conditions.

BACKED BY A BRILLIANT TEAM

Medicover Hospitals is home to some of the most renowned doctors and surgeons who are pioneers in their respective arenas and have also made world records. In September 2020, the doctors at Medicover Hospitals saved India's youngest COVID-19 positive patient (a two-month-old infant) using Plasma Therapy. The healthcare specialists at Medicover Hospitals make use of the most advanced surgical techniques with state-of-the-art equipment. They are backed by a well-trained and compassionate nursing team that plays a key role in boosting patient care quality.



MEDICOVER
HOSPITALS

OUR NETWORK IN INDIA



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- ➔ Hematology
- ➔ Histopathology
- ➔ Microbiology
- ➔ Molecular Biology
- ➔ Serology / Immunology / Infectious Disease

Nuclear Medicine

- ➔ PET CT Scan
 - ➔ Gamma Camera
- South India's first Digital 80 slice PET-CT scanner which brings down the scan time to just 5 minutes*

Preventive & Wellness Care

- ➔ Sprint Health Check-ups

Radiology Services

- ➔ MRI Scan
India's first ACS powered 3T/1.5 Tesla MRI ensures quick scan in 100 seconds
- ➔ CT Scan
South India's First 160-slice CT scanner with 0.3-sec rotation
- ➔ Digital Mammography
- ➔ Digital X-Ray
- ➔ 3D & 4D Ultrasound with Colour Doppler
- ➔ BMD (Bone Mineral Density)

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- ➔ TMT Test

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- ➔ ENMG
- ➔ NGC

- ➔ Sprint Privilege Member Program

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ABOUT US

SVS Pharma was incorporated in 2015 in Hyderabad. The vision of SVS is to create economies of scale & bring uniformity across all medical supplies through a one-stop solution. We provide quality healthcare supplies and have grown turnover in 5 years. SVS Pharma is one of the finest, most organized, and authorized distributors for over 190 reputed International and National Medical devices, Pharmacies, Surgical, Lab, Cathlab, Stent and Implant Companies in India.

SVS across locations operates and manages 200,000 sqft horizontal warehouses. SVS also has its own in-house Billing and Supply Chain software. This software has evolved to prove to be a complete state of art by addressing all the challenges to supply chain related issues. The new software, supported by a trained leadership team and the new processes enabled us to meet the supplies efficiency of 40,000 SKUs while maintaining complete audit controls.

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A Leading Technology Software Solution Providing a new-age platform to simplify human interactions with a wide range of products to meet end-to-end needs and deliver actionable insights to improve workplaces.

OUR PRODUCTS

iAssist (Patient care app)

- Multilingual translation
- AI based ticketing system
- Food ordering & porter booking system
- Integrated payment gateway

Supply Chain Management

- Online based 3 Way mapping of indent
- Vendor valuation & Master Management
- Online approval matrix

Human Resource Management System

- AI based task tracker & candidate short listing
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Online Consultation app

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- Video calling facility
- Patient medical problem analysis
- Push notifications & auto mailers

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- Cloud based paperless app
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Marketing field force app

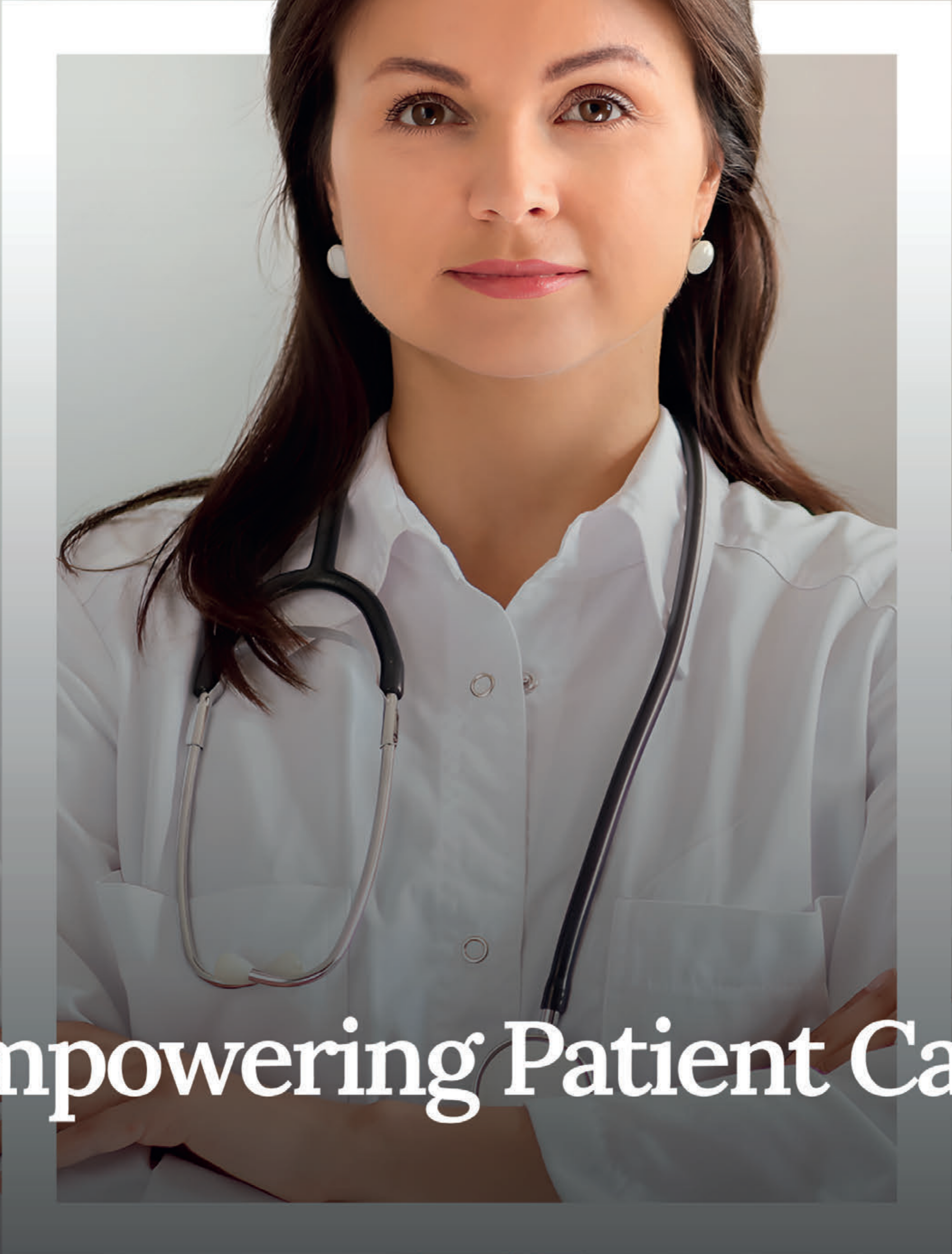
- GPS live location tracking
- Efforts vs results analysis
- Coverage & Frequency analysis
- Coverage plan prediction

iAudit app

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The Need for Continuous Monitoring in Today's Healthcare System



Digital vitals monitoring significantly improves patient safety.

Spot checks leave patients unmonitored for 96% of their hospital stay.

3-5 more breaths/min is an early sign of respiratory distress.

Continuous monitoring has been proven to help reduce code blue events by 86%, patient falls by 47%, and readmissions by 19%.

Deterioration may be recognised 6-8 hours before occurrence



Hospital wards have several avoidable adverse events.

*Contrary to common belief, the majority of post-operative deaths occur in the **hospital wards** and not in intensive care units.*

66% of Cardiac arrest patients show abnormal signs and symptoms upto 6 hrs prior to cardiac arrest but clinicians are notified only 25% of the time.

63% of preventable deaths are attributed to failure to rescue by a registered nurse or physician due to inability to monitor continuously.



Current Spot Check Process and Time Spent

Spot-check every 4 hours = 6 spot checks per 24 hours.

Average 5 minutes per visit = 30 minutes per day per bed.

100 beds = 6 x 100 visits = 600 visits per day or 50 hours.



Early detection can improve operations and patient outcomes.



Continuous Monitoring Beyond the ICU

*Transfers to **higher-acuity units** are decreased.*

*Continuous medical-surgical unit monitoring **reduced hospital LoS** significantly.*

***\$9 Million** can be saved in 5 years due to continuous monitoring based on a comparative study.*

73%

of healthcare professionals across 19 countries say connected technology is important to improving the prevention of medical issues.

Every Minute of Patient Care Matters



2-Channel ECG



Respiration Rate



Posture



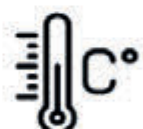
Pulse Rate



Heart Rate



Spo2



Temperature

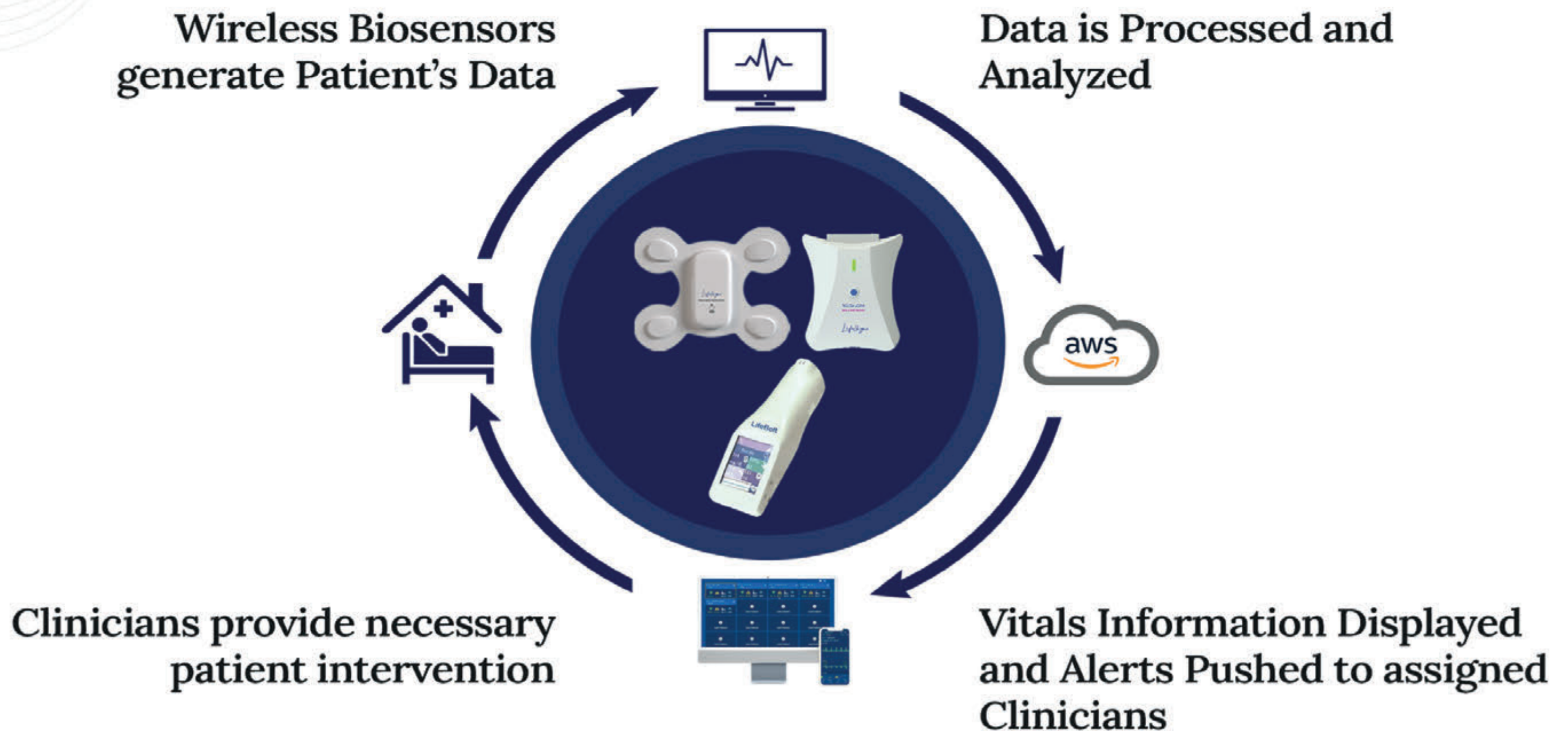


Blood Pressure



Communicate | Care | Collaborate

How LifeSigns iMS Works



Features of LifeSigns

- Round-the-clock continuous patient monitoring with **customized individual alerts**
- Real-time Notification via Web Based Dashboard and **SMS/Whatsapp/Email push alert**
- India's first and only **insurance-reimbursable** digital patient monitoring solution
- **Highest Quality Standards & Compliances**
- **Automated EWS** to support timely intervention
- **Patients' vital trends** provide valuable and clinical perspective

Easier | Error Free | Faster Patient Screening



Blood Pressure
(40-180 mmHg +/- 5 mmHg)



ECG
(12 lead ecg / 3 lead ecg)



SpO2
(80 - 99% +/- 3%)



Pulse Rate
(40-200bpm)



Blood Glucose
(60-600mgDl +/- 20%)



Auscultation
(Stethoscope)



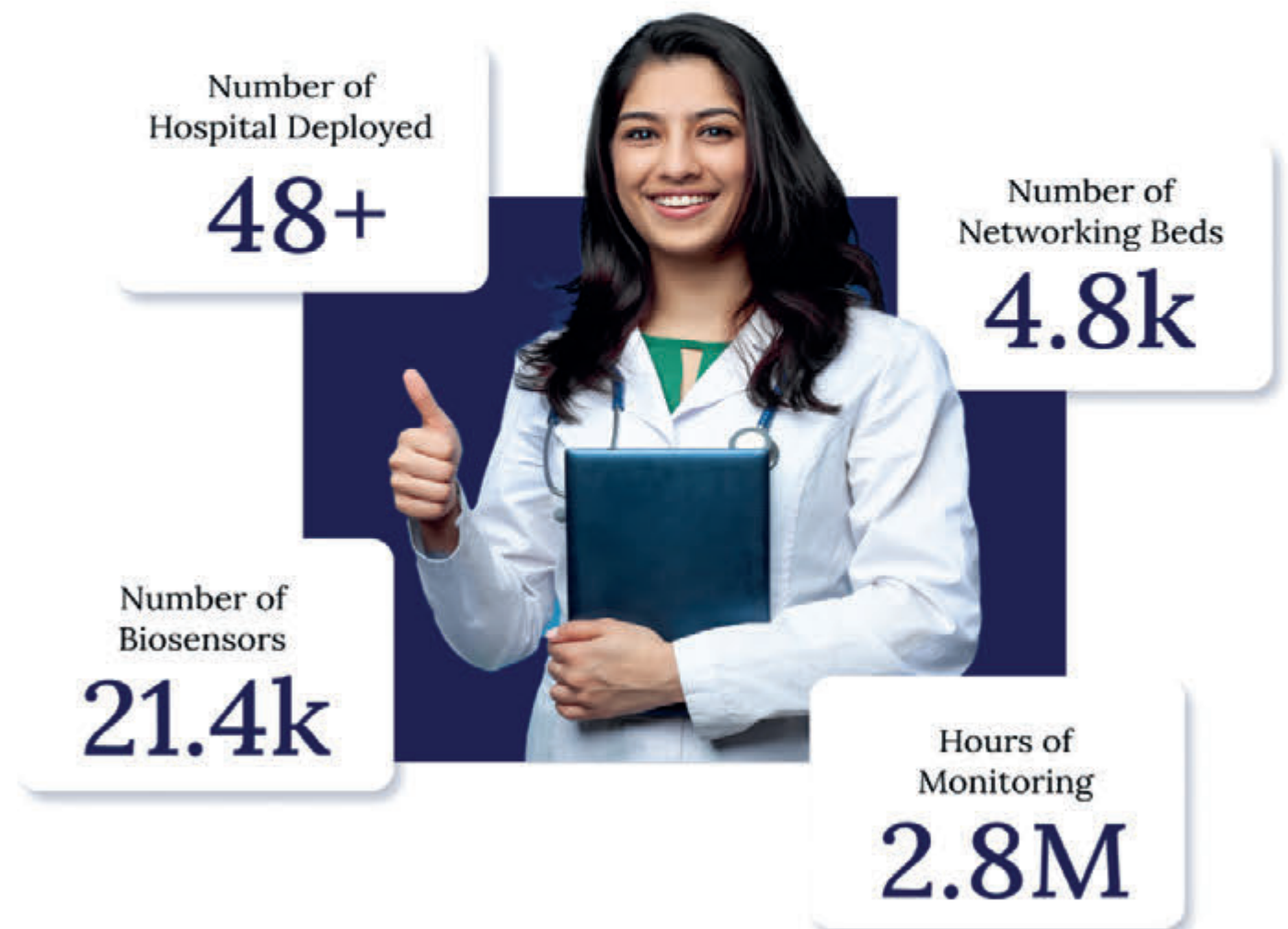
Temperature
(95°F-107°F +/- 0.5 Deg F)



Emergency Care | Military First Aid | Clinics

Advantages to hospital

- Improves data driven **clinical decision making**
- Helps in **Cost of Care reduction** for Patients and Providers
- Our **Zero Capex** model and insurance reimbursability increase **net patient revenue**
- Improves **patient experience** and satisfaction
- Optimises **Clinical staff efficiency**, and helps in reducing their anxiety and stress level
- Enable **prioritization of patients**



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Awards



Awarded best emerging healthcare remote patient monitoring device by Times Of India.



Best Healthtech Startup of the Year



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BRIDGING THE HEALTHCARE GAP. CREATING A HEALTHIER INDIA.

With a strong legacy of clinical excellence, advanced medical technology and uncompromising care, CARE Hospitals Group has been transforming the scope and scale of healthcare in India. Instituted in 1997, CARE Hospitals today is a leader in multi-specialty care in South and Central India with 17 world-class facilities across Hyderabad, Bhubaneswar, Visakhapatnam, Raipur, Nagpur, Pune, Indore and Aurangabad.

Operating under the aegis of the Evercare Group, the leading impact-driven healthcare group in South Asia and Africa, CARE Hospitals has been bridging the gap of care with commitment, innovation and a people-centric approach.

8	6	25+	17	35+	1400+
Cities	States	Years of Legacy	Healthcare Facilities	Medical Specialties	Expert Doctors

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COMMITMENT TO UNCOMPROMISING CARE

“CARE Hospitals, originally established as a Cardiac specialty hospital in Hyderabad, has evolved over the years to emerge as one of the icons of multi-specialty care in Hyderabad and among India’s top 5 healthcare networks with a special focus on non-metro cities.

CARE Hospitals today is a well-known, trusted, and ethical healthcare provider, reflecting the confidence of over 9 lakh patients whose distress has been alleviated by the timely intervention of advanced healthcare rendered by dedicated clinicians and staff.

Built into the ethos of the hospitals are the values of honesty, solidarity, and respect for life. It is no wonder then that those seeking relief in terms of health find comfort and an innate sense of reassurance. The motto of CARE Hospitals has always been to set the well-being of the patients and their families as a priority. The 3 As of Accountability, Accessibility, and Affordability (AAA+) drive our strategy of patient engagement in healthcare. A candid and open line of communication along with an empathetic approach to addressing every one of the apprehensions of the patient is the foundation on which we build an enduring relationship. A caring spirit and a selfless attitude towards the needs of the patient is the culture of our hospitals and every employee across all levels of the hierarchy is tuned into this philosophy. Our patient-centric approach along with state-of-the-art infrastructure ensures the best outcomes for the patients.

Quality of care and patient safety is of paramount importance to us at CARE Hospitals. We leave no stone unturned in ensuring the complete safety of our patients while safeguarding their health by providing the highest quality care at every step. Our clinical pathways are driven by national and international guidelines and protocols, leading to timely and better care. We ensure compliance with processes, protocols, and other quality indicators at all our facilities, religiously monitoring and taking corrective measures as and when required. Our systems and procedures are continually updated, adopting the best practices in the industry, to improve healthcare delivery.

Following a system of total quality management, we have introduced digitalization, enabling our team to get timely and accurate data. We have also linked the quality management system to EMR to ensure quick access to patient history, clinical data, incident reports, etc. resulting in saving time and enhancing the quality of decisions. This apart, surgical safety program are conducted to educate and train our



MR. JASDEEP SINGH
Group CEO

clinical teams to avert mishaps during surgery. All precautions are taken for an uneventful, infection-free recovery of the patient in the hospital.

The performance of CARE Hospitals has always been above par. The number of awards conferred on the hospitals in our network and doctors speaks volumes of our commitment to delivering quality healthcare. To mention a few, the AHPI Healthcare Excellence Award in Quality Beyond Accreditation, Patient-centric Hospital, and Nursing Excellence Category, Special Jury Recognition for Excellence in Patient Safety Category in the 14th Edition of FICCI Healthcare Excellence Award.

The legacy of CARE Hospitals is laid on a solid foundation of quality and trust and continues to guide us as we diversify and take our services to regions across the length and breadth of the country. Quality-focused, affordable healthcare accessible to greater numbers of the population, backed by compassion, safety, and competence, remains our guiding star.”

EXPERTISE BACKED BY SPECIALIZED CARE

CARE Hospitals has been consciously making efforts to ensure the availability of services across different specialties, seamlessly integrating them into all the centres of excellence. Each member of the medical team is trained and oriented towards the emotional aspects of the patient and the family to make sure they are treated empathetically at all times.

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- Critical Care Medicine
- Cardiology / Interventional Cardiology
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- Dermatology & Cosmetology
- Dietetics & Nutrition
- Diabetology & Endocrinology
- Emergency Medicine
- ENT
- General Medicine
- General Surgery & Surgical Gastroenterology
- Haematology
- Medical Gastroenterology
- Nephrology
- Neurology
- Neuro Surgery
- Nuclear Medicine
- Obstetrics & Gynaecology
- Oncology (Medical, Surgical & Radiation)
- Ophthalmology
- Orthopaedics & Joint Replacement
- Paediatrics
- Plastic Surgery
- Psychiatry
- Pulmonology
- Physiotherapy & Rehabilitation
- Health Check-up & Wellness
- Rheumatology
- Robotic Surgery
- Urology
- Vascular Surgery
- Transplant (Liver, Kidney & Heart)
- Travel Medicine

24/7 Support Services

- Ambulance & Emergency Care
- ICU | PICU | NICU | CICU
- Laboratory Medicine
 - Biochemistry
 - Microbiology
 - Pathology
- Pharmacy
- Radiology & Imaging

EXCELLENCE DEFINED BY CARE AND OUTCOMES

IMPORTANT ACHIEVEMENTS

1st indigenous Coronary Stent in India developed by CARE Hospitals

1st in India to perform Womb Transplant

1st in AP to perform Swap Kidney Transplant

1st in India to perform Heart Surgery on Foetus

1st in Central India to start 3D Laparoscopy Surgery

1st in Andhra Pradesh to perform Varicose Veins Endogenous Surgery

1st in Telangana to install Medtronic HUGO™ RAS System

1st in Central India to install Da-Vinci 4th Gen RAS System

1st in India to install Olympus EVIS X1 Platform

1st in Asia Pacific to perform Gynaecology Procedure using Hugo™ RAS System

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STI
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 TORCH

Female Cancers

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 CA 15-3
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Bone Health

Vitamin D
 PTH
 Beta-Crosslaps
 P1NP
 Osteocalcin

With her today. With her for life

STI: Sexually Transmitted Infections, AMH: Anti-Müllerian Hormone, FSH: Follicle Stimulating Hormone, LH: Luteinizing Hormone, DHEA-S: Dehydroepiandrosterone Sulfate, PTH: Parathyroid Hormone, PAPP-A: Pregnancy-associated plasma protein A, Free Beta HCG- Free Beta Human Chorionic Gonadotropin, PlGF: Placental growth factor, TORCH: Toxoplasmosis, Others, Rubella Cytomegalovirus & Herpes simplex, sFLT-1: Soluble fms-like tyrosine kinase-1, P1NP: total procollagen type 1 N-terminal propeptide, He4: Human epididymis protein 4, CA 125: Cancer antigen 125, CA 15-3: Cancer antigen 15-3, HPV: human papillomavirus

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cobas c 503 analytical unit

- Up to 1000 tests per hour
- 60 reagent Positions

cobas e 801 analytical unit

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- 48 reagent positions



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Loading on the fly



Flexible solution with 11 configurations



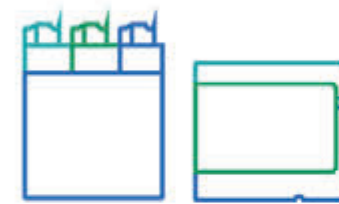
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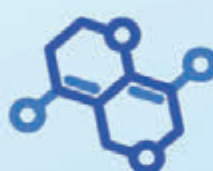
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* All assays may not be available in India. Please contact your Roche representative for more details.

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- Automatic calibrations and built-in diagnostics produce high-quality images

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Managing Trustee & CEO
Vijaya Medical & Educational Trust



MUDIT DANDWATE
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“Intelligence is the ability to adapt to change.” – Stephen Hawking

In essence, this quote captures the meta-sentiment of modern life – the need to constantly adapt and evolve in order to stay ahead of the ever-changing landscape. As technology continues to rapidly expand, healthcare is one industry that has been forced to keep up with changes due to advances in medical science and technology. In order for healthcare providers to stay on top of things, they must have a deep understanding of how their industry is changing and be able to quickly adjust their practices accordingly. This quote is an apt reminder for healthcare providers that intelligence means being able to successfully navigate through industry metamorphosis and come out stronger on the other side.

The healthcare industry is prioritizing patient experience like never before. This requires them to be mindful of their patient’s needs and make sure they are satisfied throughout their patient journey. By enhancing patient experience, healthcare providers can improve the efficiency of their organization as well as ensure that patients receive the best possible care. Technology plays an increasingly important role in this process, providing access to innovative treatments, improved diagnostic tools, and more efficient ways of delivering care. The use of remote patient monitoring (RPM) devices for connected care is an example of such a breakthrough technology in healthcare.

With Remote Patient Monitoring (RPM) technology, hospitals can identify potential risks to a patient’s health prior to any deterioration. This can be done through the Early Warning System (EWS) which uses AI to detect subtle changes in vital signs or other indicators of a patient’s health before symptoms become severe. RPM has traditionally been used to monitor patients in the ICU, but its use is rapidly expanding beyond this setting. It is increasingly being used in non-acute settings, such as in general wards, high dependency units, step-down ICUs, infection wards, and home settings, to monitor and manage patients who often require continuous monitoring but lack resources for it. It also allows for timely interventions and digitisation of patient records.

As per WHO,
India has shortage of
4.3 Mn
nursing staff

The current public healthcare setting in India faces a severe shortage of 4.3 million nurses, according to WHO. Apart from that, there is an acute shortage of ICU beds which is further worsened by the meagreness of hospital staff. Today, more than 95% of the hospital beds in India are sub-optimally monitored with the manual spot-checks limiting the

ability for early detection of patients' deteriorating conditions. Today, more than 95% of the hospital beds in India are sub-optimally monitored with manual spot-checks limiting the ability for early detection of patients' deteriorating conditions. This causes an increased workload on the under-resourced healthcare system. This outlines the key challenge that hospitals face in providing efficient care involves the availability of skilled manpower with standardized training.

RPM can be a huge transformational step to enhance patient safety by automating and providing real-time monitoring of vital signs and other health parameters. This allows clinicians to identify deterioration quickly and intervene more effectively with the help of robust data. RPM can also help step-down patients from the ICU and provide them with continued care. This technology also provides a continuum of care that is otherwise not possible with traditional methods, allowing medical professionals to monitor their patient's health even when they are at home. It has indeed opened up a world of possibilities for healthcare providers.

Vijaya Medical and Educational Trust are taking a bold step in the future of patient care by adopting Dozee's Remote Patient Monitoring (RPM) and AI-based Early Warning System.

We are at the forefront of the digital revolution that is transforming the current healthcare ecosystem in the country by steering the wheels toward providing enhanced safety and care for our patients.

The contactless remote patient monitoring is a revolutionary step toward providing better care for patients. With this system in place, Vijaya Medical and Educational Trust ensures

that our patients are monitored around the clock. Moreover, the AI-based early warning system can detect anomalies before they become serious health issues and notify the staff for immediate action. This initiative by our institution is sure to revolutionize healthcare as we know it and provide enhanced levels of safety and comfort to our patients.

Studies have shown that remote patient monitoring technology reduces the workload on nursing staff for monitoring patients in hospitals and clinics. For Patients, contactless technology improves the in-hospital experience by removing the need for wires, electrodes, and cuffs attached to the body. As the paradigm of the healthcare ecosystem evolves, remote patient monitoring will play a crucial role in enhancing the performance, productivity, and profitability of overall healthcare delivery.

To conclude, there is great optimism about the future of care delivery innovations in the country thanks to remote patient monitoring systems. As patient care evolves, our experience suggests that the thoughtful design and implementation of similarly innovative, patient-centered approaches to patient care delivery are vital pieces in the journey of quality healthcare for all.

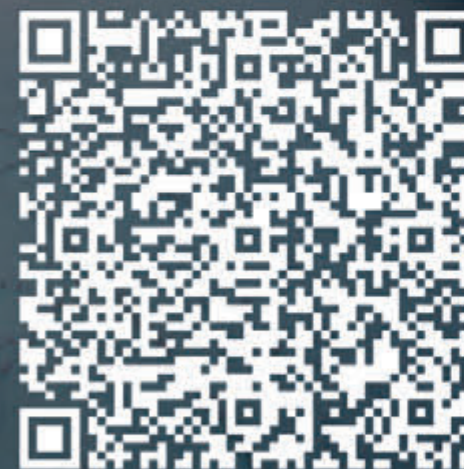
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What are We ?

Dr Lallu Joseph
Secretary General, CAHO



The Consortium of Accredited Healthcare Organizations (CAHO) is a non-profit organization that was established in 2013 with the primary objective of promoting continuous quality improvement in accredited healthcare and diagnostic institutions in India. Initially focused on sharing best practices, creating benchmarks, and promoting accreditation, CAHO's scope has expanded significantly over the years to enhance patient safety, clinical outcomes, and overall satisfaction with healthcare services.

CAHO has three wings that reach out to healthcare institutions across India, including Healthcare institutions, Diagnostic centres, and Quality professionals. The organization collaborates with institutions and industry to develop & conduct training programs, helping in capacity building, accreditation, & research. CAHO's focus on quality improvement is reflected in the large number of programs covering a range of topics such as infection control, patient safety, quality improvement, and leadership.

CAHO has designed over 40 training programs, including online, offline, and self-paced learning. These programs are well sought after across the country and neighbouring countries, with more than 20,000 professionals trained till date from all segments of the workforce, including clinicians, nurses, technicians, lab professionals, quality professionals, engineers, and administrators. CAHO continually upskills these professionals through many vertical programs, webinars, & continuing quality and diagnostic education series.

CAHO has helped healthcare institutions in India achieve accreditation by training their internal workforce. The organization helps institutions develop a culture of safety, which is an essential aspect of providing safer care and reducing medical errors. In addition to capacity building and training, CAHO engages in research activities to promote the development and implementation of evidence-based practices in healthcare. The organization conducts research on topics such as healthcare quality, patient safety, and healthcare management, and disseminates its research findings among its members and the broader healthcare community to promote knowledge sharing and best practices.

CAHO conducts several annual events such as CAHOCON, CAHOTECH, CAHOLABCON, and CAHO-SACKON, which have become a "must attend" activity for all stakeholders. The organization has also made its presence felt in many countries through ISQua-CAHO international webinars on the first Tuesday of every month, with an average of 1,000 persons registering from 25 countries for these webinars. CAHO's International Advisory Committee is very active and has given the organization the platform to engage with experts and opinion leaders from various countries.

To increase communication with members, CAHO provides a weekly "Friday Update" and a monthly digital magazine "DIALOG."

In conclusion, CAHO is a non-profit organization that has made significant contributions to the improvement of healthcare services in India through its focus on quality improvement and patient safety. Its capacity building programs, accreditation assistance, and research activities help healthcare and diagnostic institutions in India achieve accreditation and disseminate knowledge sharing and best practices among its members and the broader healthcare community.

CAHO's success is due to selfless contributions from members of the healthcare community and collaboration with industry, academic institutions, and other professional organizations. The organization invites everyone to join in making CAHO a unique model of knowledge sharing and capacity building.

TRAINING PROGRAMS



BE A PART OF CAHO'S TRAINING PROGRAMS AND VISIT CAHO.IN FOR MORE DETAILS

- Certified Professional for Quality Implementation in Hospitals-Basic (CPQIH-Basic)
- Certified Professional for Quality Implementation in Hospitals-Advance (CPQIH - Advance)
- Certified Professional for Hospital Infection Control - Basic (CPHIC-Basic)
- Certified Professional for Hospital Infection Control - Advance (CPHIC-Advance)
- Certified Professional for Quality Implementation in Laboratories (CPQIL)
- Training Program for NABL Entry Level (TPNEL)
- Basic National Disaster Life Support (NDLS)
- Certification Program on Emergency Department Quality Standards
- Certification Program in Quality & Accreditation - For Students (CPQA)
- Internal Auditor Training Program
- Enhanced Clinical Communication Workshop.
- Basic Nursing Communication Workshop
- Fire Safety & Emergency Preparedness Training Program
- Workshop on Occupational Health in Healthcare
- Basic Course on Cyber Security
- Certification & Training Program on Lean Management
- Certified Professional in Healthcare Quality (NAHQ)-A Preparatory Course
- Ethics & Clinical Research - Good Clinical Practices (GCP) Workshop
- Workshop on Clinical Audit
- Workshop on Quality Tools & Techniques
- Workshop on 5S
- Certificate Course on Antimicrobial Stewardship – Basic
- Certificate Course on Antimicrobial Stewardship – Advance
- Certificate Course on NC Closure
- Workshop on Nursing Quality Improvement
- Migration from NABH 4th edition to 5th edition
- Certified in Healthcare Risk Management (CHRM)
- RT-PCR including CBNAAT & TrueNat for COVID Testing Laboratory
- Certification for Problem Solving (PRO)
- Infection Control Nurse (ICN) Course
- International Certificate Program in Leadership (LEADS)
- Awareness-Compliance-Excellence (ACE) for CSSD
- Certificate Course on Patient Safety
- Risk Management in Laboratory
- Quality Indicators (QI) in Clinical Lab
- Flexible Endoscope Reprocessing
- Certificate Program in Healthcare Quality Management (CPHQM)
- Certificate Course on Medication Management & Safety
- Surface Cleaning & Disinfection in Healthcare Facilities
- Certified Crash Course for Infection Control Professionals
- Migration Program on Laboratory Quality Management System & Internal Auditor (ISO 15189:2012 to 2022)



JOIN US

Join CAHO to be part of a collective effort to promote quality and improve patient safety by building a culture of safety in healthcare. As a member, you will have access to numerous benefits and opportunities.

Firstly, you will have access to networking opportunities where you can interact and learn from national and international experts. You can also host events to promote quality, patient safety, and accreditation.

As a member, you will also have privileged access to the members' area of the CAHO website, which includes a library of content and resources. You can also participate in the members' forum, where you can share concerns related to accreditation bodies to improve overall effectiveness and efficacy.

Moreover, you will have the opportunity to mentor non-accredited organizations and healthcare professionals in your area of expertise. As a member, you will also enjoy discounted registration fees for training programs and events, as well as national or international partner events.

You will receive regular updates on activities and events and can contribute as a resource person. You can also be part of expert committees and join or create a special interest group or committee. Additionally, your institution can get affiliated as Centers for Quality Promotion (CQP), and you can get nominated and recognized for awards.

Lastly, CAHO offers leadership opportunities where you can enhance your leadership abilities in the healthcare domain and be part of CAHO governance. You can take part in research activities in patient safety domains. By joining CAHO, you can contribute to promoting quality and improving patient safety in healthcare.



MEMBERSHIP

HEALTHCARE INSTITUTIONS

Validity - 3yrs

Small, Medium, Large Hospitals and Medical Teaching Institutions

Regular Membership (Accredited/Certified) :

- 1-100 bedded hospital (5000/-)
- 101-300 bedded hospital (7500/-)
- 300 + bedded hospital (10000/-)
- Medical / Teaching Institutions (10000/-)
- Others (Stand-alone Clinics, Dental Clinics etc.) (3500/-)

Associate Membership (Non - Accredited/Non - Certified) :

- 1-100 bedded hospital (4000/-)
- 101-300 bedded hospital (6500/-)
- 300 + bedded hospital (9000/-)
- Medical / Teaching Institutions (9000/-)
- Others (Stand-alone Clinics, Dental Clinics etc.) (2500/-)

DIAGNOSTIC CENTERS

Validity - 3yrs

Stand- alone diagnostic or imaging centres, Diagnostic or Imaging Centre chains or part of accredited hospitals

Regular Membership (Accredited/Certified) :

- Small Centres : Stand-alone / Collection Centres/ Part of a Polyclinic/ Blood Bank - 3500/
- Medium sized/ Reference Diagnostic centres 5000/
- Large sized Diagnostic Centres - 10000/
- Part of Regular Healthcare Institution Member - Complimentary

Associate Membership (Non - Accredited/Non - Certified) :

- Small Centres : Stand-alone / Collection Centres/ Part of a Polyclinic/ Blood Bank - 2500/
- Medium sized/ Reference Diagnostic centres 4000/
- Large sized Diagnostic Centres - 9000/
- Part of Regular/ Associate Healthcare Institution Member - Complimentary

QUALITY PROFESSIONALS

Individuals of any discipline aligned to the concept of promoting quality

- Regular : Rs 7500/- (Validity - Lifetime)
- Associate : Rs 500/- (Validity - 1 yr)

INTERNATIONAL AFFILIATION

International Hospitals, Healthcare organizations, Diagnostic Centres and Individuals of any discipline

- Institutional : 300 USD (Validity - 3yrs)
- Individual : 150 USD (Validity - Lifetime)



Involving Patients in Safe Healthcare



According to WHO, 1 in 10 are harmed during hospitalization and 4 in 10 patients are harmed in outpatient health care. At least 50% of this harm can be prevented. Commonly medical harm can occur with missed or wrong diagnosis, medication errors, surgical procedures, and infections. Errors also happen when a patient moves from her physician to a hospital, back to home care.

Patient safety and quality care is the foremost goal of healthcare providers. Many hospitals are putting in robust processes using technology to eliminate errors, extensive trainings on safety and focusing on clinical excellence.

However, patients and caregivers do not take an active part in their own safety. Involving patients in their healthcare journey can have a significant impact in reducing avoidable harm. An alert and well-informed patient can make the job of healthcare provider more effective. Their feedback on avoidable harm or near miss will help in taking corrective action.

Patients for Patient Safety Foundation (PFPSF) has been established to help bridge this gap. Patient Safety is at the heart of the mission of **PFPSF**, a non-profit organization, sponsored by CAHO. The objective is to **raise awareness of avoidable medical harm**, and make them **participate actively** in their own care. Our three key focus areas and strategic action plans are:

- **Educate:** educating patients, families and the public about patient safety by sharing best practices aggregated from experts, hospitals, doctors, researchers and international experiences in clinical domains through an extensive outreach program
- **Empower:** Make patients aware about their rights and responsibilities, encourage them to ask questions, and make informed decisions about their health.
- **Engage:** Patients can contribute to their own safe care, along with healthcare providers, by sharing experiences, feedback and suggestions. Thereby creating a partnership with care providers.

PFPSF's website www.patientsforpatientsafety.in contains credible knowledge via a Resource Centre, answers questions in the FAQs, and guides a person through a safe Patient Journey starting from symptoms, diagnosis, treatment options, following treatment and medication earnestly and post care guidelines. We aggregate this information from renowned global experts and healthcare providers. Simultaneously we are advocating a patient safety culture in hospitals with the active presence of patients as stakeholders.

Over 400 hospitals and diagnostic clinics have shown positive response to our request to become Hospital Safety Champions. There is need in their hospitals to become patient centric and encourage patient involvement. It will be good for health care organizations to establish patient advisory groups and where possible have a dedicated chief patient officer who represent patient's voice on the high table. PFPSF will assist bring these linkages.

For more information on Patients for Patient Safety Foundation and its initiatives, please visit www.patientsforpatientsafety.in or contact us at info@patientsforpatientsafety.in



World Patient Safety Day 2022

MEDICATION SAFETY

World Patient Safety Day is an important global event to improve Global patient safety challenge action plan 2021-2030. To commemorate World Patient Safety Day and promotion of the theme of WHO's WPSD 2022 - Medication Safety: Medication Without Harm, CAHO organized various activities over a month commencing from August 2022 and concluding on 17th September 2022.

Pledge to Promote Medication Safety

A national campaign (#PledgeForMedicationSafety) to promote medication without harm by taking a "pledge" was launched. This initiative sensitized all the stakeholders about the safe use of medications and their responsibilities. This voluntary process of pledging to adopt Medication Safety Practices was taken up by 69685 individuals (1648 doctors, 8036 nurses, 883 pharmacists and 59,118 others including patients).

E-Quiz Competition

A national-level quiz competition on medication safety was organized. 251 teams from various organizations across the country participated. We also had 6 teams participating from the Middle East. Each team had 3 participants comprising a doctor, nurse, and pharmacist. It was conducted in four levels. Level 1 & 2 screening was done on the online platform using Google forms. Top 50 teams progressed to level 2. Out of the 50,15 teams were shortlisted for Level 3 which was on the KAHOOT platform. The grand finale of the competition "Kaun Banega Gyanpati" was held live in which 5 teams competed with each other and winners with top scores were declared and awarded. It was attended by 370+ delegates.

National Winner : Indraprastha Apollo Hospital, New Delhi

Regional Winners : Vijaya Medical & Educational Trust, Chennai (South Zone); Bhailal Amin General Hospital, Vadodara (West Zone); Nazareth Hospital, Shillong (East Zone); Aster Al Raffah Hospital, Muscat (Middle East)

Best Medication Management Practices Contest

38 hospitals from across the country participated in the contest and submitted innovative practices and efficient systems adopted in their organizations. The best five practices were shortlisted and presented by hospital representatives to subject matter experts, which were evaluated on a pre-defined evaluation criteria, and the winners were declared.

Winner : Fortis Hospital, Mohali

First Runner Up : Vijaya Medical & Educational Trust, Chennai

Second Runner Up : Bombay Hospital & Medical Research Centre, Mumbai

Encouragement Award : Ruby Hall Clinic Hospital, Pune & Indraprastha Apollo Hospital, New Delhi



Continuing Quality Education (CQE) Series

CQE Series is an initiative by the Quality Professionals division of CAHO in collaboration with ASQua. The theme of the August Series was - Medication Safety. It had informative discussions by eminent speakers covering various topics like pharmaceutical supply chain management, rational prescription, role of pharmacies, antibiotics stewardship implementation, pharmacovigilance, quality indicators etc. The program was attended by 313 participants with great feedback

Certificate Program in Medication Safety

A 2 -days online Certificate Program on Medication Safety was launched. The program had a defined curriculum. The sessions were interspersed with discussions on procurement, storage, prescription dispensing, and administration. The proactive risk reduction, medication errors, patient education tools, and stewardship programs were also part of the program.

Webinars

Three webinars were also organized on the theme Medication Without Harm. In an institutional webinar, a panel of eminent speakers from the medical fraternity elucidated the challenges and opportunities for healthcare professionals and the role of citizens in promoting medication safety. The webinar conducted for industry highlighted the environmental impact of the challenge and the role of green chemistry in exploring sustainable and healthy living. A panel discussion on Medication Without Harm - Where the Buck Stops was also conducted by CAHO North Zone.

We had also partnered with various other organizations in webinars on WPSD 2022 theme.

Publicity Materials

Various publicity materials on medication safety and safe medication practices in hospitals including posters, animated video jingles were created and made available for hospitals and general public to promote at large.

A special podcast on WPSD theme - Medication Safety was also created on CAHO's PODCAST Channel.

Virtual Event on WPSD

To consolidate a month-long activity of World Patient Safety Day, a virtual event was conducted on 17th September which was graced by Dr. Neelam Dhingra (Unit Head, WHO Patient Safety Flagship, World Health Organization). Many other eminent healthcare leaders – Dr. Carsten Engel (CEO, ISQua), Prof. Dato' Dr. Ravindran Jegasothy (Former President, ASQua), Dr. Atul Mohan Kochhar (CEO, NABH), Dr. BK Rana (CEO, QAI), Ms. Upasana Arora (Managing Director, Yashoda Super Specialty Hospitals), Dr. Jothi Clara Michael (Director of Nursing, IHH Healthcare India), Mr. Gaurav Loria (Group Chief Quality Officer & Vice President, Apollo Hospitals Enterprises Ltd.), Dr. Fathima Shameen (Clinical Pharmacist, AIMS Kochi) and Dr. Saravana Kumar (GM & Unit Head, Dr. Mehta's Hospitals, Chennai) also shared their perspectives on medication safety. Mr. Som Mittal (Chair, P4PSI) also presented the role of patients and initiatives undertaken to promote Patients for Patient Safety. (www.p4psi.in.) During the valedictory, winners of the e-quiz competition and best practices in medication safety contest were recognized. The event was also attended by CAHO Patrons and Executive Committee of CAHO along with 1075 + attendees. It was broadcasted by more than 50 hospitals in their auditorium. More details are available in the healthcare magazine **DIALOG – World Patient Safety Day 2022 (A special edition)** visit www.caho.in.

The World Patient Safety Day (WPSD) 2023 with the theme "Engaging patients for patient safety" and the slogan "Elevate the voice of patients!" has been announced already.

We are looking forward to working closely with all our partners and witnessing your impressive initiatives and festivities.



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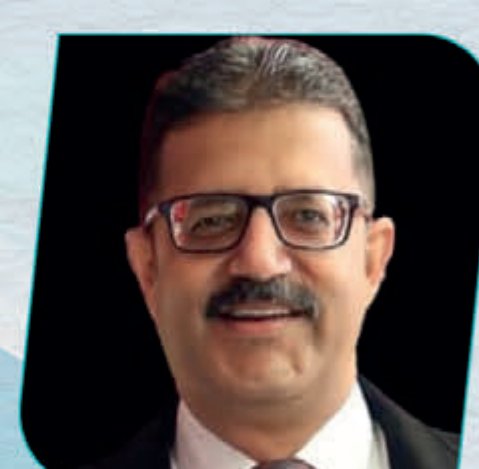
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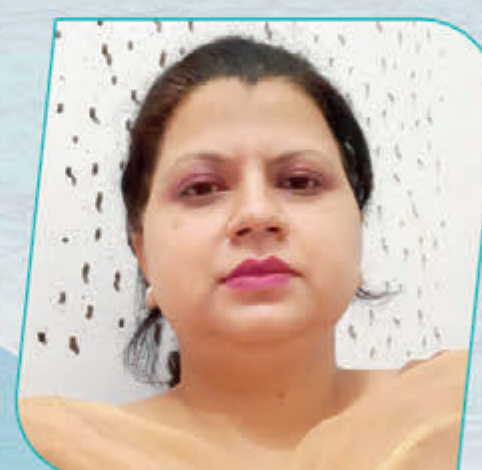
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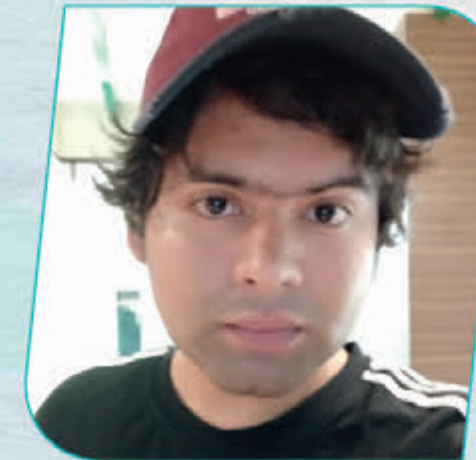
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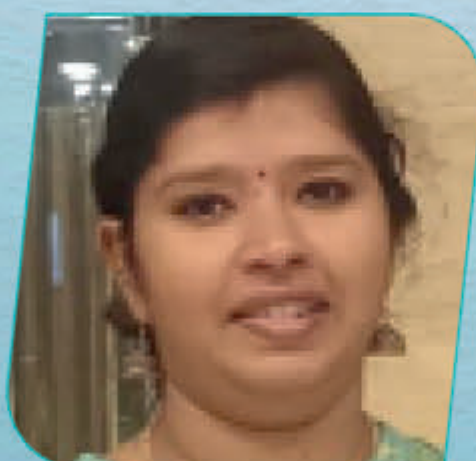
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SOUTH EAST ASIA JOINT FELLOWSHIP PROGRAMME

About the programme

If you are a healthcare professional in South East Asia who is passionate about advancement of Quality Improvement and Patient Safety initiatives, this 60-hour online programme will help you to achieve your personal goals.

What our Fellows say

"Every area learnt on the Fellowship Programme has made me a better person. I will educate and empower more people, and organizations and I am ready to champion quality and patient safety".

Jane Ngivu - Quality & Safety Manager

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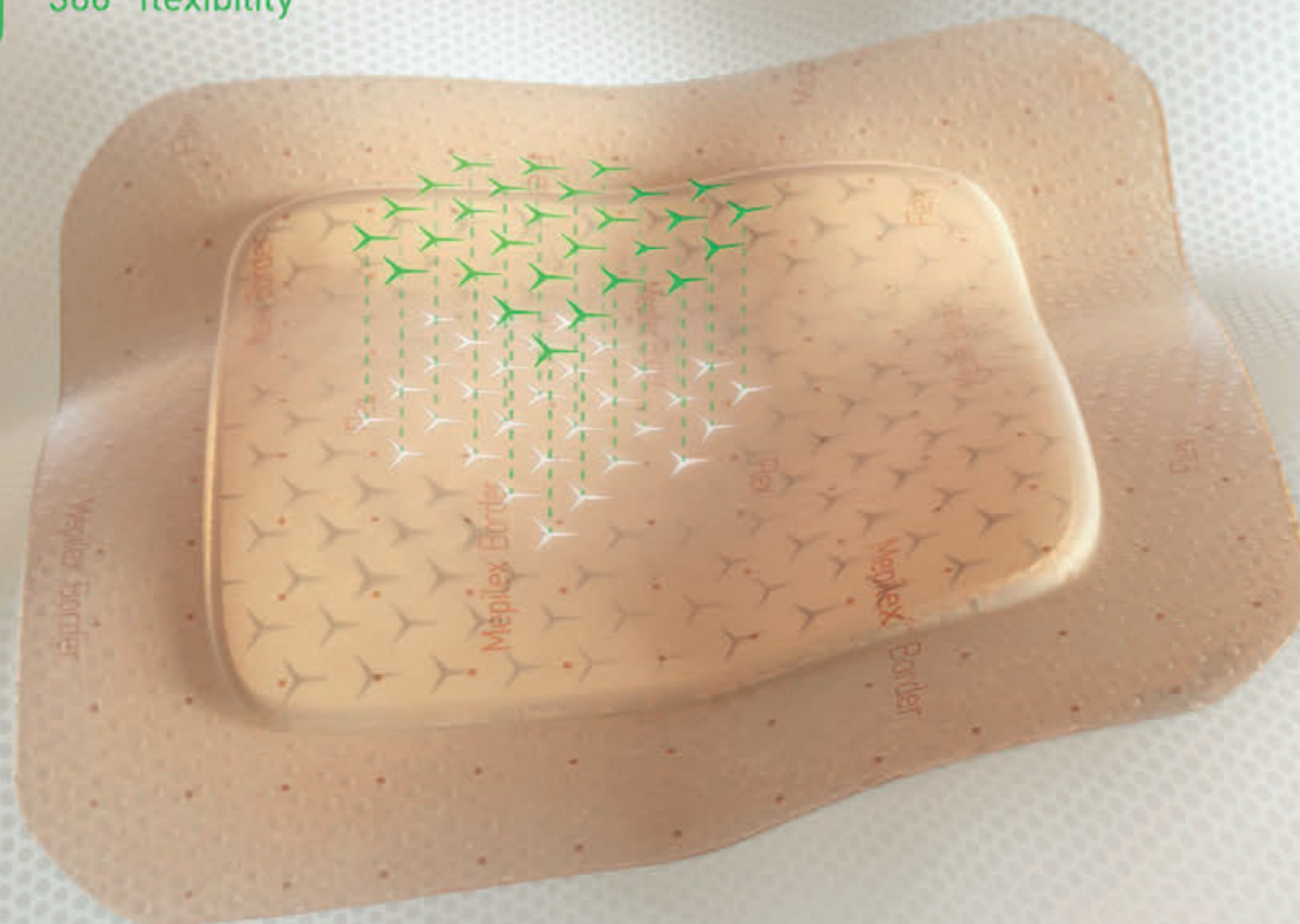
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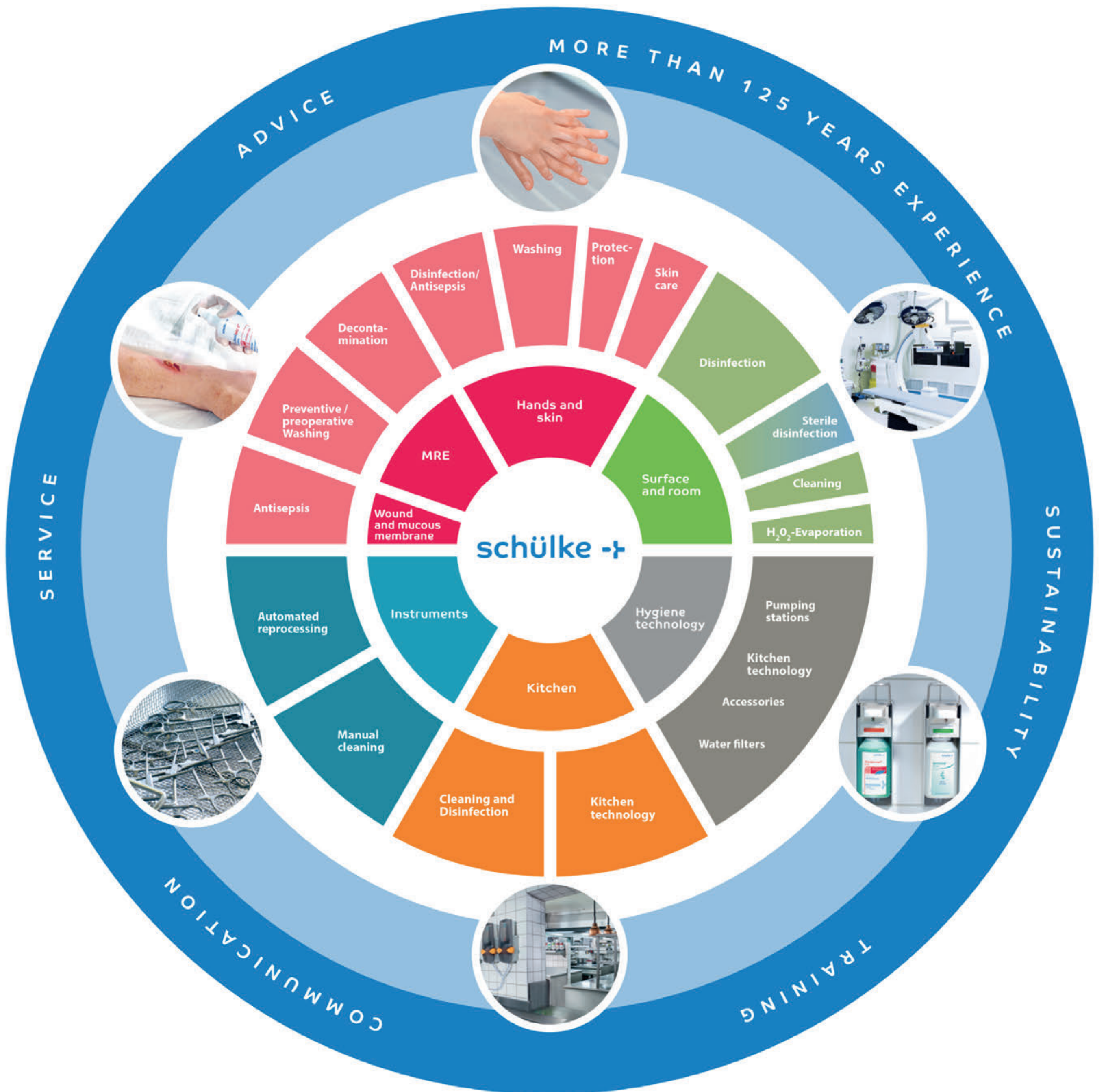
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Hyderabad, India



Dr Nitiraj is the Managing Partner at Medium Healthcare Consulting and Board Member at HIMSS India. Medium is a boutique healthcare consulting firm which drives niche engagements for purpose driven clients.

Dr Nitiraj has also served as a reviewer for HIMSS North America for the past five years and as a mentor for clinical informatics. He has more than 12 years of experience as a clinician as well as a healthcare management professional across groups like Reliance, Columbia Asia, IQVIA and EY. Dr Nitiraj has done his MHA (Masters in Hospital Administration) from Tata Institute of Social Sciences, Mumbai, and is a Certified Six Sigma Black Belt and CQPA from ASQ. He also holds a fellowship from Anglia Ruskin University for Health Technology Assessment and is an HL7 certified professional.

He has spearheaded international collaborations with MD Anderson and Johns Hopkins during his tenure with Reliance and commissioned 3 multispecialty hospitals and run some of the largest engagements in performance transformation and digital strategy in management consulting.

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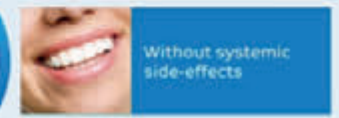
Broad spectrum antimicrobial activity



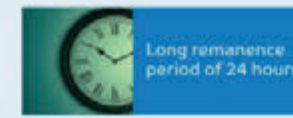
Suitable for expectant mothers, newborn, premature infants



Excellent skin and tissue compatibility



Without systemic side-effects



Long remanence period of 24 hours



No development of resistance



we protect lives
worldwide

RED.HEALTH

THE EMERGENCY CARE EXPERTS

Revolutionizing Emergency Response in India

Prabhdeep Singh, the founder & CEO of RED.Health, has built a company that is transforming emergency care in India. Holding an MBA from INSEAD, France, and having worked in the pharmaceutical industry at Glenmark Pharmaceuticals, Prabhdeep saw the need for a better emergency response system in India when his family faced a medical emergency and found out that the average response time for an ambulance was 45 minutes. In 2016, he founded StanPlus with two college mates to provide ambulance services in just 15 minutes & improve the emergency response system in India. Since then, he has built the fastest and largest emergency care company in India with a 5000+ ambulance fleet, a presence in 550 cities, and partnerships with over 200 hospitals and 150 enterprise partners. Even during the lockdown, Prabhdeep proved his commitment to providing emergency care to those in need. He also raised \$20 million through series A funding and was featured in Forbes 30 under 30, solidifying his impact in the industry.



With a vision to provide even better emergency care services, Prabhdeep expanded his business and rebranded it to RED.Health, utilizing technology to provide ambulance services in just 8 minutes. RED.Health is now launching five new business verticals to become a comprehensive emergency care platform and bring about positive change in the field. These include **RED Ambulances**, **RED Assist**, **RED Priority clinics**, **RED Academy**, and **RED Edge**.

RED Ambulances offer a variety of ambulance options such as road ambulances, air ambulances, bereavement services, and standby ambulances for corporate events. RED Assist provides patients with real-time online consultations with doctors for a wide range of health concerns. RED Priority clinics offer integrated facilities for consultation, diagnosis, preventive health checks, and medicine delivery to improve access to day-to-day health care. RED Academy offers emergency response training to organizations to ensure the safety of their employees in case of emergencies. RED Edge is where cutting-edge technology is developed to transform the emergency response system in India in the coming days.

The purpose behind rebranding StanPlus to RED.Health was to create a new and distinct brand identity that better represents their mission and values as a comprehensive emergency care platform. The new brand identity better represents their vision and will help them to connect with customers and stakeholders in a more meaningful way.

Since its founding, StanPlus has grown significantly in terms of both revenue and customer base, providing reliable and efficient emergency medical services to customers. With the launch of the new business verticals, RED.Health anticipates an even greater rate of growth. The new verticals will provide a wider range of services, making them a one-stop shop for emergency care needs. By expanding their services, they will be able to attract a wider range of customers, increasing their revenue.

RED
AMBULANCES

RED
ASSIST

RED
PRIORITY CLINICS

RED
ACADEMY

RED
EDGE

RED.Health's new business verticals will bring significant benefits to the healthcare industry in India by becoming a comprehensive emergency care platform. With Prabhdeep Singh's empathy and drive to make a difference, RED.Health is revolutionizing emergency care in India & transforming the lives of those in need of emergency care.



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< 2 MINUTES
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550 +
CITIES ACROSS
INDIA


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FLEET OF
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CONSUMABLES



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Yes

If the performance of your hospital is keeping you awake,
we will help you engineer the change and deliver results

That's how the conversations started with some of our clients. They were visionaries, who had a strong belief in the need to achieve significantly better performance for their organization.

Based on our in-depth analysis of financial and operational metrics we identified the focus areas for improvement. They ranged from pricing strategy, payor mix and overall revenue, to material cost, manpower optimization & service quality. We arrived at high-impact yet practical solutions and finally, rolled our sleeves, worked like their 'own' team and walked the extra miles to realize the goals we had set collectively.

We have a nuanced understanding of operational complexities inherent in a hospital setting and take pride in our relentless focus on making on-ground impact. Frankly, that's what has helped us deliver ground-breaking results and favourable return on investment time and again. Our clients range from large hospital chains like Apollo, Max, Aster DM, Rainbow Children's and Cleveland Clinic to a host of single-specialty or stand-alone hospitals across the country.

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to know more



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Apollo pioneered cancer management by harnessing the power of a proton. That's because at 125,000 mph, a proton beam can be targeted at a tumour without affecting many healthy cells. Apollo was the first in South Asia and the Middle East to use Proton Therapy. And it's just one of the many firsts Apollo has achieved since its inception.

S Asia and Middle East's first Proton Therapy Centre

#PioneersOfHealthcare



Scan
to know more

PATIENTS FOR PATIENT SAFETY FOUNDATION

BRINGS YOU A PATIENT FOCUSED PROGRAM

VISION

To enhance Patient Safety and reduce Avoidable Harm with the active Involvement of Patients and Caregivers and support from Healthcare Providers.

MISSION

Spreading awareness about Patient Safety and best medical practices among patients and general public, empower patients and their families to engage in their own care & exchange of experiences to foster a patient safety culture.



JOIN US TO FOSTER A PATIENT SAFETY CULTURE

Be actively involved in your own care



EDUCATE

Be informed, ask questions.



EMPOWER

Share your experience to build patient safety culture



ENGAGE

Visit www.patientsforpatientsafety.in for a guided **PATIENT JOURNEY**, Patient **RIGHTS AND RESPONSIBILITIES, BEST PRACTICES** in healthcare from experts, answers to **FAQs** and much more in the **RESOURCE CENTER**.

CAHO has embarked on the concept of spreading a wave of Quality and Patient Safety through CAHO affiliated Centers for Quality Promotion (CQP). These Healthcare Organizations (HCOs) are accredited, have CAHO trained manpower, and are recognized by CAHO as CQPs. These centres reach out to nearby small and medium healthcare organizations to sensitize them towards the issues of patient safety and healthcare quality. A number of hospitals have been motivated to apply and achieve accreditation because of this initiative. This helps the CQPs in building relations with HCOs in their region



**CAHO NEEDS
YOU
TO SPREAD
THE MESSAGE
OF QUALITY.**

**MAKE YOUR
HOSPITAL A
CENTRE FOR
QUALITY
PROMOTION.**

WHY BECOME A CQP?

- BE THE PIONEER OF HEALTHCARE QUALITY
- CONDUCT TRAINING PROGRAMS FOR PROFESSIONALS
- HELP HOSPITALS ON THEIR JOURNEY TO QUALITY
- IMPROVE PATIENT TRUST
- BUILD LASTING RELATIONSHIPS WITH HOSPITALS

WHAT IS A CQP?

CQPS ARE CAHO-APPROVED CENTRES THAT REACH OUT TO HOSPITALS AND PROFESSIONALS TO SENSITIZE THEM TOWARDS THE ISSUES OF PATIENT SAFETY AND HEALTHCARE QUALITY. THE ROLE OF A CQP IS TO SENSITIZE AND CREATE AWARENESS OF QUALITY AND ACCREDITATION. THE CQP WILL CONDUCT A MONTHLY MEETING TO PROMOTE QUALITY PRACTICES.

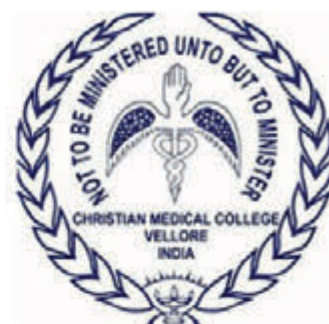
WHO CAN BE A CQP?

- YOU MUST BE AN ACCREDITED FACILITY AND A CAHO MEMBER
- YOU MUST HAVE > 5 QUALITY PROFESSIONALS HOLDING ADVANCED CPQIH
- YOU SHOULD BE PASSIONATE ABOUT HEALTHCARE QUALITY AND HELPING OTHER HOSPITALS

HOW TO BE A CQP?

- SEND AN EMAIL TO US AT OFFICE@CAHO.IN | REGISTRATION FEE APPLICABLE ON APPROVAL - INR 5,000 FOR HOSPITALS <100 BEDS AND INR 10,000 FOR HOSPITALS >100 BEDS
- EMPANELMENT FOR 3 YEARS AFTER APPROVAL BY THE GOVERNING COMMITTEE

CAHO AFFILIATED CENTRES FOR QUALITY PROMOTION





ACHS Clinical Indicator Program(CIP)

EXCLUSIVE DISCOUNT TO CAHO MEMBERS IN INDIA



More than **650** participating healthcare organisations



Endorsed and developed by **40+** over Australian healthcare colleges, societies, and associations



330+
Clinical Indicators



22
specialty medical disciplines

The ACHS Clinical Indicator Program(CIP) is **the world's largest dedicated** clinical indicator data collection and reporting service.

There are 22 Clinical Indicator (CI) sets and over 330 CIs for healthcare organisations to choose from in the ACHS Clinical Indicator Program that relates to the health services they provide and are appropriate to the size and type of organisation.



To take advantage of this exclusive offer and learn more about the program, please contact info@achsi.org



HIGHLIGHTS

- We are the only hospital that is using a digital platform for EMR, e-quality tracking of over 500 parameters and unique HSMT (Hospital Services Management Technology).

CQP

- 2022 CAHOCON Pre conference done at Rajagiri on Infrastructure Utility Services in Healthcare critical issues.
- CPQIH Advance Training attended by 7 members from Rajagiri
- Rajagiri Hospital organizing monthly CAHO ISQua webinar, we include external Hospitals along with internal Participation.



CQP ACTIVITIES PLAN – 2023

Six Rajagiri - CAHO initiatives have been mapped out for 2023, in this year.

- A 3 hour-session for general practitioners in peripheral areas on “Challenges faced by clinicians & hospitals in patient management” has been planned on 31st March 2023
- Onco path 2.0 planned on May 14th 2023
- “Going for Accreditation? Know your facilities” is planned on June 24th 2023 to help medium sized hospitals to get prepared for accreditations.
- “Infection prevention & anti-microbial stewardship”- to be conducted on 23rd Sep 2023.
- WIN CONCLAVE “what is new in transplant anaesthesia?” planned on Nov 3rd & 4th 2023
- “Advanced facilities of critical care area in tertiary/ quaternary hospitals” will be organized on Dec 10th 2023



RAJAGIRI HOSPITAL

KOCHI, KERALA

What do you believe should be the roadmap for quality for India in the next 1-2 years?

In India, quality of care differs across states with a few select institutions doing well. However, nearly 2/3 of preventable deaths are due to poor quality. The unpredictable cost of quality in India is a major challenge that needs to be overcome to build trust in healthcare. India requires a convergence of health care delivery planning, process standardization, integrated information system, financing, task delegation, and team-based expertise with quality being at the center of policy decisions to make healthcare more accessible, affordable and inclusive.

ABOUT

Rajagiri Hospital is a 600-bed JCI and NABH accredited quaternary healthcare institution nestled in the green foothills of Kochi. Driven by the vision "to give life abundantly", we have touched over 2 million lives through the dedication and expertise of our healthcare team. Quality and Patient Safety are the cornerstones on which our institution has been established.

Focus:

The Rajagiri Group has been a doyen of educational excellence for over eight decades. Rajagiri Hospital too, is a prestigious centre for medical, nursing and para-medical education through our regular & short-term academic courses. We are also a training centre for quality promotion.



Fr. JOHNSON VAZHAPPILLY CMI
Executive Director & CEO
Rajagiri Hospital, Aluva, Kerala

SPECIALITIES

- Anesthesiology
- Bariatric Surgery
- Cardiology
- Cardio-thoracic & Vascular Surgery
- Clinical Hematology & Haemato - Oncology
- Clinical Immunology & Rheumatology
- Clinical Pharmacology
- Cranio Maxillofacial, Implantology & Dental Surgery
- Critical Care Medicine
- Dermatology
- Emergency Medicine
- Endocrinology
- E.N.T, Head and Neck Surgery
- Forensic Medicine
- Gastroenterology
- Haematology & Clinical Pathology
- Histopathology and Cytology
- General Surgery
- GI, Hepato-Pancreato-Biliary & Multi-organ Transplant Surgery
- General Medicine
- Interventional Radiology
- Medical Oncology & Haemato Oncology
- Microbiology
- Nephrology
- Neurology & Interventional Neurology
- Neuro Surgery
- Neonatology
- Obstetrics & Gynecology
- Surgical Oncology
- Orthopedics & Spine Surgery
- Ophthalmology
- Pain & Palliative Care
- Paediatric & Paediatric Critical Care
- Paediatric Neurology
- Paediatric Surgery
- Psychiatry & Clinical Psychology
- Physical Medicine & Rehabilitation
- Pulmonology
- Plastic, Reconstructive & Microvascular Surgery
- Stem Cell Transplant
- Transfusion Medicine
- Trauma services
 1. Urology
 2. Organ Transplant
 3. Executive Health checkup
 4. Radiology
 5. Radiation Oncology
 6. Nuclear Medicine & Molecular Imaging



HIGHLIGHTS

- First hospital in Tamilnadu to get NABH Accreditation under Main standards, under 50 beds. First hospital in the district to be NABH & NABL-accredited, besides being the first to provide Dialysis, Laparoscopy, treatment for infertility-IVF and telemedicine.
- The hospital's core focus is on Diabetology, Obstetrics, Gynaecology & Fertility treatment, along with specialists in Endocrinology, Gastroenterology, General Surgery, Oncology, Orthopaedics, Paediatrics, Respiratory Medicine and other departments.
- Strong focus on Quality and patient safety with ethical values to deliver person centered care for the community.

CQP ACTIVITIES

HIGHLIGHTS FROM THE YEAR 2022-23

- Qualtech Prize 2022-Healthcare (QIMPRO & CAHO) Won First Prize for Presenter and QI Project conducted by SRH.
- Invited to present in a session at ISQua conference at Brisbane in 2022 on - QI project done in Sree Renga Hospital.
- First in the District - Organized World Patient Safety Day in September 2022 in Chengalpattu District involving all Government District hospitals

CQP

- Mentored and coached a neighbouring hospital to obtain NABH Certification.
- Coordinated and conducted training programmes on quality standards implementation with CAHO & DME and 5 Government Medical colleges in Tamilnadu, Kilpauk medical college, Omandurar government medical college, Chengalpattu medical college, Madras Medical college, Stanley govt medical college.
- Supported and hand held the Chengalpattu Government Medical College Hospital with their QI initiatives.
- Organized World Patient Safety Day 2022 programmes in the Chengalpattu District involving all Government District hospitals, PHC s Government Medical college in collaboration with the District Quality Assurance Committee DQAC, under the leadership of the District Collector.
- SRH as a CQP centre has collaborated with CAHO, Ariadne Labs at Harvard University, USA, and nine Hospitals in Chennai for completing the Implementation of WHO safe childbirth checklist in Labour rooms to improve Patient safety.



SREE RENGA HOSPITAL

CHENGALPATTU, TN

How do you plan on expanding the CQP program in your organization?

CAHO's programmes on Nursing Communication, HIC practices and CPQIH have been very useful for hospitals like us in Tier 2 & 3 towns. By adopting and implementing best practices such as Early Warning Score, WHO Safe Childbirth Checklist & Experience based Co-Design, we hope to inspire & mentor other hospitals to adopt such standardized toolkits in their operations. Conducting CAHO training programmes & webinars in our hospital. Conducting the Sree Renga Monthly Quality Meet. Engaging with Quality teams of all small & medium private hospitals, Government & all Private medical colleges in Chengalpattu district. Conducting World patient safety day activities every year involving all private hospitals through IMA, Chengalpattu. Conducting World patient safety day activities involving all Government District hospitals, PHCs Government Medical college in collaboration with the District Quality Assurance Committee DQAC. SRH as a CQP centre would be collaborating with Ariadnae Labs at Harvard University, USA, and other Hospitals from various states in India for conducting a Quality improvement project on the Implementation of WHO safe childbirth checklist in Labour rooms to improve Patient safety.

ABOUT

Sree Renga Hospital is a 31-year-old multispeciality hospital established by a first-generation doctor couple to meet the unmet medical needs of a semi-urban neighbourhood in Chengalpattu District, Tamilnadu, India. The focus of the hospital is to provide affordable care with Quality and Patient safety practices with ethics and good values.

Focus:

Sree Renga Hospital focuses on delivering high quality health care in an affordable manner to the community. Provides Emergency Department, Intensive Care Unit equipped with ventilators, High Dependency Unit, four Operation Theatres fitted with HEPA filters & Air Handling Units, Central Sterile Supply Department, Ultrasound scan, 24 x 7 Laboratory, Blood Storage centre, Dialysis services, Day care services, Physiotherapy and Yoga services & 24 x 7 Pharmacy. Around 65 Consultants from various specialities provide In-patient and Out-patient care. Sree Renga Hospital has a strong focus on health promotion and disease prevention and has been consistently conducting free camps in the villages of Kancheepuram District for the past 20 years, screening nearly 1 lakh population for diabetes and hypertension and also has done cancer screening camps for women.

SPECIALITIES

- Anaesthesiology
- Biochemistry
- Dermatology & Venereology
- Emergency Medicine
- Family Medicine
- General Medicine
- General Surgery
- Infectious Disease
- Microbiology
- Obstetrics & Gynaecology
- Ophthalmology
- Orthopaedic Surgery
- Otorhinolaryngology
- Paediatrics
- Pathology
- Psychiatry
- Radiology
- Respiratory Medicine
- Cardiology
- Critical Care
- Endocrinology
- Gynaecological Oncology
- Hepatology
- Hepato-Pancreato-Biliary Surgery
- Medical Gastroenterology
- Medical Oncology
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Paediatric Anaesthesia
- Paediatric Surgery
- Plastic & Reconstructive Surgery
- Pulmonary Medicine
- Reproductive Medicine – IVF
- Rheumatology
- Surgical Gastroenterology
- Surgical Oncology
- Urology
- Vascular Surgery



Dr K P Pichumani

Managing Director, Sree Renga Hospital



Dr. Anuradha Pichumani

Executive Director, Sree Renga Hospital
Associate Faculty, Ariadne Labs, Harvard
T.H. Chan School of Public Health, USA
Executive Board Member, ASQua
ISQua Expert, Member, PFCAC &
Edu. Advisory Committee, ISQua



VIJAYA HOSPITAL



VIJAYA MEDICAL & EDUCATIONAL TRUST CHENNAI, TN



HIGHLIGHTS

- 50 Years of Trust & Service Delivery
- Mothers milk bank (first private milk bank in Chennai) rendering service since 2014.
- Hyperbaric Oxygen Therapy service since 2019.

CQP

- Conducting Monthly Quality Meets in association with CAHO & ISQua.
- Active participants in CAHOCON'22, Patient Safety Week celebrations & CAHOCON'23
- Certification of recognition for CSSD set up with 80% compliance in the year 2022.

CQP ACTIVITIES

HIGHLIGHTS FROM THE YEAR 2022-23

- Health fest with 10 stalls for General public about First aid measures, care of heart & brain, Hand Hygiene, Basic Life Support, puppet shows, etc
- Disaster medicine conference in association with Indian Medical Association (Chennai-Vijaya Branch), TNDRF, NDRF, TN fire and rescue force with live broadcast of victim extrication and management.
- IV team set up across all units to reduce phlebitis rate and to increase the indwelling days of PICs.
- Patient remote monitoring service - DOZEE bed for step down patients.

VIJAYA MEDICAL & EDUCATIONAL TRUST

CHENNAI, TN

How CAHO program is beneficial to your organization?

With array of training programs, the learning modules developed by subject experts are up to date, complete, and in accordance with the challenges of quality in the health sector. Programs like international webinar series, CQE series, etc helped in receiving lots of information across the globe, aided us in implementing it in our settings to reach considerable result.

ABOUT

Vijaya Hospital, a constituent of VMET - Vijaya Medical & Educational Trust, Chennai is one of the first multispecialty hospital in South India -celebrated its Golden Jubilee in 2022. Driven by the vision of our founder Shri. B. Naggi Reddi "Selfless Service for a Healthy Society", our hospital is committed to the principles of continuous improvement in quality & patient safety. Since the inception in 1972, we have grown to unprecedented levels due to our excellence in medical service at an affordable rate and thus preserving the missionary zeal of our name.

Focus:

VMET in the long run, is to become not a stop-gap solution for illness but to take care of every aspect of a person's recovery with an aim to get them ready and healthy, so the concentration is on prevention which is the need of the hour.



Mrs. B. BHARATHI REDDY
Managing Trustee & CEO
Vijaya Medical & Educational Trust



SPECIALITIES

Anesthesiology, Cardiology & Cardiothoracic Surgery, Dermatology, Dentistry, ENT, Endocrinology & Diabetology, Emergency Medicine, Gastroenterology, General Medicine, General Surgery, Hematology, Intensive Care medicine, Infectious Disease, Nephrology, Neurology & Neurosurgery, Ophthalmology, Oncology, Obstetrics & Gynecology, Pediatrics & Neonatology, Plastic Surgery, Pulmonology, Psychiatry, Trauma & Orthopedics, Urology & Renal Transplant and Vascular & Endovascular surgery.

ZAMINDAR MICROSURGICAL EYE CENTRE

BANGALORE

HIGHLIGHTS

- 27 years of eyecare
- NABH Accredited
- Patient Friendly Hospital awarded by Association of Health care providers of India (AHPI)

CQP

- Conducting Observe Understand Change OUC training every year
- We are open for observation of best practices in quality and patient safety
- In the last year 15 participants have participated in our OUC programs

CQP ACTIVITIES

TOP 3 HIGHLIGHTS FROM THE YEAR 2022-23

- Invited to run a session on Patient Safety with using Failure Mode Effects Analysis (FMEA) tool at Sankara Eye foundation where quality champions from Sankara Eye Foundation and across India participated
- Invited to talk about Benefits of Accreditation at Ramaiah Memorial Hospital on World Patient Safety Day
- Dr Samina Zamindar has been selected to be amongst the 50 women leaders to watch for in 2023 by YUUKKE GLOBAL (Global Ecosystem for Women Entrepreneurs and Professionals to Connect, Network, Collaborate, Learn, Transact and Excel.)



ZAMINDAR MICROSURGICAL EYE CENTRE BANGALORE

How CAHO program is beneficial to your organization?

By becoming Centre for Quality Promotion for CAHO we get the opportunity to invite, share, learn and teach quality practices with other eye care professionals. CAHO programs have been a great support for training our staff in quality & patient safety

ABOUT

Established in 1997, Zamindar Microsurgical Eye Centre has been providing world class eye care services to patients in and around Bangalore for last 27 years. Zamindar's Microsurgical Eye Centre believes and adheres to its motto "Quality is not an accident but a result of intelligent efforts. We are a team of 50 led by Dr. Samina Zamindar, M.S., D.O (Ophth), 8 Doctors and 8 optometrist. With a success rate of 99.9 % in performing cataract operations, we are quality providers of the best-in-class eye care services making us one of The Trusted Eye care Hospitals in Bangalore. We have served over 2,00,000 patients by providing them with best-in-class eye care. We were recently awarded with the Patient Friendly Hospital 2022 award from The Association of Healthcare Providers of India.

We operate out of 3 locations: Jaibharat Nagar, Kalyan Nagar 100ft road, Kalyannagar Prema Plaza

Focus:

Our Motto: Quality is not an accident but a result of intelligent efforts.

Our Vision & Values: Zamindar Microsurgical Eye centre is committed to provide holistic treatment by promoting wellness, prevention and world class care in the field of Ophthalmology to all classes of society. We envision a world where everyone can access healthy and affordable eyecare. Our values are Honesty in practice, Sincerity of service and Respect for all.

We want to encourage more eye care professionals to adopt patient safety protocols by sharing our best practices in Standard operating procedures in eyecare.



Dr. SAMINA F. ZAMINDAR
Chief Managing Director
Zamindar Microsurgical Eye Centre

SPECIALITIES

- Comprehensive Eye Care
- Cataract
- Medical Retina
- Glaucoma
- Cornea
- Oculoplasty
- Pediatric OPD



Aster MIMS

HIGHLIGHTS

- The only centre for Liver Transplant in North Kerala
- The only Deep Brain Stimulation Center in North Kerala
- TAVI in North Kerala
- Minimally invasive percutaneous kidney stone treatment in Kerala
- The only center in North Kerala to perform Lamellar Keratoplasty
- Pioneer in Modern Emergency Medicine 24 x 7
Emergency services of all needs

CQP ACTIVITIES HIGHLIGHTS FROM THE YEAR 2022-23

- Round table discussion done by Aster MIMS, Calicut regarding Air crash accident in Calicut airport in CAHO live training session.
- Helped 2 nearby hospitals for their NABH accreditation process.
- Participated in CAHO training programs and awards.
- Organized Continuous Quality Education Series of CAHO on disaster management.



MALABAR INSTITUTE OF MEDICAL SCIENCES LTD (ASTER MIMS HOSPITAL)

CALICUT, KERALA

How have CAHO programs been beneficial to your organization?

CAHO training programs have always impart us with skills and knowledge to deliver high quality care. It has encouraged us to bring new ideas into our workplace. Great learning platform to develop our overall performance with increased efficiency and productivity. Played a major role in developing our confidence in such a way that we were able to impart knowledge regarding accreditation purpose to other hospitals and holding national conferences.

ABOUT

Malabar Institute of Medical Sciences Ltd (Aster MIMS), Calicut, a 500-bedded hospital, was established in 2001 in Calicut, Kerala and is currently operating under DM Healthcare. Hospital is covered over an area of 6.99 acres with 3 buildings occupying 412869.81 sq.ft. Aster MIMS is India's first NABH Accredited multispecialty hospital in the year 2006.

- NABH accreditation since 2006.
- NABL accreditation since 2012.
- JCI accreditation for homecare services since 2021.
- NABH Nursing excellence certification since 2015.
- NABH Emergency department excellence certification since 2016

Vision:

A Caring Mission with a global vision to serve the world with accessible and affordable Quality healthcare.

Focus:

Affordable, cost-effective treatment under one single Centre.



DR. ABRAHAM MAMMEN

Chief of Medical Services,
Director - Quality Assurance Dept.
& HOD - Paediatric Surgery

SPECIALITIES

- Internal Medicine
- General Surgery
- ENT
- Orthopedic Surgery including Total Hip & Knee Replacement
- Pulmonology
- Endocrinology
- Pediatrics and Neonatology
- Obstetrics and Gynecology including High risk obstetrics
- Behavioral Medicine
- Dental & Maxillofacial Surgery
- Day care surgery
- Ophthalmology
- Dermatology and Venereology
- Family Medicine
- Pain Medicine
- Cardiology
- Cardiothoracic Surgery
- Cosmetology & Aesthetic surgery
- Critical Care Medicine
- Gastroenterology
- Surgical Gastroenterology including liver transplant
- Head and Neck Oncology
- Ortho Oncology
- Medical Genetics
- Vascular Surgery
- Nephrology
- Neurology including Neurophysiology
- Neurosurgery
- Medical Oncology
- Surgical Oncology

P.E.S. Institute of Medical Sciences & Research



HIGHLIGHTS

- PESIMSIR Hospital is the 1st Medical College Hospital in the State of Andhra Pradesh accredited by both NABH & NABL.
- It's the only multispeciality hospital in the tristate region of AP and is recognized by both Tamilnadu and AP government schemes.
- Largest provider of critical care with adult ICU, Cardiac ICU and NICU of around 95 beds

CQP

- Patient safety week was conducted – reached more than 4000 visitors to the hospital and around 2000 students and staff trained.
- Rally on Medication Safety to Kuppam town
- CAHO's problem specific and extensive training programs conducted through the difficult times of *COVID were highly beneficial to all our staff.

CQP ACTIVITIES

HIGHLIGHTS FROM THE YEAR 2022-23

- Antibiotic stewardship program -200 participants of which 50 from outside hospitals
- 2800 staff trained in infection control, patient safety and fire and non fire emergencies.
- Training of Trainer – 90 from PES and SAPA- 40 members , including quality team trained in Basic fire prevention and first aid from





Dr SURESH KRISHNAMURTHY
Medical Director PESIMSR

"Happy to serve the poorest of poor patients in the tri-state rural setup, where there is no access to tertiary care services at 60 km radius & the community lacks services including 24 hour Emergency."



DR SANGEETHA K
Head QMS & Accreditation
Coordinator PESIMSR

"Quality is achieved as result of sincere efforts, high intention, intelligent direction & with everyone making it their responsibility. Change & challenges are the constants, but if we continually strive as a team, we can take the next step towards improvement."

PES INSTITUTE OF MEDICAL SCIENCES & RESEARCH

ANDHRA PRADESH

ABOUT

We are NMC recognized Medical College having both UG & PG Medical courses on an 85+ acres, lush green integrated campus housing a 750 bed tertiary care hospital with state of art medical facilities.

Our campus is 98 km from Bangalore, the nearest city and airport. It is also easily accessible by rail and national highway.

This hospital is the only multispeciality, tertiary care hospital in this rural tristate region of Andhra Pradesh, having both Tamilnadu and Andhra Pradesh government schemes and caters to a population of more than 200 villages. We envisage that our institution will become a leader in quality of healthcare delivery & play an important role in nationwide policymaking.

Focus:

To become a Centre for excellence in Andhra Pradesh and handhold other smaller organizations in this tri-state region in improving the quality of care through accreditation

SPECIALITIES

24 hour Emergency and Trauma care, ICUs, High Risk Obstetric Care, Neurosurgery, Dialysis, High end diagnostics like CT & MRI, Anaesthesiology, Cardiology, Critical Care, Dental Sciences, Dermatology and Venereology, Diabetology, Emergency Medicine, General Medicine, General Surgery, Intensive Care Unit, Nephrology, Neonatology, Neurosurgery, Obstetrics & Gynecology, Ophthalmology, Orthopedic Surgery including Joint Replacement Surgery & Arthroscopy, Otorhinolaryngology, Pediatric Surgery, Pediatrics, Plastic Surgery, Psychiatry, Respiratory Medicine, Urology, Vascular Surgery.



PES INSTITUTE OF
MEDICAL SCIENCES
& RESEARCH



NASA & HUB SUPERSPECIALITY
HOSPITAL

JALANDHAR, PUNJAB



HIGHLIGHTS

- We are the only hospital that is using a digital platform for EMR, e-quality tracking of over 500 parameters and unique HSMT (Hospital Services Management Technology).

CQP ACTIVITIES HIGHLIGHTS FROM THE YEAR 2022-23

- Recipient of DL Shah Quality Award 2014, 2015 and other prestigious award like CII Health
- Care Award (2019), Global Health Care Leader Award by ET Now (2020) and Best Practices
- Award under AB PM-JAY by NHA (2022), Advisor, SINE committee, IIT Mumbai.
- Mentor, Incubator, IIT Gandhi Nagar.
- Jury, Health care startup Pitch fest, IIT Chennai.
- Member, Health care startup committee, CAHO.
- Member, committee for technology transfer from ISRO.
- Reviewer for book "The Future of Healthcare: Transforming with Technology"



CQP

- Our vision is "Leaving an Impact" by adopting technology for preventive and rehab health care and improvement in health care delivery and using AI for predicting in health care, establishing diagnosis, prevention and helping patient management.

NHS HOSPITAL

JALANDHAR, PUNJAB

How have CAHO programs have been beneficial to your organization?

CAHO has helped us in our endeavour to provide new age solutions for managing healthcare management and is in synch with our philosophy.

ABOUT

NHS Hospital Jalandhar is a 180 bedded, pioneer institution health care setup in North India, which has developed a reputation of using latest and innovative technology in patient management, patient safety and other hospital management areas of the HCO.

Focus:

We started with a vision "Here to Make a Difference"

Trust Technology...Trust Experience

Using technology for improving efficiency and accountability in hospital management leading to better patient outcomes.



Dr. NAVEEN CHITKARA
Medical Director
Consultant Neurosurgeon

SPECIALITIES

- Anaesthesiology
- cardiac anaesthesia & Critical care
- Cardio thoracic and vascular surgery
- Emergency medicine
- Plastic and reconstruction surgery
- Neurosurgery
- Neurology
- Nuclear Medicine
- Orthopaedic Surgery
- Joint replacement and sports medicine
- Paediatric Surgery and Paediatric Cardiology including neonatology
- Radiology including interventional radiology
- Medical, Radiation and Surgical Oncology
- Organ transplant
- Medical, Surgical Gastroenterology & Bariatric Surgery
- Urology
- Andrology & Renal Transplantation
- Advance Robotic TKR
- THR and Key Hole Surgery
- NABL accredited Laboratory
- NABH accredited Blood Bank Centre



HIGHLIGHTS

- Comprehensive Cardiac Care
- Advanced surgeries & robust infrastructure
- Transplant surgeries with successful clinical outcomes
- NICU centre is awarded as NNF level III A

CQP

- Sensitization workshops were conducted for hospitals in and around trichy on Quality standards and accreditation to NABH. The sessions contain mandatory modules with respect to NABH on a pre-entry level.
- Training for representatives of hospitals on implementation of NABH standards.
- Handholding for hospitals that require help in implementation with the help of CPQIH and technology solutions



CQP ACTIVITIES

TOP 3 HIGHLIGHTS FROM THE YEAR 2022-23

- 32 awareness & training programs were organized
- More than 150 staff trained under American Heart Association
- >500 staffs were trained on hospital safety, patient safety & quality improvement modules
- 45 hospital representatives were trained on NABH accreditation and Quality standards

KAUVERY HOSPITAL

TRICHY, TN

How do you plan on expanding the CQP program in your organization?

With a wealth of experience gathered over the years & a tradition of consistently successful clinical outcomes with cutting edge technology, robust IT infrastructure & application of TQM & lean tools in health care, our operational practices have fueled clinical excellence & set high standards of patient safety & satisfaction. With all this, CQP recognition by CAHO is like adding a diamond to the crown of Kauvery. We have taken larger responsibility of sensitizing and creating awareness of quality in health care to other hospitals which will create a spin-off effect among others to deliver a quality health care for the needy and ensure patient safety in all aspects.

ABOUT

Kauvery Hospital grew out of the vision of doctors who chased their dream to provide quality healthcare at affordable costs but with a personal touch, especially to the mid-segment of the population in cities like Trichy that lacked tertiary care. The hospital commenced its modest operations as a 30-bed trauma care centre in Trichy in 1999. Today, it is a multi-specialty hospital chain with 1500+ beds in five cities including Trichy, Chennai, Salem, Hosur, and Bengaluru, where eight hospitals with a workforce of more than 6000 provide exemplary secondary and tertiary care. Since its inception, Kauvery Hospital has been on a perpetual quest to keep up with the ever-changing requirements of healthcare, possibly, always a step ahead.

Kauvery is now into its third decade of operations, offering immense hope & promise in healthcare. During the first decade, Kauvery Hospital's growth was propelled by their operations in Trichy, comprising 3 hospitals including Tennur, Cantonment and Heart City. The hospital chain garnered public trust and loyalty due to their personal touch, ethics, and dedication as well.

Focus:

- To sensitize and create awareness among the hospitals in our region about quality and accreditation and its impact on health care.
- To conduct training programs related to quality and patient safety.
- To be a role model in centre of excellence.



Dr. MANIVANNAN SELVARAJ
Founder & Managing Director,
Kauvery Group of Hospitals

SPECIALITIES

- Accident & Emergency care (24 hours)
- Anaesthesiology
- Comprehensive cardiac care that includes interventional cardiology services, cardiothoracic surgical services, pediatric cardiology & cardiothoracic surgery
- Critical Care Units
- Dentistry
- Diabetology
- Dermatology
- Endocrinology
- ENT, Head & Neck Surgery
- General Medicine
- Haematology
- Hepatology
- Interventional Radiology
- Laparoscopic, Gastro intestinal & Obesity Surgery
- Liver/Kidney Transplant Surgery
- Medical Gastroenterology
- Medical Oncology
- Neonatology
- Nephrology
- Neurology
- Obstetrics & Gynaecology
- Orthopaedic Surgery
- Ophthalmology
- Advanced Paediatrics that includes Paediatric Neurology, Paediatric Oncology, Paediatric surgery
- Plastic/Cosmetic Surgery
- Psychiatry
- Pulmonology
- Rheumatology
- Surgical Oncology
- Urology
- Vascular Surgery



கல்யாணி
KIDNEY CARE CENTRE



KALYANI
KIDNEY CARE CENTRE

Kalyani kidney care centre - Erode is a 100 bedded NABH Accredited Uro Nephro facility with over 20 years of expertise and experience in healthcare. Due focus on giving quality and safety treatment for our patients. The Centre maintains state of the art, standards for providing the highest quality in all aspects of healthcare.



KALYANI KIDNEY CARE CENTRE

ERODE, TN

How have CAHO programs been beneficial to your organization?

Our Team has been successful in sensitizing and implementing NABH in more than 35 Hospitals. We thank CAHO for the confidence placed on our centre as a recognized quality provider.

Vision:

Kalyani Kidney Care Centre will become the Most Preferred kidney care centre in Western Tamilnadu by 2025 by Offering High Quality Patient Care and Adopting Advanced Technology.

ABOUT

Kalyani Kidney Care Centre, Erode is a 100 bedded NABH Accredited Uro Nephro facility with over 20 years of expertise and experience in healthcare. Due focus on giving quality and safety treatment for our patients. The Centre maintains state of the art, standards for providing the highest quality in all aspects of healthcare. We have done 90 renal transplants and more than 1000 RIRS (Retrograde IntraRenal surgery) and more than 10000 surgical under Urology and Nephrology.



Dr. M Prabhakar

MS, DrNB (Urology)

Managing Director / Consultant
Urologist / Transplant Surgeon /
Andrologist

SPECIALITIES

- Urology - Laser lithotripsy
- Pediatric PCNL
- TURP
- TURBT
- Urodynamics
- Andrology Nephrology - Renal Transplant
- Cadaver transplant
- A.V. Fistula
- Hemodialysis/Online HDF
- Permcath insertion
- Renal biopsy

ACHIEVEMENTS OF CENTRE IN QUALITY CONTROL

- First Hospital in India to get NABH Entry level in 2014.
- First Hospital in Erode to get NABH Full Accreditation in 2016.
- First Hospital in India to get CENTRE for QUALITY PROMOTION to Handholding 35 hospitals.
- Got award from CII - Centre of Excellence Honours in Urology
- Recognized centre by National Board for DrNB Urology.



HIGHLIGHTS

- Centre of Excellence for Transplantation Surgeries, Cardiology, Neurology & Neurosciences
- Recognized as 'Centre for Quality Promotion' by CAHO in the January, 2023
- Recognized as Top Emerging Hospital in South India & Chennai by the Week Magazine in the year 2022
- Insurance Alerts – City's Best Emerging Hospital in the year 2022
- Times Health Survey 2022 – Best Emerging Multispecialty Hospital in Chennai
- FICCI TANCARE - Best Emerging Hospital for the year 2022

CQP

- Focus on training of hospital teams on Quality and Safety Programs
- Video training for important training topics
- Carrying out a minimum of 1 Quality Improvement Initiative per department based on Patient Experiences and Safety related learnings
- Knowledge sharing and hand holding of smaller hospitals towards their quality journey



CQP ACTIVITIES HIGHLIGHTS FROM THE YEAR 2022-23

We were recognized as a Centre for Quality Promotion on the 28th of January, 2023, ever since then, we have been actively involved in the Quality & Patient Safety journey:

- Handholding of 10 smaller hospitals in their journey towards quality and accreditation
- Actively involving teams to update their knowledge by attending training programs and conferences organized by CAHO
- Monthly Quality Meetings are being organized to attend the International Webinar Sessions
- Conducted a Basic Program on Certified Professionals for Quality Implementation in Hospitals for about 40 members at our Unit in association with CAHO. The program also included participants from 10 smaller hospitals.
- Actively involved in discussions related to quality and patient safety in various forums with an aim to learn from best practices across

FORTIS HOSPITAL

VADAPALANI, TN

How have CAHO programs been beneficial to your organization?

CAHO programs have helped us connect better with similar organizations. The network built has helped us learn good practices from other organizations. Also, the number of training programs organized by CAHO has helped our teams understand Quality and Patient Safety Concepts better which helps us in enhanced involvement and engagement of the teams in the Quality journey.

ABOUT

Fortis Healthcare Limited – an IHH Healthcare Berhad Company – is a leading integrated healthcare services provider in India. Fortis Hospital, Vadapalani is the second facility within Chennai from the country's fastest growing healthcare group, and is centrally located in the bustling epicentre of Arcot Road, Vadapalani.

We aim to make our bold vision for clinical excellence and distinctive patient care a reality for more people than ever before through personalized care, catering to the unique needs of each patient.



Mr Venkata Phanidhar Nelluri
SBU Head & Zonal Director
Fortis Hospitals, Vadapalani, TN

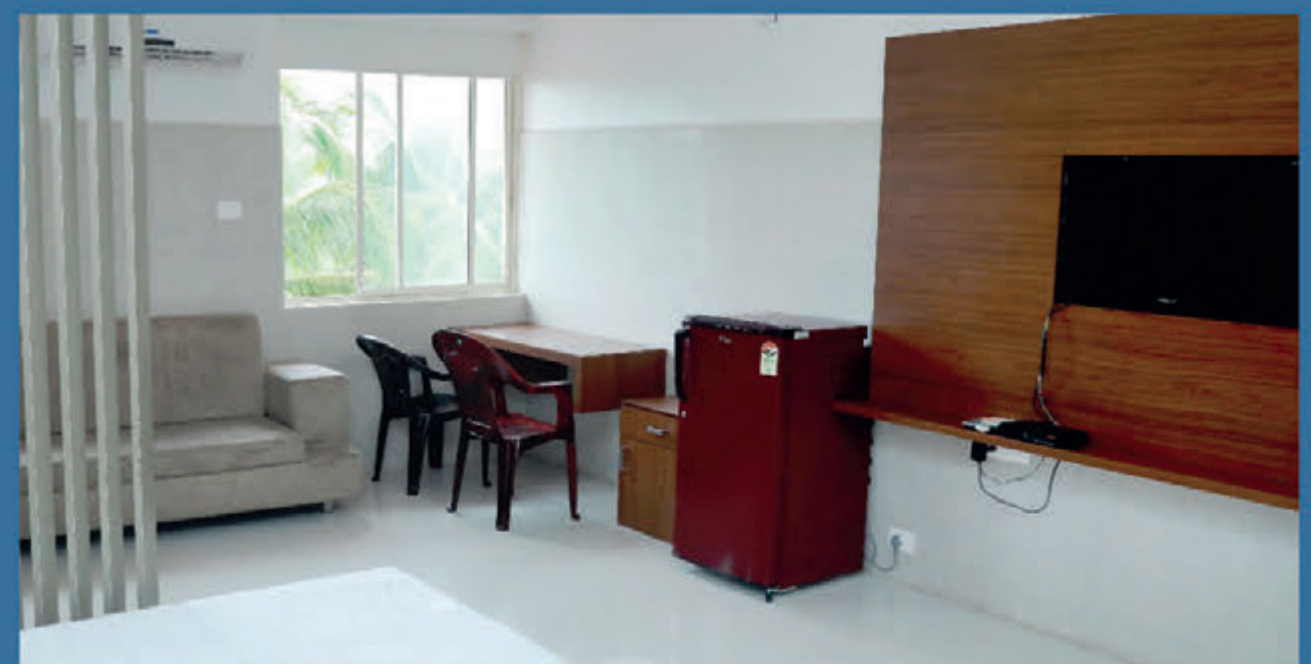
- *Our focus has been to have a process driven approach to ensure quality and safety is implemented across*
- *Ensuring standards of care beyond accreditation requirements*
- *Encouraging the Teams to be involved in training programs to ensure the intent of quality is percolated*

SPECIALITIES

- *Anaesthesiology*
- *Biochemistry*
- *Emergency Medicine*
- *General Medicine*
- *General Surgery including Laparoscopic & Bariatric Surgery*
- *Gynaecology*
- *Infectious Disease*
- *Microbiology*
- *Ophthalmology*
- *Orthopaedic Surgery including joint replacement*
- *Arthroscopic Surgery*
- *Otorhinolaryngology*
- *Pathology*
- *Psychiatry*
- *Radiology*
- *Respiratory Medicine*
- *Sports Medicine*
- *Transfusion Medicine*
- *Day Care Services*
- *Immunohaematology*
- *Cardiac Anaesthesia, Cardiology*
- *Cardiothoracic Surgery*
- *Clinical Haematology*
- *Clinical Immunology*
- *Critical Care (Cardiac, Medicine, Surgical & Transplants)*
- *Endocrinology*
- *Hepatology*
- *Hepato-Pancreato Biliary Surgery*
- *Medical Gastroenterology*
- *Nephrology, Neurology, Neurosurgery*
- *Organ Transplant Anaesthesia*
- *Kidney Transplant*
- *Liver Transplant*
- *Plastic and Reconstructive Surgery*
- *Rheumatology*
- *Surgical Gastroenterology*
- *Urology*
- *Vascular Surgery*
- *Pulmonary Medicine*
- *Thoracic Surgery*
- *Endovascular Interventions*
- *Interventional Radiology & Neurology*

DAYA GENERAL HOSPITAL

THRISSUR, KERALA



HIGHLIGHTS

- First hospital to introduce Robotic Surgery in central Kerala
- NABH, NABL ,MBFHI Accredited hospital
- Centre for Excellence in General & Laparoscopic Surgeries, Internal Medicine & Critical Care , Cardiology & Cardiothoracic Surgeries

CQP ACTIVITIES

HIGHLIGHTS FROM THE YEAR 2022-23

- Conducted 181 training sessions for in-house and outside candidates
- Trained 343 candidates in American Heart Association certified ACLS/BLS through Daya ITC

The quintessence of care at Daya General Hospital, Thrissur is patient satisfaction, and the hospital ensures it with a blend of compassion & innovation. Combining excellent clinical expertise with leading-edge technology, cost-effective services, and world-class facilities, the hospital promises an unmatched experience.

DAYA GENERAL HOSPITAL

THRISSUR, KERALA

How do you plan on expanding the CQP program in your organization?

We are honored to be identified as the first Centre for Quality Promotion in the state of Kerala by CAHO. In this coming year we plan to intensify our internal training sessions and to extend our services to the nearby smaller hospitals in attaining and maintaining the quality standards. More hands-on workshops on Critical Care Nursing, Infection Prevention, Medication Management, Effective implementation of Risk Assessment in hospitals and Quality Improvement projects are the focus areas for the upcoming year.

ABOUT

Daya General Hospital has emerged as one of the trusted names in the Healthcare care space in Kerala in the last 2 decades of its operations. People from all walks of life frequent this hospital for their health care needs only because Daya is committed to delivering the highest quality and safest care possible for every patient at affordable rates. Daya, with its modern infrastructure and state of the art facilities, offer the finest healthcare services to the domestic and international patients. A well designed 250 bedded hospital having 190000 sq.ft build up space. Daya Hospital offers a wide range of services which includes General & Laparoscopic Surgery, Internal Medicine, Critical Care, Cardiology & Cardiothoracic Surgery, Orthopedics, Knee replacement Surgery & Advanced Neurosurgical Procedures.



Dr. V K ABDUL AZEEZ

Managing Director

General, Laparoscopic & Robotic

Surgeon, HOD General Surgery Dept.

SPECIALITIES

- Anesthesiology
- Cardiology
- Cardiovascular & Thoracic Surgery
- Critical Care
- Dental & Maxillofacial Surgery
- Dermatology
- Emergency Medicine
- Endocrinology Medical Management
- Family Medicine
- General and Laparoscopic Surgery
- Internal Medicine
- Joint Replacement Arthroscopy
- Medical and Surgical Gastroenterology
- Medical Oncology
- Nephrology
- Neurology and Neurosurgery
- Obstetrics & Gynaecology
- Ophthalmology
- Orthopedics
- Otorhinolaryngology (ENT) & Head and Neck Surgery
- Pain and Palliative Care
- Pediatrics and Neonatology
- Physiotherapy & Rehabilitation
- Plastic and Reconstructive Surgery
- Psychiatry and Psychology
- Pulmonology
- Robotic Surgery
- Urology
- Vascular Surgery



BOMBAY HOSPITAL TRUST

MUMBAI | INDORE | JAIPUR



MUMBAI



INDORE



JAIPUR

HIGHLIGHTS

- Bombay Hospital Trust, the Flagship Hospital of the Trust was set up in 1952
- All Medical Facilities Under One Roof, Providing Patient Care as Per International Standards.
- Premier Hospital in India with 750 Beds, which is one of the Largest in the Private Sector.
- 240 Internationally renowned Consultants having the highest qualifications and a wealth of experience.
- The free outpatient department was also set up, where free consultation was provided to the needy patients.



CQP

- Conducted Continuing Quality Education (CQE) Series: Theme 19: Clinical Documentation and Medico-legal implications by Quality Professionals Wing.
- Walkathon was conducted on Independence day for awareness of Medication Safety.
- CPR Drive week conducted in Jan 2023 in which 11,500 people were trained.



BOMBAY HOSPITAL TRUST

MUMBAI | INDORE | JAIPUR

How do you plan on expanding the CQP program in your organization?

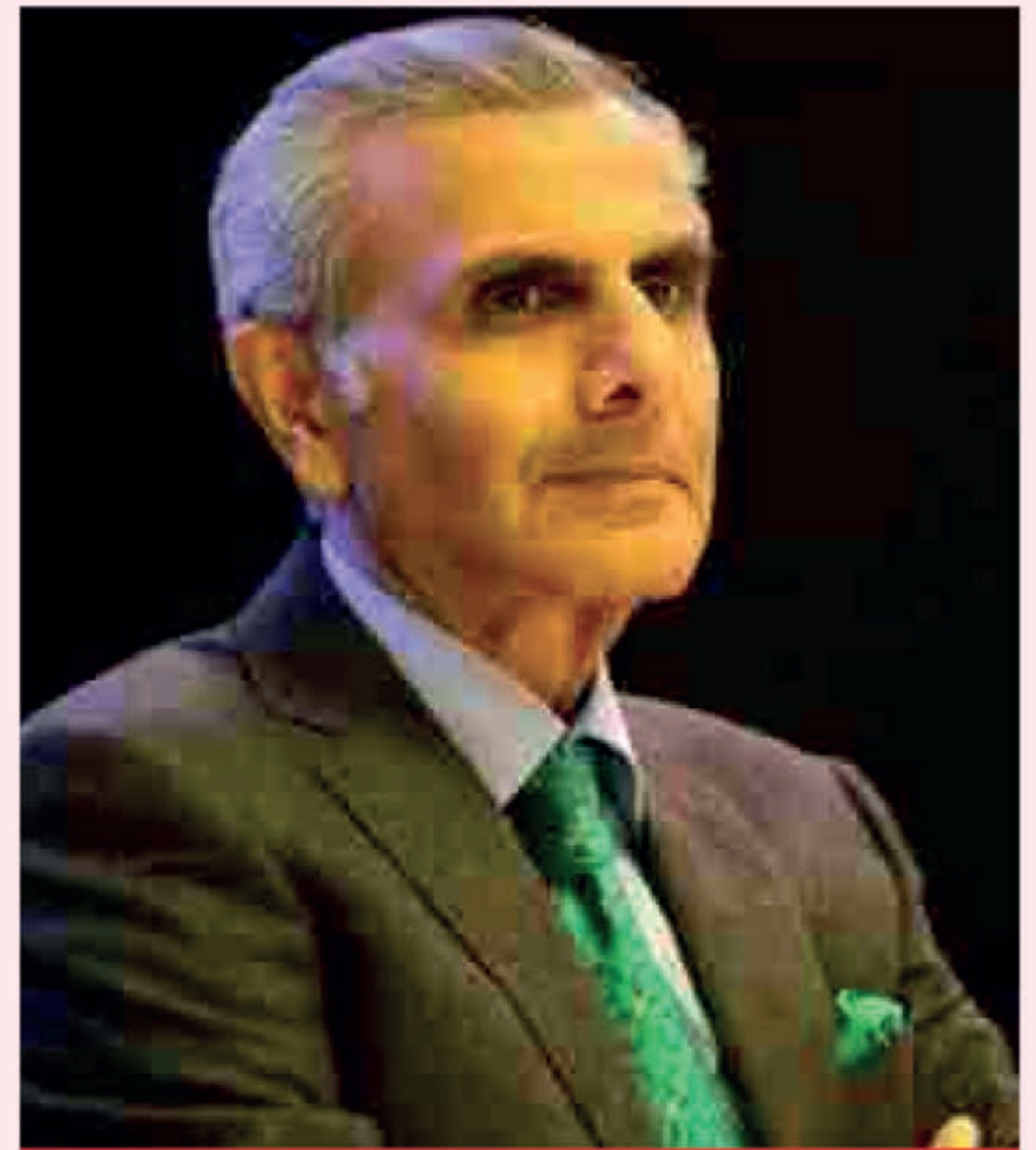
Expansion of CQP program would be done by sensitizing maximum number of Small and adjacent other Hospitals for significance of Quality and Safety on a continuous basis.

Focus of Bombay Hospital Trust-

The rich can get medical care anywhere because they can afford it, the poor obviously cannot pay for it. Therefore, it should be the endeavor of the Bombay Hospital to render the same level of service to the poor that the rich could get in a good hospital.

ABOUT

Our aim is to build institutions rather than hospitals. We have a unique model where our doctors provide tertiary care treatment for all patients, in an academically stimulating environment



SHRI B K TAPARIA
Honorary Chairman

SPECIALITIES

SALIENT FEATURES OF BOMBAY HOSPITAL MUMBAI

- Premier Hospital in India with 750 Beds, with 240 Consultants, 200 skilled Resident Doctors & 700 Qualified Nurses.
- University Recognized Teaching Hospital Offering Post Graduation in Broad & Super Specialties (DM, M.Ch, MS & MD) Affiliated to (MUHS) and by Medical Council of India (MCI).
- Bombay Hospital College of Nursing for B.Sc and M.Sc Courses Affiliated to Maharashtra Nursing Council (MNC) and Indian Nursing Council (INC).

SALIENT FEATURES OF BOMBAY HOSPITAL INDORE

- First Multi Speciality Tertiary Care Hospital in Madhya Pradesh to be accredited by National Board of Accreditation for Hospital and Healthcare Providers (NABH).
- 275 bedded with 85 beds in ICU and 7 Operation Theatres and latest State of the Art diagnostic facilities.
Post Graduate Medical Institute for various specialties accredited by Diplomate of National Board (DNB), Delhi.
- Bombay Hospital Indore College of Nursing for B.Sc & M.Sc. Course

RE-DEFINING EXCELLENCE FOR OVER SEVEN DECADES



Bangalore Baptist Hospital

I came that they may have life. John 10:10

BAPTIST HOSPITAL

Bangalore Baptist Hospital

ಬೆಂಗಳೂರು ಬ್ಯಾಪ್ಟಿಸ್ಟ್ ಆಸ್ಪತ್ರೆ



Bangalore Baptist Hospital



HIGHLIGHTS

- BBH is the first mission hospital in the country to receive accreditation by the National Accreditation Board of Hospitals (NABH) and the National Accreditation Board of Laboratories (NABL) from the Quality Council of India for delivering high-quality patient care.
- Annually 18% of the patient services revenue which is about 40cr is set aside for poor patient care in BBH.
- We have been awarded the AHPI award for "BEST HOSPITAL TO WORK FOR" this year.
- We have had 4 Liver transplants this year and we have had successful outcomes.
- Dedicated Mother and Child Block to cater to the specialized group of patients

CQP

- In keeping with our mission, we would like to continue to impart training to other healthcare organizations on the NABH standards and provide them with the necessary assistance in their journey toward accreditation.
- Mock Audit at NIMHANS in view of their preparation for their NABH surveillance assessment
- Training conducted for staff from Shifa Hospital on the NABH 5th edition standards which included a site visit at BBH.

CQP ACTIVITIES

HIGHLIGHTS FROM THE YEAR 2022-23

- Training conducted at Guwahati for 50 staff from 11 hospitals on NABH entry level stds in Sept,2022
- Training conducted for staff of Trinity Hospital, Tadepalligudum on NABH entry level stds in Oct,2022
- Training conducted on Quality Management Systems at CMAI Leadership workshop, Bengaluru in Sept 2022
- Training conducted at Mary Lyotts Lyes Hospital, Madanapalle in February,2023



BANGALORE BAPTIST HOSPITAL

BANGALORE

How do you plan on expanding the CQP program in your organization?

Develop BBH as the resource center for the CQP program and to reach out to the mission hospitals with the knowledge and expertise as they embark on their quality journey

ABOUT

"Preserving lives since 1973" embodies the mission of Bangalore Baptist Hospital. We are a 340-bed tertiary care teaching hospital. BBH lays its footprint in the community by reaching out to 1 million population in the Bangalore Urban and 2.5 million in Bangalore Rural community. Baptist Express Health-our first satellite centre serves as a consultation & collection centre to meet healthcare needs of the people from the community. We have started a 50 bed hospice at BBH Devanahalli, which focuses on providing care, comfort and quality of life for the dying.



DR. SPURGEON R
Director CEO,
Bangalore Baptist Hospital

SPECIALITIES

Speciality Services

- Arthritis & Joint Replacement
- Bariatric surgery
- Bone Marrow Transplantation
- Cardiothoracic surgery
- Cardiology -with Cath lab services
- Electro Physiology Services
- Clinical Hematology
- Critical Care Units
- Developmental pediatrics
- Endodontics
- Gastroenterology – Medical & Surgical
- G I surgery
- Geriatrics
- Gynaec Oncology
- Orthodontics
- Plastic & Reconstructive surgery
- Paediatric Surgery
- Paediatric Orthopedics
- Prostodontics
- Periodontics
- Pedodontics
- Paediatric Ophthalmology

- Paediatric Allergy, Immunology & Rheumatology
- Paediatric Dermatology
- Paediatric Endocrinology
- Physical Medicine & Rehabilitation
- Pediatric Genetics
- Pediatric Pulmonology
- Hand surgery
- Hemato Oncology
- Head and Neck Oncology
- Infertility Medicine
- Minimal Access Surgery
- Medical Oncology
- Nephrology
- Neurology
- Neurosurgery
- Oral Medicine & Radiology
- Oral and Maxillofacial Surgery
- Renal Transplant
- Liver Transplant
- Pediatric Neurology
- Paediatric Clinical Psychology
- Paediatric Cardiology

- Pulmonology
- Preventive Health Care
- Radiation Oncology
- Sports Medicine & Rehabilitation
- Spine Surgery
- Surgical Oncology
- Urology, Andrology & Sexology
- Vascular surgery

Medical Services

- Anesthesiology
- Community Health
- Clinical Psychology
- Dentistry, Dermatology, ENT
- General Surgery
- Internal Medicine
- OBs/Gyn including Care
of high risk pregnancy
- Ophthalmology
- Orthopedics
- Palliative Medicine
- Psychiatry



HIGHLIGHTS

- 110 bedded Multispeciality Institution.
- Prioritize Ethical Patient care with compassion and transparency
- Conducted more than 60,000 Normal Deliveries

CQP

- Basic CPQIH Programme Series trained professionals
- CAHO Master Class Online Series, Seminar on Planning a hospital
- Organized Fire & Safety Training for all Staff – “Allanne Safety & Fire Engineers”
- Advance CPQIH Programme

CQP ACTIVITIES

HIGHLIGHTS FROM THE YEAR 2022-23

- Information Security for Health Care Organizations
- Round Table Meet- COVID-19
- Challenges in managing hospitals
- Bio-Medical Waste Management at Xaviers School of Business Administration
- Legal Aspects of Obstetric and Gynaecology Practise
- Organise fire and safety mock drill



Dr. GIGI SELVAN

M.B.B.S., M.D.(O&G), M.M.U.(Zagreb)
Director, Chief Consultant
Dept. of Obstetrics & Gynaecology, Sonology



Dr. A. ANTONY RAJ

M.S(Genl.surg),D.L.S(Germany).
DIP.L.S(CIGES),FIAGES.,FALS
Director, Chief Surgeon,
Dept. of Laparoscopy & General Surgery



Dr. A. FRANCIS ROY

M.S.(Ortho), M.Ch.,(Ortho), U.K.
Director, Chief Surgeon,
Department of Orthopaedics & Emergency Care

ANNAI VELANKANNI MULTI SPECIALITY HOSPITAL

TIRUNELVELI

How have CAHO programs been beneficial to your organization?

- *Improved Our Quality of Care*
- *Patient Safety as a Priority*
- *Protocol To be followed*
- *Made our System more Systematic*
- *Safety Checklist Reduce Our near-miss cases*

FOCUS

- *Patient safety is our first priority*
- *Second is Quality of Care*
- *Our Motto is "Our Family Caring for your Family"*
- *All our Patients are Considered Extended Family*

ABOUT

Annai Velankannai Multispeciality Hospital was founded in 1977 by Dr.Rajam Authilingam & Er.Joseph Authilingam to provide Tertiary Obstetric Care In Tirunelveli & its surrounding Districts. With four decades of dedicated service, the hospital has grown from a 35 bedded Maternity Nursing Home into 110 bedded Multispeciality Institution. Today it is run by the AVH family of doctors who prioritize Ethical Patient care with compassion and transparency. We have conducted more than 60,000 Normal Deliveries & developed into a Tertiary referral centre in Women & Child Healthcare, Around 10,000 General & Laparoscopic Surgeries, Orthopaedic & Trauma, Neonatology, IVF (Fertility Centre) and Critical Care Services.



SPECIALITIES

- *Accident & Trauma Care*
- *Alternate Medicine*
- *Anaesthesiology*
- *Andrology*
- *Assisted Reproductive Treatment*
- *Critical Care Medicine*
- *COVID CARE*
- *Dental & Facio Maxillary Surgeries*
- *Endocrinology*
- *ENT Surgery*
- *Fetal Medicine*
- *Gastroenterology*
- *General & Advanced Laparoscopic Surgeries*
- *HIV and Infectious Diseases*
- *Medical & Surgical Oncology*
- *Neonatology*
- *Nephrology*
- *Neurology & Neuro Surgery*
- *Obstetrics & Gynaecology*
- *Orthopaedics*
- *Paediatrics & Paediatric Surgeries*
- *Palliative Care Medicine*
- *Plastic & Micro Vascular Surgeries*
- *Pulmonology & Respiratory Medicine*
- *Rheumatology*
- *Sports Medicine*



A J HOSPITAL & RESEARCH CENTRE MANGALORE



HIGHLIGHTS

- All Super Speciality Services
- DaVinci 4th Generation Robotic Surgery
- Leading Centre in the region to perform Renal & Bone Marrow Transplantation
- Oncology, PET Scan & IVF Clinic

CQP

- Monthly Quality Meeting - Every month 1st Tuesday CQP programme is arranged for Internal and External hospital stake holders in association with CAHO on various topics.
- Trainings on hospital safety, patient safety and quality improvement modules planned for all staff.
- Training for Representatives of hospital on Implementation of NABH Standards.



CQP ACTIVITIES HIGHLIGHTS FROM THE YEAR 2022-23

- Successfully conducted a National Level Conference in association with CAHO "SAKCON" 2022 (Student Annual Knowledge Sharing Conference with the theme "Innovations and Sustainability in Hospital Information and Technology."
- More than 1000 Nursing, General and supportive department staffs trained on hospital safety, patient safety & quality Improvement modules.
- 350 MHA students attended online training programme on basic CPQIH
- Attended various training programmes and workshops conducted by NABH and CAHO

A J HOSPITAL & RESEARCH CENTRE

MANGALORE

How have CAHO programs been beneficial to your organization?

We are proud to be part of CAHO as a CQP Institute and join hands with Quality Revolution in India. Past 5 years we are very active in organizing various programmes with CAHO which has given a better understanding on quality aspects and better knowledge sharing among various hospitals improving the networking. It's an opportunity for overall career growth among our healthcare staff. Best wishes to all.

ABOUT

A J Hospital & Research Centre is 420 bedded NABH Accredited hospital of Mangalore. The state-of-art facility equipped with latest technologies, infrastructural support and has been Mangalore's most advanced healthcare facility for all Super speciality Services. A.J Hospital & Research Centre is one of the foremost tertiary hospitals in India.



DR. PRASHANTH MARLA
MEDICAL DIRECTOR

SPECIALITIES

- Anaesthesiology
- Cardiology & Interventional Cardiology
- Cardio-Thoracic & Vascular Surgery
- Dermatology
- Emergency & Critical Care Medicine
- Endocrinology
- General Medicine
- General Surgery
- Geriatric Services
- Joint Replacement and Arthroscopy & Sports
- Medicine
- Hepato-Pancreato-Biliary Surgery
- Laparoscopic Surgery
- Medical Gastro-enterology
- Nephrology
- Neurology
- Neuro-radiology
- Neuro-surgery
- Neonatology
- Nuclear Medicine
- ENT
- Paediatrics Obstetrics & Gynaecology
- Radiation Oncology
- Medical Oncology
- Surgical Oncology
- Ophthalmology
- Orthopedics
- Otorhinolaryngology
- Paediatric Cardiology
- Pain and Palliative Care
- Plastic, Reconstructive and Aesthetic Surgery
- Psychiatry
- Paediatric Surgery
- Pulmonary Medicine
- Surgical Gastroenterology, Bariatric & Liver transplantation
- Radio-diagnosis & Interventional Radiology
- Radiotherapy
- Urology, Andrology and Transplant Surgery
- Home Health



Electrical Safety in Hospitals and Medical Location

As per IS732 & IS17512 (IEC 60364 -1 to 6 & IEC 60364-7-710)

Safety challenges in medical locations

- Patients connected to lifesaving equipment require a continuous power supply.
- Parts of biomedical equipment bypassing the skin, even a small shock can be fatal.
- People / Patients in WET Locations experiences shock even without a fault.
- Faulty electrical appliances in the presence of alcoholic substances and oxygen enrich regions post a high danger.
- Sensitive and expensive biomedical equipment fail without proper safety measures.

Our specialized services to hospitals

Step 1: Understanding the installation and identification of the risk,
Step 2: Preparation of Improvement plan,
Step 3: Identification of source to support the improvement plan,
Step 4: Final testing and conformity assessment.

Benefits of using solution by CAPE:

- Electrical hazards are mitigated, reduced risk of explosion and fire.
- Safety assured for medical personnel and patients from electric shock.
- Availability of the power supply during the first fault is ensured in group 2 locations.
- Medical equipment is protected from degradations and damages, and long life is assured for biomedical appliances.

Design support for medical locations and hospitals in compliance with NEC of India 2023 (IS732 & IS17512).

Trainings and implementations of electrical safety measures to maintenance and medical staff.

Cape Electric Pvt Ltd,

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Our state-of-the-art facilities and highly skilled medical professionals ensure that every patient receives the best possible care.



MODERN CATARACT SURGERY



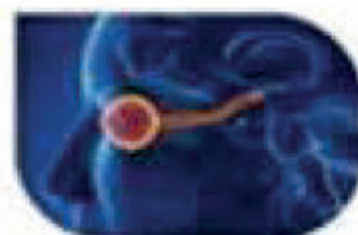
REFRACTIVE SURGERY



VITREO RETINA SURGERY



CORNEA & ANTERIOR SEGMENT



NEURO OPHTHALMOLOGY



PEDIATRIC EYE CARE



GLAUCOMA



CONTACT LENS



LOW VISION SERVICES

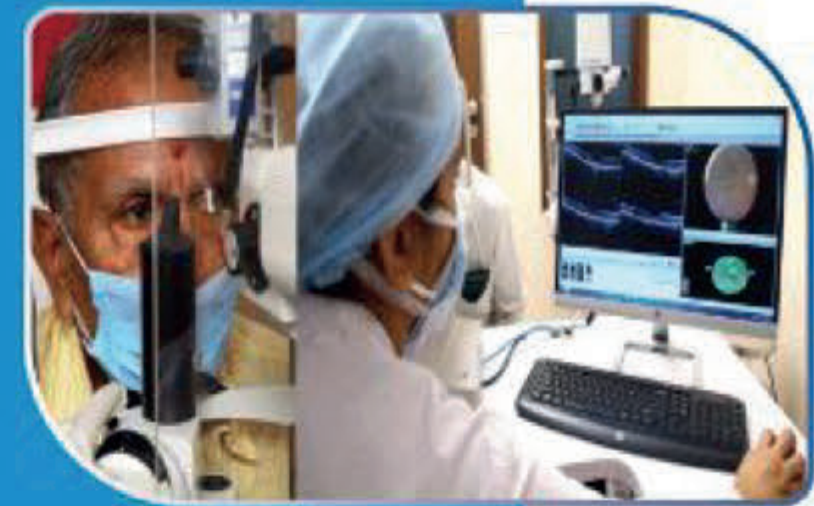


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WITH EXPERT GUIDANCE IN OPHTHALMIC SCIENCES

OPHTHALMOLOGY

Courses	Primary & Secondary DNB
Affiliated to	National Board of Examination (NBE) New Delhi
Fellowship Programmes	6 Fellowship Programmes Corena & Anterior segment, Vitreo Retina, Neuro-Ophthalmology, ROP Comprehensive
Trained so far	50 Ophthalmologists



OPTOMETRY AND VISION SCIENCES

Courses	Diploma in Optometry & Diploma in Ophthalmic Assistants
Affiliated to	Telangana State Paramedical Board
Trained	Over 500 Ophthalmic personal
Future	UG & PG course in Optometry and Vision Science with recognition of State Allied and Health Care Council AP & TS



For Admissions and other
course details, please contact

Vijay Kiran Sarvepally

Head – Community Eye Care services

Pushpagiri Vitreo Retina Institute, West Marredpally, Secunderabad

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1,00,000
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1.5 Lakh
People provided
with free transport



3 lakh School
children screened
500 Free spectacles



10,000
Diabetics Free
screening for DR



25,000
Free Speciality Surgeries

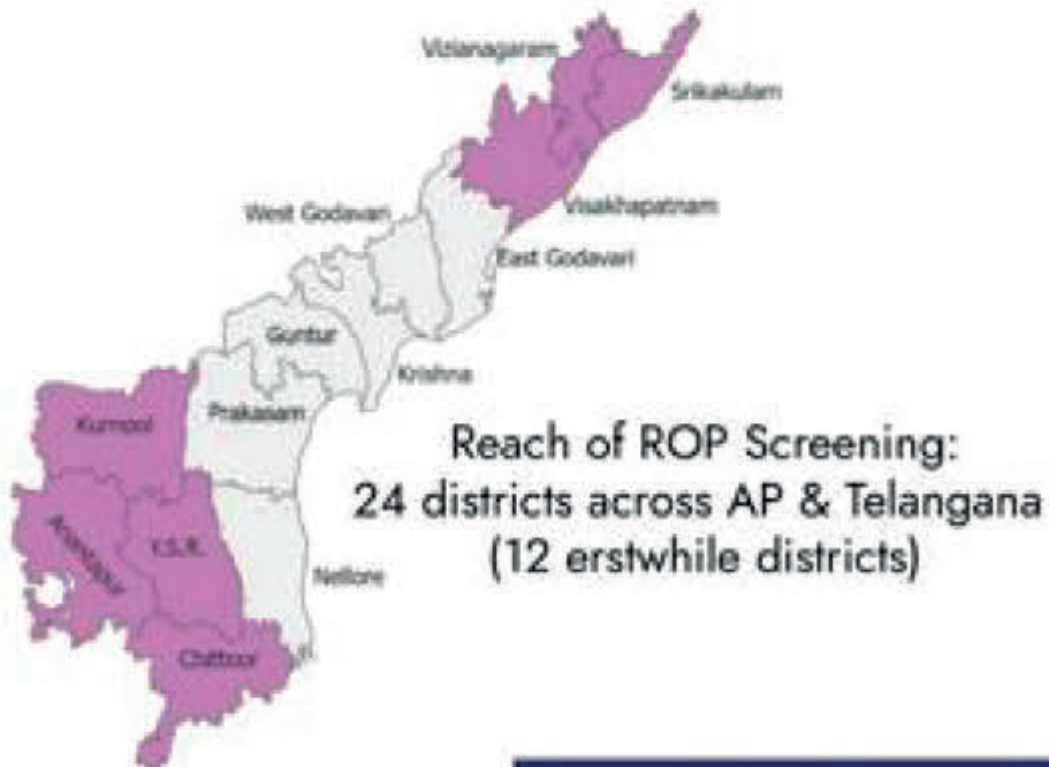


Pushpagiri Vitreo Retina Institute

West Marredpally, Secunderabad

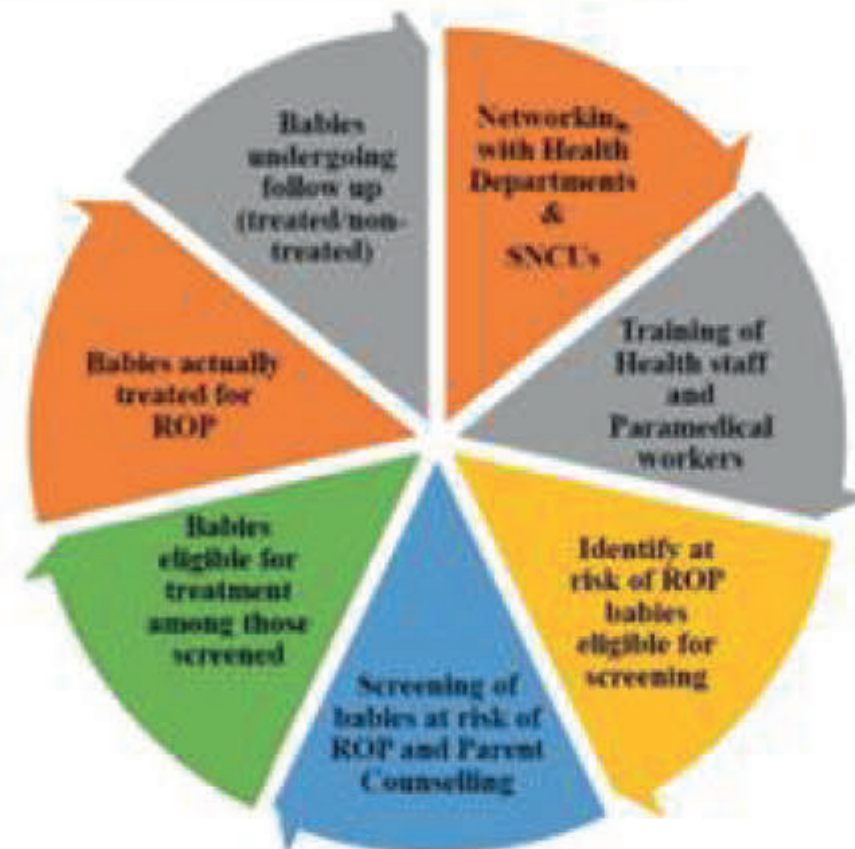
+91 99859 08806 | vijaykiran@pvri.org | divishal@pvri.org

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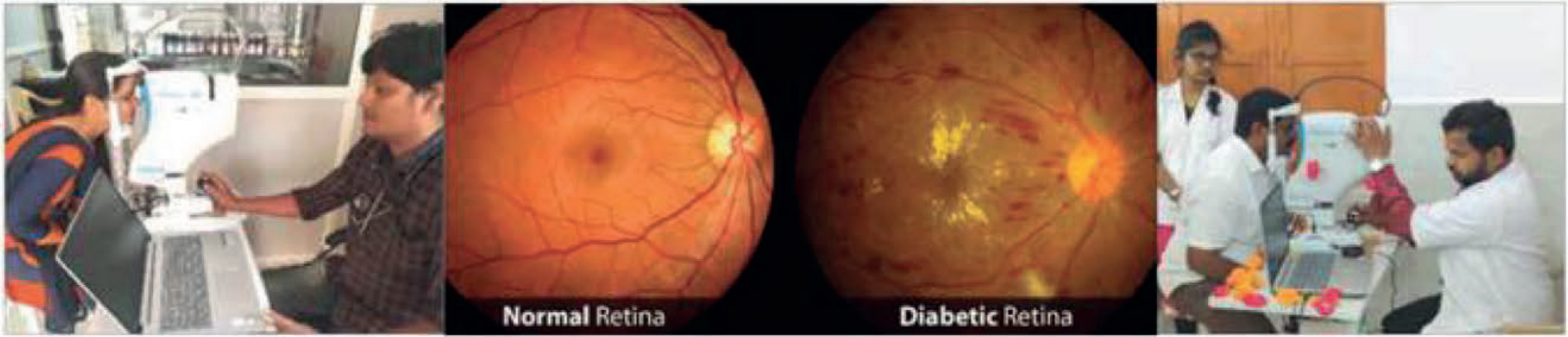
Annual Screening Impact (Across 3 tertiary centers)	Our outreach
No. of babies screened annually	4500-5000
No. of babies referred for review to PVRI	400-450
No. of babies treated annually at PVRI	150-200

SUPPORTIVE CARE & SERVICES

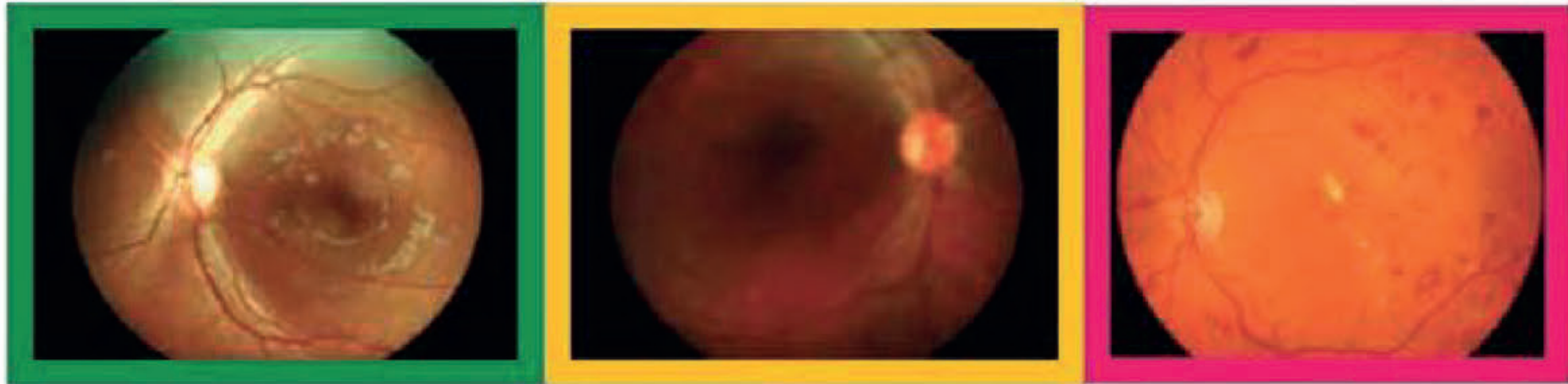


To Support/donate to our initiative
Please contact
Mr Anand Chinnakaran
CSR-Head PVRI
+91-6302553384
Email: csr@pvri.org

To know more/collaborate:
Dr M S Bala Vidyadhar
Program Head
(DR-ROP/Public Health)
+91-9482395316
Email: msbv.drrop@pvri.org



AI supported DR identification portal:



Diabetic Retinopathy Screening Activities	
Persons Screened For DR	164,600
Treated For DR (Laser/Injections)	3,747
Persons Trained ASHA/Anms/PMOO/Physicians	820

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Please contact
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Dr M S Bala Vidyadhar
Program Head
(DR-ROP/Public Health)
+91-9482395316
Email: msbv.drrop@pvri.org

Organization's Profile

Registration: Charitable Society under Andhra Pradesh Societies Act 2001
CSR Registration Number: CSR00000138
Income Tax Registration: 12 A and 80G
NGO Darpan: AP/2009/0004118
PAN Number: AAATP8885C
FCRA Registration Number: 010230780 and March 2027 (Valid)



CSR and Community based Program Strategy



Our Major Interventions and Program Collaborations



- Community eye care intervention
- School screening program
- Primary eye care centres (Vision Centre)
- Secondary eye care centres (surgical centre)
- Diabetic Retinopathy Screening program
- Retinopathy of Prematurity (ROP) program
- Green initiatives – Smart Class, Green hospital with Solar Power
- Digitization of Electronic Medical Records
- Development of Dedicated OPD, examination, wards, and operation theatres
- Academic program for Paramedical Staff from underprivileged community
- Mobile eye screening program (truck drivers and others)
- Free transport facilities to underprivileged community etc.

Our Partners

Contact us today to learn more about our community-based programs and partnership concepts to explore the possibilities!

Mr. Anand Chinnakaran: 6302553384,
Dr. Vishal Govind Hari: 7893015423
Email :csr@pvri.org, pvri.india@gmail.com
Website : www.pvri.org
Pushpagiri Group of Eye Hospitals





Health Tech

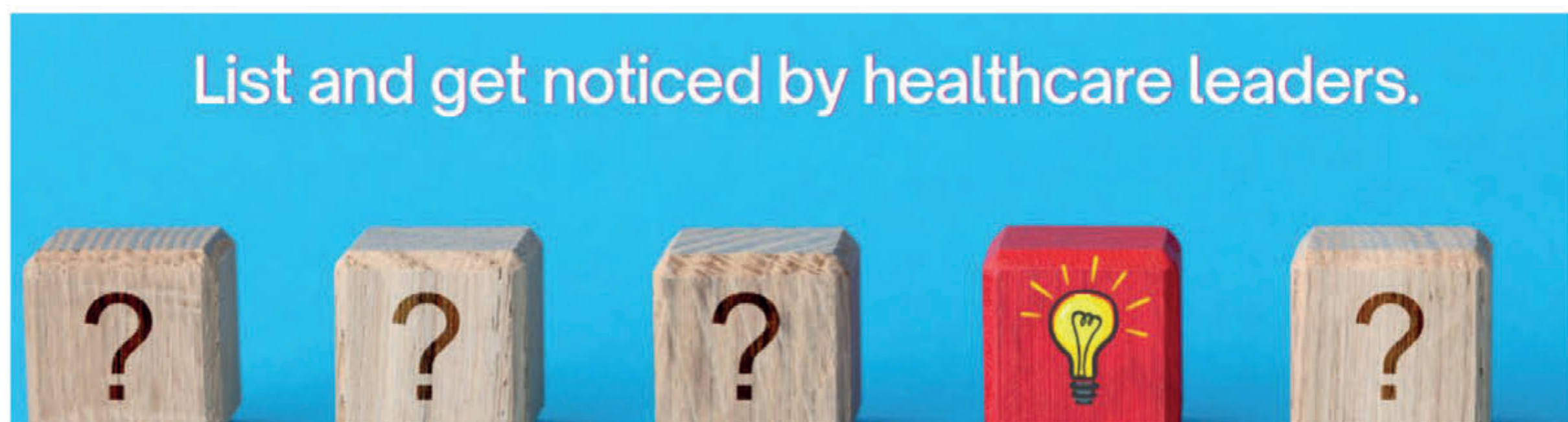
DIRECTORY

Making Healthcare affordable, accessible and equitable has been a problem not only in India but across the world. The hope of achieving this goal is from the number of innovations and strides made in digital adoption associated with IOT devices, Machine Learning, Artificial Intelligence to name a few.

There are thousands of startups in India and majority of them are not successful. One of the main reasons is that both healthcare and the startup ecosystem is very fragmented. A need for a platform to connect the end users with innovators has been a long-felt need.

Consortium of Accredited Healthcare Organizations (CAHO) has taken the lead to launch **Healthtech Directory** to help create this missing connection. For more visit @ www.healthtechdirectory.in.

CAHO invites all the stakeholders to join as partners/ collaborators.





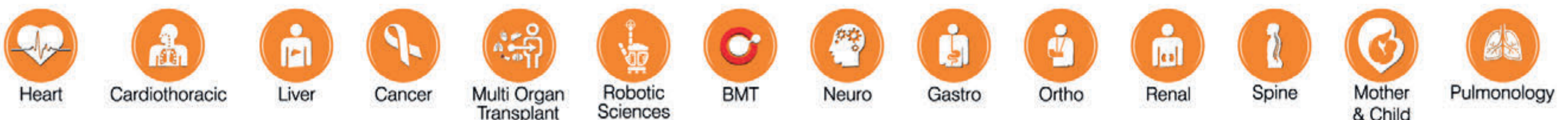
INSPIRING HEALTHCARE EVERY DAY IN EVERY WAY

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Some of its highlights are:

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- Performed first half-match **Bone Marrow Transplant** in the region
- World-Class **Heart Lung Transplant** Team involved with more than 500 Heart, Lung, Combined Heart Lung Transplantations, mechanical assist devices (**LVAD**)
- Team with combined experience of over 3000 **Liver Transplants** & doing the maximum transplants in the region
- First in the region to do combined **Pancreas & Kidney Transplantation**
- **Dedicated Thoracic Surgery Unit** with expertise in VATS, Robotic VATS & Endarterectomy for CTPEH
- First in the region to introduce **Bronchial Thermoplasty**, Navigational Bronchoscopy & doing the highest number of BT cases in India
- First in India to introduce **3T Intra-operative MRI**: Doing the highest number of Intra-operative Neuro Monitoring cases in India
- First in the country to launch the revolutionary **Motorized Spirus Endoscopy**
- First in the country to implement a **Full Endoscopic Spine Surgery Center**
- **Dedicated ECMO Unit** with latest equipment 24/7 specialist coverage
- First in India to implement 4D gated RapidArc for the treatment of moving tumors
- First in India to introduce **Triple F Radiosurgery**

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INTERNATIONAL PATIENT RELATIONS

Apart from receiving patients from all over the country, KIMSHEALTH also renders service to international patients from all over the world, the majority being the GCC countries. Our dedicated team seamlessly combines the medical needs of patients, individual preferences and cultural, linguistic and religious expectations into a tailored experience that makes the patients feel as close to home as possible.

Service Provided by the IPR Department

Appointment Scheduling | Second Opinion via e-mail | Visa Processing | Accommodation Assistance | Airport Transfers | Personal Escort to Medical Appointments | Translator Services | Personalized Care | Follow-up Appointment(s) Scheduling - Telecommunication | Financial Counselling | Insurance Payment Processing | International Lounge | Travel Assistance



Reg. Office : P B No. 1, Anayara P.O., Trivandrum - 695 029

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FiPP/UFS 310/FiGM



FiP



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RFS 640/FireStop Foam



RFS 640/UFS 310/FiGM/FCPS



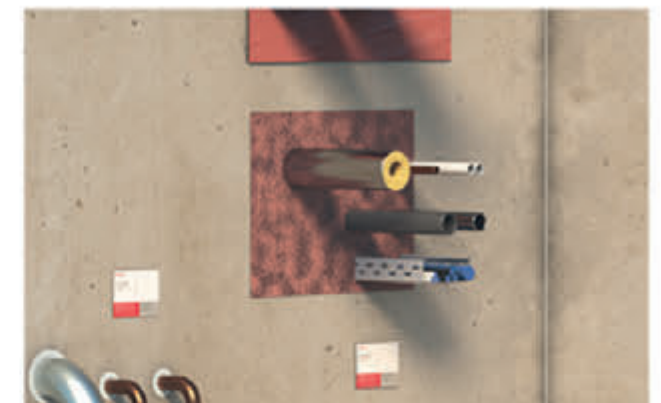
RFS 640/UFS 310/FiGM/FCPS



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www.semi.org.in

Regd.No.3602 / 2000

Highlights

- 16 State chapters
- 4000+ Members
- 20 years of EM Excellence
- 2 Guinness record Associations
- 100 + SEMI centres of EM Excellence departments
- First of a kind quality standards guideline published for Emergency service with Indian Space Research Organization (ISRO) and AHPI
- Academic Excellence in both Public and Private sector
- More than 3 lakh people trained in First Aid & CPR
- 5000 + Doctors trained in Emergency Care Skills
- 40000 + health care workers trained in EM skills
- 17 Short Courses

Short Courses

- National Basic Life Support
- National Airway Workshop
- National Cardiac Life Support
- National Trauma Life Support
- National Disaster Life Support
- National Toxicology Life Support
- National Ultrasound Life Support
- Paediatric Emergency Medicine Course
- Competitive exam preparatory course in EM exams
- Quality standards & Patient safety in EM
- Technology and Innovation in EM
- Leadership in Emergency Medicine
- Law & Emergency Medicine
- Paediatric Trauma Life support
- Gender specific EM workshop
- Mechanical Ventilation workshop
- Nursing skills in Emergency
- Basic ECG Courses

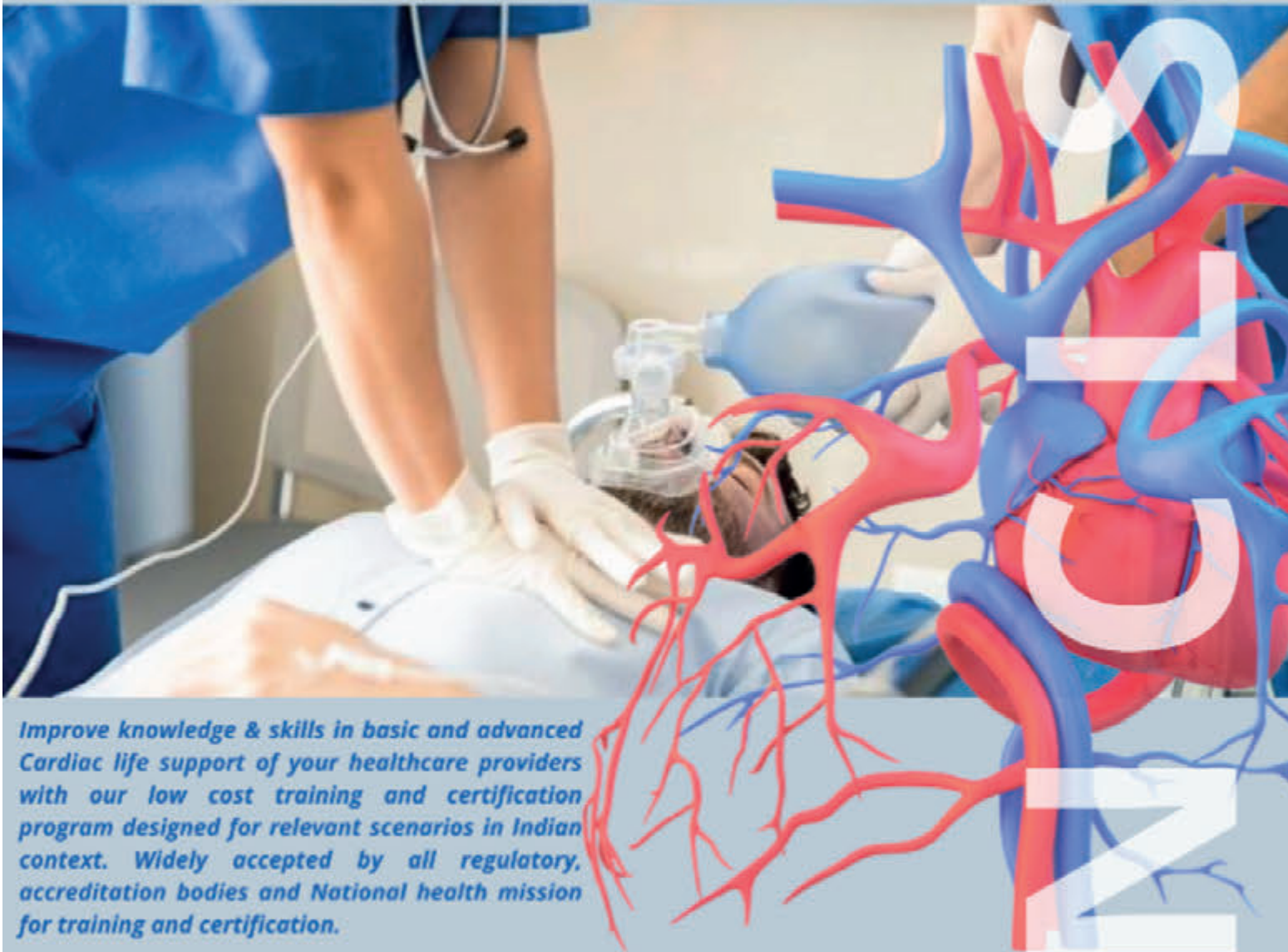
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Society for Emergency Medicine India (SEMI)

Program Coordinators :

Dr.T.S.Srinathkumar
Academic Chair - SEMI
Contact: +91 9583100238
srriturekha@yahoo.co.in

Dr.S.Saravanakumar
National Secretary - SEMI
Contact: +91 9486668575
drsaravanakumar.ep@gmail.com
headoffice@semi.org.in



National Cardiac Life Support (NCLS)

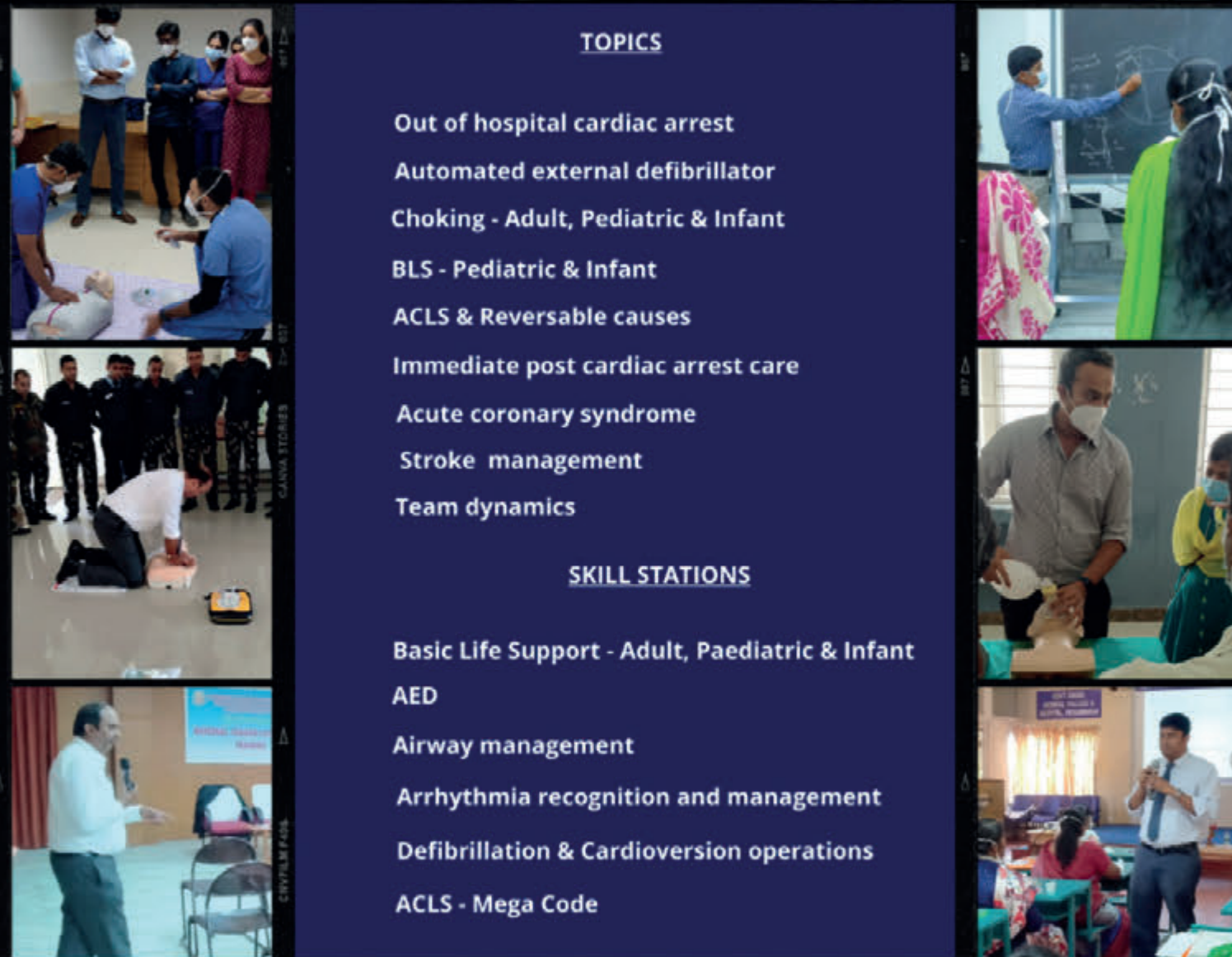


TOPICS

- Out of hospital cardiac arrest
- Automated external defibrillator
- Choking - Adult, Pediatric & Infant
- BLS - Pediatric & Infant
- ACLS & Reversible causes
- Immediate post cardiac arrest care
- Acute coronary syndrome
- Stroke management
- Team dynamics

SKILL STATIONS

- Basic Life Support - Adult, Paediatric & Infant
- AED
- Airway management
- Arrhythmia recognition and management
- Defibrillation & Cardioversion operations
- ACLS - Mega Code





ECRI



About ECRI

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Contact Us

asiapacific@ecri.org

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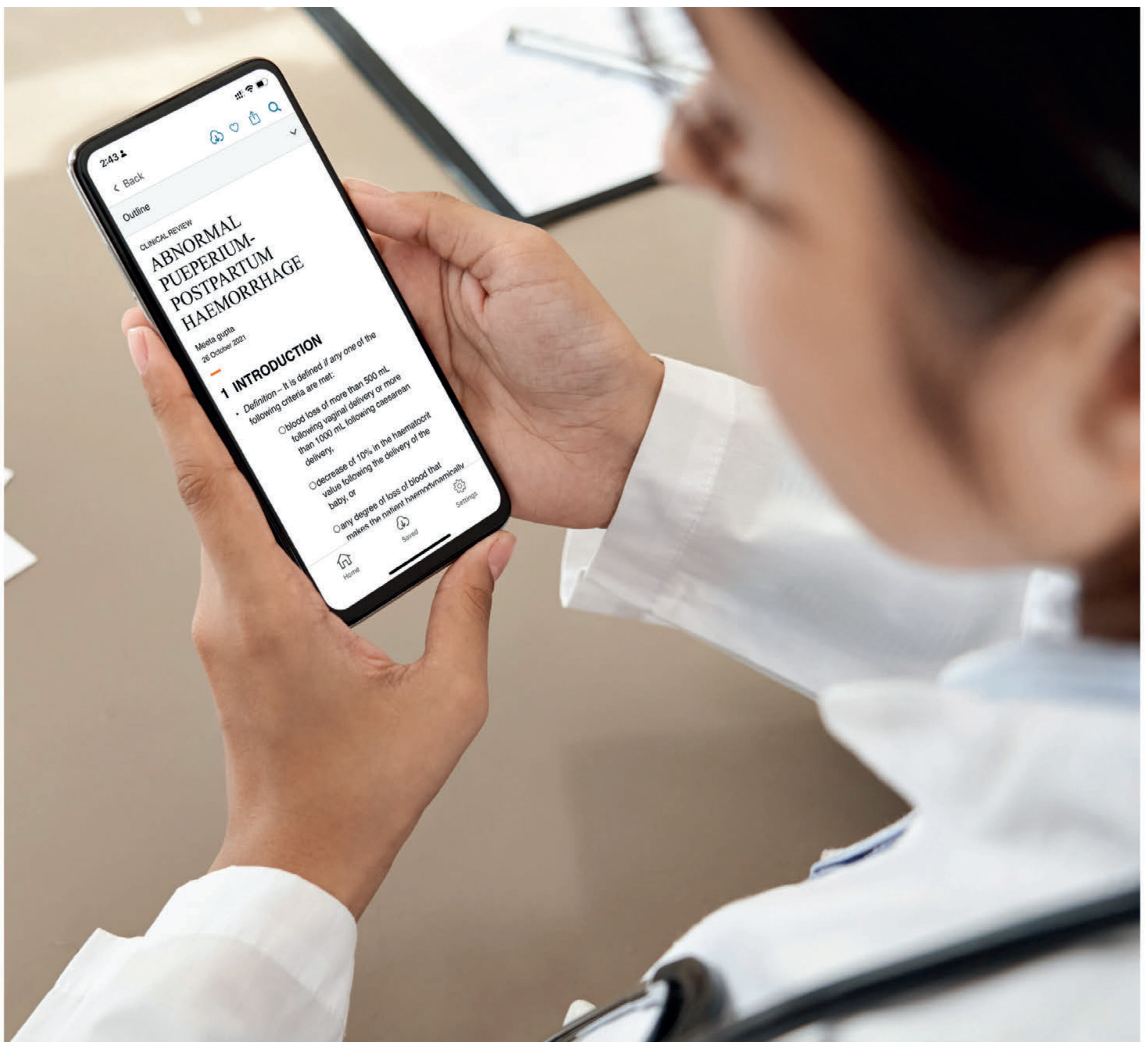
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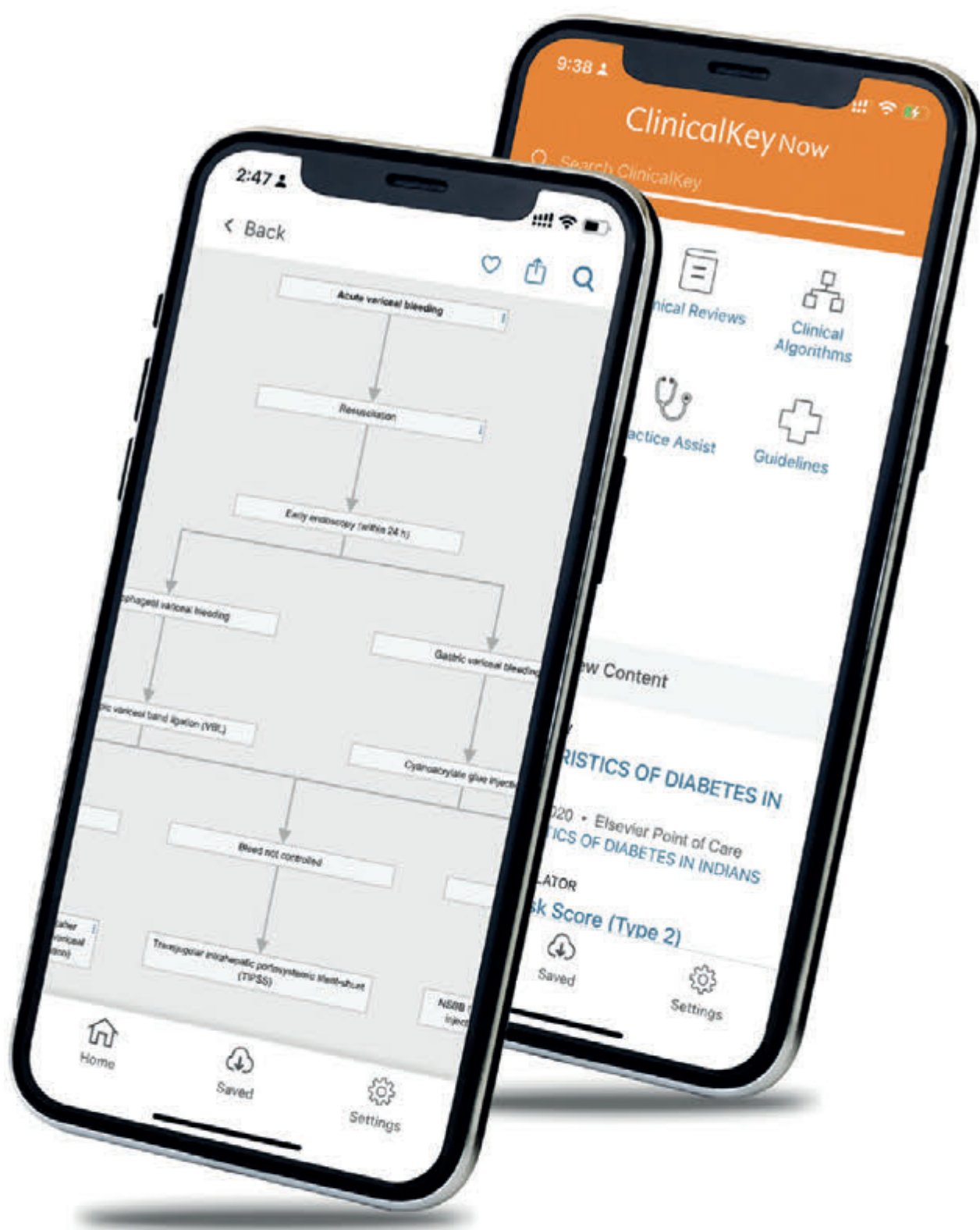
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Finding results is challenging without having sufficient knowledge at each stage of the search journey e.g. diagnostic evaluation. This can be:

- An onerous process
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Phone: (0416) 228 4255

National Certifying Exam For Infection Control Professionals

The Consortium of Accredited Health Care Organizations (CAHO) in India launched a National-Level Certification Exam for Infection Control Professionals (ICPs) to recognize the competence of professionals who implement necessary precautions to limit the spread of infectious agents. This is the first of its kind in India and is comparable with international standards.

To prepare 105 candidates for the exam, an online crash course was conducted from December 2022 to March 2023. The course covered the exam syllabus, basics of microbiology and epidemiology, patient and workplace safety, and infection control practices in a health care setting. Renowned faculties in the field of infection control, including Dr. Aruna Poojary, Dr. J Jayalakshmi, Dr. Deepthi Madhu, and Dr. Malathi M., conducted the course.

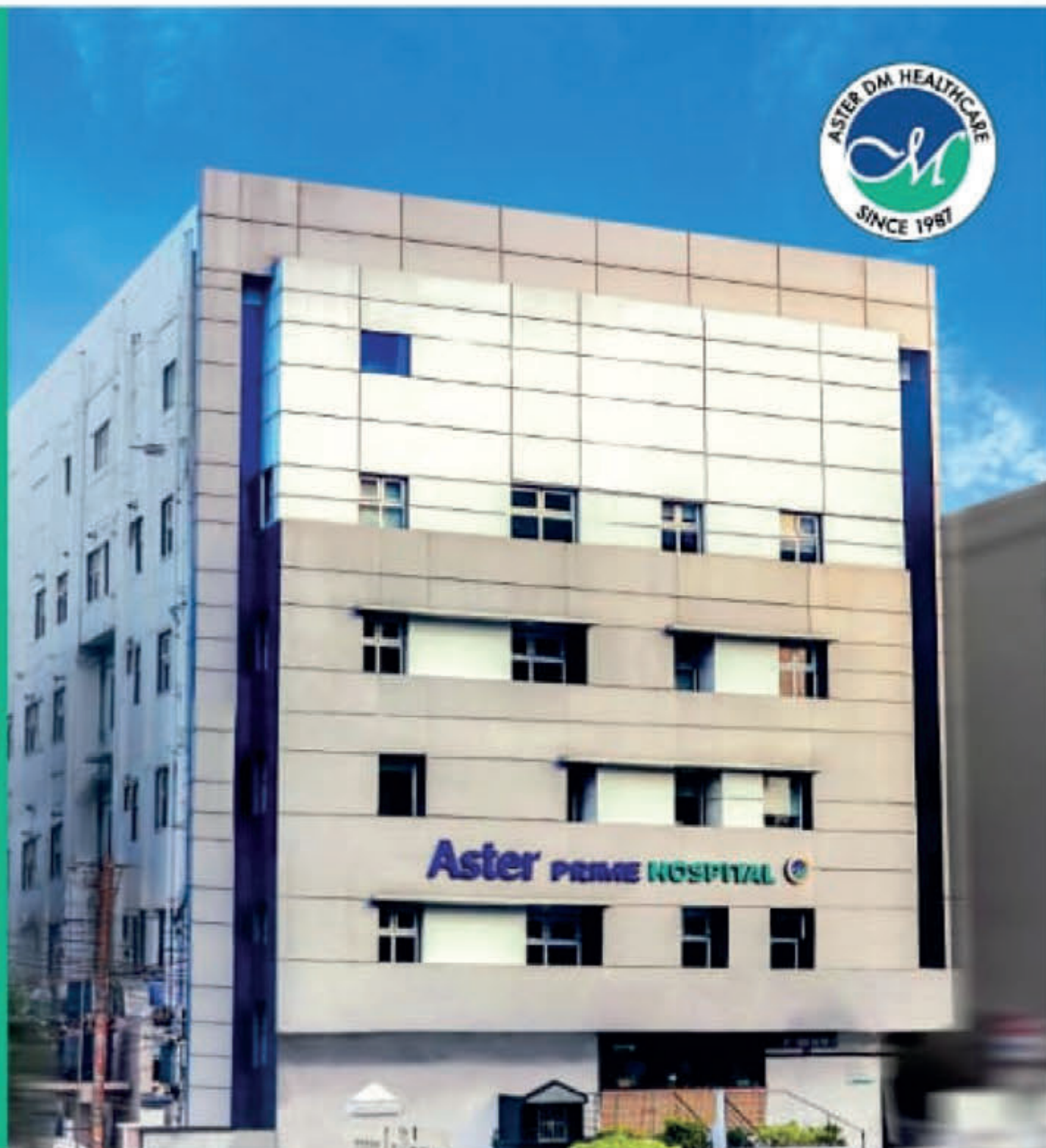
The Certification in Infection Prevention and Control (CIPC) highlights an individual's commitment to best practices in IPC and improved patient care, as well as their dedication to professional growth. The examination was meticulously planned in accordance with international standards by Dr. Malathi M. (Program director) under the guidance of Dr. Lallu Joseph (Secretary General, CAHO) and Dr. Vijay Agarwal (President, CAHO).

The Consortium of Accredited Health Care Organizations (CAHO) in India launched a National-Level Certification Exam for Infection The CIPC examination was conducted on March 12, 2023, through an online proctored mode of examination with a highly secured and vigilant portal. The examination questions were screened by a board of reviewers and standardized with a difficulty scoring index. Out of the 105 candidates who registered for the exam, 75 successfully cleared the examination, and seven candidates (three medical and three nursing) won gold, silver, and bronze medals based on a grade of more than 75%.

In light of the COVID-19 pandemic, infection prevention and control practices have become increasingly vital. Health care-associated infections continue to pose a significant threat in India, resulting in increased morbidity and mortality across the healthcare system. CAHO's initiative to recognize and certify the competence of IPC professionals is crucial in ensuring the proper implementation of necessary precautions to limit the spread of infectious agents.

CAHO intends to conduct the next IPC examination in October 2023. Stay tuned for the CAHO Friday Updates for more information on this and other CAHO initiatives.





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PRE-CONFERENCE WORKSHOP Knowledge Partner



Wound Care and Management

14th April 2023 | 8:30 am - 5:00 pm

Medicover Hospitals, HITECH City Hyderabad

This workshop is focused on chronic wound care, including assessment and management of pressure ulcers, diabetic foot ulcers, arterial and venous ulcers.

Highlights

- Systematic approach to wound care management
- Wound anatomy and physiology
- Scientific wound assessment protocols
- Basic wound management
- Management of pressure ulcers, leg ulcers, surgical wounds
- Quality Assurance and KPI
- Practical wound care demonstration using Manikins

Who should attend ?

- Doctors
- Nursing Care Providers
- Nursing Educators
- Nurse Administrators
- Physican Assistants



Dr. Parivalavan Rajavelu
Consultant Surgeon &
Mentor for Quality and Patient Safety
Sundaram Medical Foundation Chennai



Dr. Deepthi Madhu
Chief Quality & Infection Control Officer
Caritas Hospital, Kottayam



Dr. Suviraj John
Sr. Consultant Laparoscopic &
Robotic Surgeon,
SGRH, New Delhi



Dr. M N Sivakumar
Head - Institute of CCM
Royal Care Super Speciality Hospital,
Coimbatore



Ms Anila Merin George
Nursing Superintendent
Rajagiri Hospital, Aluva



Mr. Arun Joseph
Clinical Manager- India
Medical and Professional affairs,
Mölnlycke Health Care India



Dr. Geeta Fulari
Deputy GM
Sankara Eye Foundation



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PRE-CONFERENCE WORKSHOP

Knowledge Partners



LEADS : Be A Leader 14th April 2023 | 9 am - 4 pm

Developing leadership qualities to bring healthcare system change is most complex, dynamic and important. Learn and develop your leadership ability by focusing on five domains of leadership capability: **L**ead self, **E**ngage others, **A**chieve results, **D**evelop coalitions, and **S**ystems transformation (**LEADS**). Each of these domains has four capabilities to master. This concept is based on research done by Dr. Graham Dickson and has a proven track record across the globe.



Dr. Graham Dickson
Chief Executive Officer,
LEADS Global



Dr. Arun Kumar Garg
Chair & President,
Canada India Network Society (CINS)



Dr. Anurag Saxena
Associate Dean, PG Medical Education
College of Medicine, University of
Saskatchewan



Dr. Vijay Agarwal
President, CAHO



Dr. Shweta Prabhakar
Head - Patient Safety & Quality
Fortis Hospital, Mohali

Highlights

- Joining the workshop will provide you insights into the LEADS framework and overview of CAHO- LEADS
- Collaborative : Redesigning Leadership program
- Session will reflect on leadership capabilities required to embed quality and safety practices in hospitals and institutions to ensure outstanding care and service in the health system.
- Provides expectations and standards to grow personal, organizational, and national leadership capacity by building on an individual's strengths.

Who should attend ?

- Clinicians
- Administrators
- Quality Managers
- Operations Managers
- Nursing Leaders
- Hospital Owners
- CXOs



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PRE-CONFERENCE WORKSHOP Knowledge Partner



Clinical Nursing Governance

14th April 2023 | 8:30 am - 5:00 pm

Malla Reddy Narayana Multispecialty Hospital, Hyderabad

Clinical governance ensures that everyone – from frontline clinicians, nurses to managers and governing bodies of a hospital is accountable to patients and the community for assuring the delivery of health services that is safe, effective, high quality and continuously improving. Nurses and midwives are ideally placed and skilled to optimize patient care while minimising risks to patients, and to work within systems and with patients, caregivers and families to improve patient safety as a routine part of their role.



Dr. Jothi Clara Michael

Founder & EC Member,
ANEI Director of Nursing,
IHH Healthcare India



Capt Ajitha Nair

Founder & President ANEI
MD, Healbiz Healthcare
Mngt. Solutions



Ms. Gracy Mathai

Chief Executive Officer
Baby Memorial Hospital,
Calicut



Mrs. Elizabeth David

Director - Nursing & Org. Excellence
Rajagiri Hospital
Kochi



Prof. Elizabeth Varkey

Deputy CNO & Prof.,
Baby Memorial Hospital,
Calicut



Dr. Janhavi Shah

Medical Superintendent,
Bhatia Hospital,
Mumbai



Ms Jagruthi Kurra

Deputy Chief Nursing Officer
(Academics and Administration)
Continental Hospitals

Highlights

- Nursing Governance – its framework and elements
- Code of Professional Conduct for Nurses in India & Abroad
- Roles & Responsibilities of Nurses for Clinical Governance
- Challenges and concerns for Clinical Governance
- Evidence based practices on Clinical Governance
- Benefits of Clinical Governance to patients, nurses, clinicians and organization

Who should attend ?

- Clinicians
- Nursing Leaders
- Nursing Administrators - All Levels
- Hospital Administrators
- Quality Managers
- Patient Safety & Clinical Safety Officers

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MALLA REDDY NARAYANA
MULTISPECIALITY HOSPITAL

PRE-CONFERENCE WORKSHOP

Effective Evaluation and Assessments – Surveys and Audits

14th April 2023 | 8:30am - 5:00 pm
Aster Prime Hospital, Hyderabad

This workshop aims to raise knowledge and awareness on the methods and important tools used for measuring, monitoring and improving quality and patient safety in healthcare. The professionals will also get deeper understanding on how to perform and monitor various audits, surveys, patient reported outcomes, patient experience measures, etc.



Dr. Pratibha Pereira

Prof and HOD Department of Geriatrics
JSSAHER, Mysore



Dr. Anna George

Head-Quality
Aster-India



Mr. Sunil Kumar C.N

Sr.VP, Head Business Transformation & ESC,
Lead Key Initiatives, Narayana Health



Ms. Rashmi Srivastava

Vice President -
Group Quality and New Initiative
Narayana Health



Mr. Gaurav Loria

Chief Quality Officer,
Head Operations (Senior VP)
Apollo Hospitals



Dr. Neesha Ajit Nair

Consultant Quality and Patient Safety,
AGM Medical Affairs and Quality - CHQ-
Dubai

Highlights

- Clinical Audit
- PROMs & PREMs
- Service Excellence – Patient Satisfaction & Experience Survey
- Culture of Safety
- Medical Record Audits
- Internal Inspection

Who should attend ?

- Doctors
- Nurses
- Administrators
- Quality Managers & Safety Officers
- Operations Managers
- Accreditation Coordinators
- Departmental Leaders

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PRE-CONFERENCE WORKSHOP Knowledge Partner



Operational Excellence for Healthcare Excellence - On Time, In Full, Error Free

14th April 2023 | 9 am - 5pm
Care Hospitals, HITECH City Hyderabad

A 6-hour workshop covering three key elements about Operational Excellence in Healthcare

Highlights

Know how?

- What is Operational Excellence in the healthcare context?
- What are the building blocks of OpeX & CI/ Kaizen?
- Why paradigm shift is the key to driving change?

Do How?

- How to structure a OpeX journey?
- The Kaizen Change Model

Know why?

- Why move from tools to focusing on sustainable transformation?
- Why a continual improvement culture trumps over strategy, intent and plans!

Who should attend ?

Healthcare / Hospital management and administration professionals responsible for driving quality and excellence will benefit



Mr. Gopinath Prabhu
Director & Partner
Kaizen Institute - South Asia & Africa



Mr. Kiran Jadhav
Director & Partner
Kaizen Institute - India
Operations

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PRE-CONFERENCE WORKSHOP

Risk Management in Healthcare

14th April 2023 | 8:30am - 5:00 pm
Citizens Specialty Hospital, Hyderabad

Healthcare Risk Management is one of the most needed and yet neglected in majority of healthcare institutions. This workshop will help professionals to conduct a comprehensive risk assessment, develop clear policies and procedures to manage identified risks, and train staff on how to implement them. Monitoring and evaluating the effectiveness of the policies and procedures are essential to ensure they are up to date and reflect changes in the healthcare industry. This workshop is crucial to mitigate potential risks and hazards within the healthcare organization, ensuring the safety and well-being of patients and staff.



Dr. Anil Mulpur

Cons. Cardiothoracic Surgeon
Apollo REACH Hospitals,
Telangana



Dr (Col) Rakesh Verma

Chief Executive Officer,
AeonMed Health and Hospitals,
Delhi



Dr. Suvin Shetty

Consultant Pathologist & Lab Head
Dr LH Hiranandani Hospital,
Mumbai



Mr. Satish Kumar

Regional Quality Head
Indraprastha Apollo Hospital,
Delhi



Ms. Freeda D'Souza

Manager
Srinivas Hospital,
Mangalore

Highlights

- Introduction to Risk Management
- Enterprise Risk Management Framework
- Risk assessment Models and Tools, Step by Step guide to Risk Management
- Risk assessment in Lab Functions
- Risk assessment in Surgical Safety
- Hazard Identification and Risk Analysis

Who should attend ?

- Doctors
- Administrators
- Quality Managers & Safety Officers
- Operations Managers
- Healthcare Industry Analyst
- Accreditation Coordinators
- Departmental leaders
- Nurses
- Hospital Owners

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Energy Efficiency and Sustainability

14th April 2023 | 8:30am - 5:00 pm
Yashoda Hospitals, HiTech City Hyderabad

This workshop is a collaboration of thinktank and industry experts on Healthcare infrastructure and facility systems, aiming to sensitize and educate the Facility & Management professionals and Hospital owners on areas related to Energy efficiency and sustainability. It will provide insights on process of reducing the carbon footprint, discover strategies for designing high performing healthcare infrastructure, and develop processes to help mitigate measures that would reduce the impacts of climate change.



Dr Lallu Joseph

Secretary General, CAHO
Associate GS & Quality Manager, CMC



Mr. Vinod Kumar KB

MEP Cons. M/s V B G Consulting Engineers
Consultant, FMS, Rajagiri Hospital, Aluva



Mr Arul Prakash

Superintendent Engineer
CMC Vellore



Ms. Keerthi D'Souza

Managing Director,
Life Giver Professional Services



Mr Krishnakumar

COO, Society of Energy Engineers &
Managers (SEEM)



Mr. Jayakumar Nair

National Vice President Society of Energy
Engineers & Managers (SEEM)

Highlights

- Understand the Sustainable development goals (SDG) in healthcare
- What is a Green Hospital?
- Drive towards Net zero
- Energy efficiency through Electrical safety & reliability
- Energy conservation management in hospitals
- Air conditioning, water conservation and management
- Latest energy conservative products and systems
- Certification and recognition of sustainability

Who should attend ?

- Hospital Administrators
- Hospital Engineers
- MEP Engineers
- FMS Consultants
- Hospital Architects
- Hospital Project Heads
- Hospital Facility Managers
- Hospital Design Engineers

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PRE-CONFERENCE WORKSHOP

Knowledge Partner

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Flexible Endoscope Reprocessing

14th April 2023 | 8 am -1pm

Continental Hospitals, Hyderabad

Healthcare facilities should have a reliable, high-quality system for endoscope reprocessing which minimizes infection risks. This workshop is aimed at providing the knowledge and know-how of reprocessing flexible endoscopes.



Dr. Guru N Reddy T

Chairman & Managing Director
Chief of Gastroenterology & Liver Diseases
Continental Hospitals Private Limited



Dr. Parivalavan Rajavelu

Consultant Surgeon & Mentor for
Quality and Patient Safety
Sundaram Medical Foundation Chennai



Dr. Anup R Warriar

Sr. Consultant Infectious Diseases &
Chief of Medical Services
Aster Medcity, Kochi



Dr. Vijay. V. Yeldandi

Chief of Infectious Diseases & Director of
the Inflammatory Disorders Clinic,
Dept. of Infectious Diseases
Continental Hospitals, Hyderabad



Dr. Bhavani Eshwaragari

Sr Consultant Microbiologist,
Dept. of Laboratory Medicine
Continental Hospitals, Hyderabad



Ms. Barnali Banik

Senior Manager,
Education Solutions India & South Asia
Advanced Sterilisation Products (ASP)

Highlights

- Anatomy of flexible endoscopes.
- Recent updates and infection prevention guidelines.
- Recommended guidelines in reprocessing.
- Manual vs. automated endoscopy reprocessing.
- Chemistry of disinfectants and MSDS.
- Understanding the user manual and the instructions for use.
- Quality Assurance and Audits.

Who should attend ?

- Medical and Surgical Gastroenterologists
- Pulmonologists,
- Endoscope Nurses,
- Endoscope Technicians,
- Quality Managers,
- Patient Safety and Clinical Safety Officers.

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PRE-CONFERENCE WORKSHOP

Structured Methodology to Improve Quality Metrics in Clinical Care

14th April 2023 | 8:30 am - 5:00 pm
HICC Novotel, Hyderabad

This workshop aims to introduce the participants to a structured methodological approach to effectively improve quality of patient care across different domains of health care. This methodology will promote teams to solve problems in a reliable and sustainable way through consensus-based processes.



Dr Ravi Kannan R

Padma Shri Awardee
Chairperson NCG India QI Board
Director, Cachar Cancer Hospital & Research Centre,
Assam



Dr Nandini Vallath

Director NCG India QI Hub
Prof. & Head, Dept. of Pain and Palliative Medicine
St Johns National Academy of Health Sciences,
Bengaluru



Dr Jenifer Jeba. S

NCG India QI Board member
Prof. & Head, Dept. of Palliative Medicine
CMC Vellore

Highlights

- A3 methodology framework
- Step wise approach to problem solving from stating the problem, studying the root causes, developing interventions and measuring outcomes
- Clinical scenario based learning
- Interactive group work

Who should attend ?

Professionals engaged in health care delivery

- Clinicians
- Senior Nurses
- Quality Personnel
- Administrators



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PRE-CONFERENCE WORKSHOP

Knowledge Partner



Metrics that Matters – Healthcare Quality Indicators

14th April 2023 | 8.30 am - 5.00 pm
KIMS Hospitals, Secunderabad

This workshop has been designed for healthcare professionals to provide insights on mechanisms to monitor, measure and manage the healthcare quality with an intention to benchmark their clinical performance and excellence in structures, processes and outcomes. It will also cover aspects of data validation and benchmarking including advanced indicator management system.



Dr. Suneel C Mundkur

Professor,
Paediatrics, KMC
Manipal



Ms. Louise Cuskelly

Executive Director,
ACHS International and Consulting
The Australian Council on Healthcare Standards
(ACHS) International



Mr. Venkata Phanidhar Nelluri

SBU Head & Zonal Director
Fortis Hospitals,
Chennai



Dr. Babu Narayanan

HOD -
General Medicine and Diabetology,
GEM Hospital,
Chennai



Dr. Joseph Fidelis

Anesthesia and Critical care consultant,
Annai Velankanni Multi Speciality Hospital
Tirunelveli



Ms. Devasri Chatterjee

Partner,
AUM Synergist Healthcare and
Hospitality Consultants LLP,
Mumbai



Ms. Vidya Mani

Head - Quality
Fortis Hospital,
Chennai



Ms. Dhanya Michael

Associate Professor & Quality Systems Manager,
Lourdes Hospital Post Graduate Institute of
Medical Science and Research,
Kochi

Highlights

- What are indicators of healthcare quality?
- How these indicators are developed, monitored and measured?
- Various clinical, nursing and managerial indicators,
- Data validation and bench marking
- Role of top management in managing the indicators
- Orientation to ACHS Clinical Indicator Program (CIP)

Who should attend ?

- Clinicians
- Nurses
- Hospital Administrators
- Quality Professionals

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PRE-CONFERENCE WORKSHOP

NABH Readiness Workshop

14th April 2023 | 8.30 am - 5:00 pm
Medicover Hospitals, Hitech City Hyderabad

CAHO invites participants for an onsite workshop on NABH pre accreditation Entry level certification standards.



Dr. S. Ramesh Babu
Chief Executive Officer
Srikamatchi Medical Centre, Thanjavur



Dr. Pratibha Pereira
Prof and HOD Department of Geriatrics
JSSAHER, Mysore



Dr. K. Balamurugan
General Manager- Operations
Meenakshi Hospital, Thanjavur

Highlights

- Knowledge of entry level standards
- Implement all standards of entry NABH with right Intent
- How to Address NC Closure
- How to apply online through Hope Portal

Who should attend ?

- CEO's
- Doctors
- Hospital Administrators
- Quality Professionals

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AGENDA

Day 1 : 15th April 2023

8:00 AM - 9:00 AM : REGISTRATION

9:00 AM - 9:10 AM : CAHO ANTHEM & OPENING REMARKS

Dr. B Bhaskar Rao (*Organizing Chairman CAHOCON'23*)
Mr. Govind Hari (*Co-Organizing Chairman CAHOCON'23*)
Dr. G. Anil Krishna (*Co-Organizing Chairman CAHOCON'23*)
Mr. Raghunath Reddy (*Organizing Secretary CAHOCON'23*)
Dr. A. Lingaiah (*Chairman, Sponsorship Committee CAHOCON'23*)
Dr. Vijay Agarwal (*President CAHO*)
Dr. Lallu Joseph (*Secretary General, CAHO*)
Mr. Sameer Mehta (*Vice President, CAHO*)
Dr. Girdhar J Gyani (*Patron, CAHO*)
Dr. Venkatesh Thuppil (*Patron, CAHO*)
Dr. Alexander Thomas (*Patron, CAHO*)
Air Marshal (Dr) Pawan Kapoor (*Patron, CAHO*)
Dr. MI Sahadulla (*Patron, CAHO*)
Dr. Nagendra Swamy S C (*Patron, CAHO*)

9:10 AM - 10:15 AM : SESSION I - Leadership : Building Culture of Quality & Safety

SPEAKERS

Leadership in Indian Hospitals towards Culture of Safety- Where are we and Where should we be?

Dr. Sangita Reddy

(Joint Managing Director, Apollo Hospitals Group)

Leadership in Quality Journey - Global Experience

Dr. Carsten Engel

(Chief Executive Officer, The International Society for Quality in Health Care -ISQua)

Role of Distributive Leadership to meet the Challenges in Healthcare

Dr. Guru N Reddy

(Chairman & Managing Director, Continental Hospitals, Hyderabad)

CHAIRPERSONS

Dr. Alexander Thomas (*Founder President & Patron CAHO, President, AHPI*)

Mr. P Hari Krishna (*Executive Director, Medicover Hospitals*)



AGENDA

Day 1 : 15th April 2023

10:15 am - 11:05 am : SESSION II- Change Enablers

SPEAKERS

Future of Healthcare in India

Dr. G. Anil Krishna

(Chairman & Managing Director, Medicovert Hospitals, India)

Leadership and Technology

Dr. GV Rao

(Chief of Surgical Gastroenterology & Minimally Invasive Surgery, Asian Institute of Gastroenterology, Hyderabad)

Wearable Vital Monitoring Solution to Improve Patient Care - The Kauvery Experience

Dr. N Sridhar

(Consultant Intensivist & Critical Care Specialist Kauvery Hospital, Chennai)

CHAIRPERSONS

Dr. Preeti Reddy *(Managing Director, Mallareddy Health City, Hyderabad)*

Mr. Sameer Mehta *(Vice President, CAHO & Vice Chairman, Dr. Mehta's Hospitals Chennai)*

11:05 am - 12:00 pm : INAUGURAL

CHIEF GUEST

GUESTS OF HONOUR

Dr. R P Singh *(Secretary General, Quality Council of India)*

Dr. Vikram Mathews *(Director, CMC Vellore)*

SOUVENIR RELEASE

Dr. B Bhaskar Rao *(Organizing Chairman CAHOCON'23)*

Mr. Govind Hari *(Co Organizing Chairman CAHOCON'23)*

Dr. G. Anil Krishna *(Co Organizing Chairman CAHOCON'23)*

Mr. Raghunath Reddy *(Organizing Secretary CAHOCON'23)*

Dr. Vijay Agarwal *(President CAHO)*

Dr. Lallu Joseph *(Secretary General, CAHO)*



AGENDA

Day 1 : 15th April 2023

12:05 pm - 12:30 pm : SESSION III - LEADS for Healthcare Leadership

SPEAKER

Leadership Needs to be Learned and Unlearned: Personal Journey

Dr. Graham Dickson

(Chief Executive Officer, LEADS Global)

CHAIRPERSONS

Dr. Vijay Agarwal *(President, CAHO)*

12:30 PM - 1:05 PM : SESSION IV - Pot Pourri

SPEAKERS

Leadership on the Reduction of Maternal Mortality : Malaysia Experience

Dr. Ravindran Jegasothy

(Former President, Asian Society for Quality in Healthcare - ASQua & Chairperson, CAHO International Advisory Committee)

Leading Safety Through Patient Centricity

Mr. Som Mittal

(Former President & Chairman, NASSCOM and Chairperson, Patients For Patient Safety Foundation-PFPSF)

CHAIRPERSONS

Dr. Nagendra Swamy S C *(Patron-CAHO and Founder Chairman, Medisync Health Management Services)*

Dr. Bishnu Panigrahi *(Group Head Medical Strategy & Operations, Fortis Healthcare)*

1:05 pm - 1:15 pm : KAUN BANEGA GYAANPATI

It's Quiz time with CAHO & Medline

FACILITATORS

Dr. Soniya Bhagat *(Head - Quality Assurance Ruby Hall Clinic Pune)*

Dr. Santwana Vernekar *(Founder & Chief Trainer, Q-TEAM)*

Dr. Sushila Kawade *(Medical Superintendent, Rao Nursing Home Pune)*

1:05 PM - 2:00 PM : LUNCH BREAK



AGENDA

Day 1 : 15th April 2023

1:00 PM - 2:00 PM : LUNCHEON MEET FOR INVITED GUESTS

Remote Monitoring of Patients *by DOZEE*

Benchmarking Clinical Practices *by Australian Council of Healthcare Standards International (ACHSI)*

Engage & Empower Patients *by Patients for Patient Safety Initiative (P4PSI)*

2:00 pm - 2:40 pm : SESSION V - Learning From Other Industries

SPEAKERS

Learn from Cinema

HR Trends & Practices - Learning for Healthcare

Ms. Pratyusha Sharma *(Asst. Vice President - Human Resources, Cognizant)*

CHAIRPERSONS

Mr. Raghu N Reddy *(Director & President, Continental Hospitals Private Limited)*

Mr. Joy Chakraborty *(Chief Operating Officer, PD Hinduja National Hospital & MRC, Mumbai)*

2:40 pm - 3.30 pm : SESSION VI - Beyond Accreditation Ecosystem for Healthcare Leadership

SPEAKERS

#Experiences of Implementing PREMS - GCC

Dr. Rahul Deshmukh

(MD & HOD - Anesthesia, Medcare Orthopedic & Spine Hospital, UAE)

#Experience from Japan- Incident Reporting, Analysis & Culture of Safety

Dr. Shin Ushiro

(Executive Board Member, Japan Council of Quality Healthcare -JQ)

#Linking Quality Education to Superior Patient Care

Dr. Anurag Saxena

(Professor & Associate Dean, Post Graduate Medical Education College of Medicine, University of Saskatchewan)

CHAIRPERSONS

Dr. Gayatri Kamineni *(Chief Operating Officer, Kamineni Hospitals, Hyderabad)*

Dr. Satish Chandra *(Sr. Specialist & Director Medical Research, Johns Hopkins Medicine Tawam Hospital, UAE)*



AGENDA

Day 1 : 15th April 2023

3:35 pm - 4:20 pm : SESSION VII - Open House with NABH : NABH - Past, Present and Future

PANELLISTS

Dr. Narottam Puri (*Principal Advisor - QCI, Advisor Medical Operations & Chairman, Fortis Healthcare*)

AM (Dr.) Pawan Kapoor, AVSM, VSM (Retd) (*Chairman Technical Committee, NABH, Vice Chairman - Rus Education & VC Lincoln American University*)

Dr. Murali Srinivasan (*Chief of Medical Services, Manipal Health Enterprises Pvt. Ltd.*)

Dr. Lallu Joseph (*Secretary General, CAHO Associate GS & Quality Manager, CMC Vellore*)

Ms. Gracy Mathai (*Chief Executive Officer, Baby Memorial Hospital, Calicut*)

Dr. Vibhu Ranjan Gupta (*Group Medical Director, Sarvodaya Hospital & Research Centre, Delhi NCR*)

MODERATOR

Dr. Atul Mohan Kochar (*Chief Executive Officer, NABH*)

4:20 pm - 4:55 pm : SESSION VIII - Developing Nurse Leaders in Healthcare

SPEAKERS

Impact of Nursing Leadership & Governance on Healthcare in India

Capt. (Dr.) Usha Banerjee

(*Group Director - Nursing, Apollo Hospitals*)

Developing Effective Nurse Leaders

Ms. Bobby Ramesh

(*Director - Nursing, Continental Hospitals, Hyderabad*)

Technology in Healthcare

Ms. Megha Chitkara

(*Director - Operations, Medicover Hospitals, Hyderabad*)

CHAIRPERSONS

Dr. Sankar Sengupta (*Medical Superintendent, Chittaranjan National Cancer Institute, Kolkata*)

Dr. Amitha Marla (*Director Medical Administration, A.J Hospital And Research Centre*)

4:55 pm - 5:45 pm : SESSION IX - CAHO -QIMPRO QualTech Healthcare Presentations

SPEAKERS

#Leadership and Problem Solving

Mr. Suresh Lulla

(*Founder & Managing, Trustee Qimpro Foundation*)



AGENDA

Day 1 : 15th April 2023

PRESENTERS

#Improving Quality and Safety of Obstetric Care in Resource-Challenged Setting: Implementation of WHO Checklist

Dr. Anuradha Pichumani

(Executive Director, Sree Renga Hospital Chengalpattu (TN))

#Process Innovation for Efficient Inpatient Bed Management

Ms. Bhavisha Kharnare

(Head In-Patient Services and AHE, PD Hinduja National Hospital & MRC, Mumbai)

#Audit Of Critical Outreach Team Service

Mrs. Lakshmikutty Ramachandran

(Nurse Educator, Vijaya Hospital, Chennai)

#Ventilator Pathway: Clinical Pathway as An Emerging Tool for Quality Improvement

Dr. Darshana Rathod

(Addnl. Director, Dept. of Critical Care, Sir HN Reliance Foundation Hospital, Mumbai)

CHAIRPERSONS

Fr. Johnson Vazhappilly *(Executive Director & CEO, Rajagiri Hospital)*

Dr. Venkatesh Thuppil *(CEO & Director, Foundation for Quality India (FQI))*

5:45 pm - 6:05 pm : CAHO - 3M AWARENESS COMPLIANCE EXCELLENCE FOR CSSD (ACE) AWARD PRESENTATIONS

GUEST OF HONOUR

Dr. A Lingaiah *(Medical Director, Yashoda Hospitals, Hyderabad)*

CHAIRPERSONS

Ms. Kavitha Kulkarni *(Head - Scientific Affairs & Education Medical Solutions Division, 3M India Ltd)*

Dr. J Jayalakshmi *(Professor & HOD Dept of Microbiology, KMCH Institute of Health Sciences and Research, Coimbatore)*



AGENDA

Day 1 : 15th April 2023

6:05 pm - 6:35 pm : GRADUATION CEREMONY

National Certification for Infection Control Professionals (ICP) / International Certification in Healthcare Leadership (LEADS) / Certified Professional in Healthcare Risk Management (CHRM) / Healthcare Quality Assurance Manager (HQAM)

GUESTS OF HONOUR

Dr. Bhaskar Rao (*Chairman & Managing Director, KIMS Hospitals*) - ICP

Dr. Arun Garg (*Chair & President, Canada India Network Society*) - LEADS

Dr. Aparna Jairam (*Founder & Director, Asavlee - Dr Aparna's Path Lab*) - CHRM

Dr. Aishwarya Raj (*CEO, NBQP- QCI*) - HQAM

MODERATORS

Dr. Lallu Joseph (*Secretary General, CAHO Associate GS & Quality Manager, CMC*)

Dr. M Malathi (*Assoc. Consultant Infectious Diseases and HIC Officer, MMHRC Madurai*)

6:40 pm - 7:40 pm : CAHO ANNUAL GENERAL BODY MEETING and OPEN HOUSE

Official Group Photograph of CAHO Governing Committee & Annual General Body

7:40 pm onwards : NETWORKING DINNER & BANQUET FOR INVITED GUESTS



AGENDA

Day 2 : 16th April 2023

8:00 AM - 9:00 AM : REGISTRATION

8:00 am to 9:00 am : BREAKFAST MEET WITH INVITED GUESTS

#Marketing without Marketing

Mr. Rattan Jalal (MD, Medium Healthcare Consulting Pvt Ltd)

#Future of JCI Accreditation

Dr Joel Roos (Vice President - International Accreditation, Quality Improvement and Safety, JCI)

#Wound Care and Management

by Monlycke

9:00 am - 10:30 am : PLATFORM PRESENTATIONS

CHAIRPERSONS

Mr. Rajeev Chourey (Group Vice President - Quality & Accreditation, Care Hospitals, Hyderabad)

Mr. Devanand Kolothodi (Regional CEO, Aster DM Healthcare, Andhra Pradesh Telangana Cluster)

Dr. Shweta Prabhakar (Head Quality & Patient Safety and Academics, Fortis Hospital Mohali)

JURY

Dr. Seema Bhargava (Sr. Consultant & Chairperson - Dept. of Biochemistry, Sir Ganga Ram Hospital, New Delhi)

Dr. Jothi Clara J Michael (Director of Nursing, IHH Healthcare)

Dr. Pratibha Pereira (Prof & HOD - Dept. of Geriatrics, JSSAHER)

Mr. Arul Prakash (Associate Superintendent Engineer, CMC Vellore)

Dr. Usha Manjunath (Prof. & Director - IIHMR Bangalore)

Dr. Anuja R (Principal, Sankara Nethralaya Academy, Chennai)

Dr. Anuradha Pichumani (Executive Director, Sree Renga Hospital Chengalpattu- TN)

Fr. Dr. Binu Kunnath (Director, Caritas Hospital Kerala)

Mr. Capri Jalota (Vice President - Operations at AIG Hospitals, Hyderabad)

PRESENTERS - CATEGORY

CLINICAL SERVICES

Towards zero paediatric codes due to preventable cardiac arrest in children admitted to non-critical care areas of a tertiary care hospital, by integrating a pediatric rapid response system with a clinical decision support tool (The patient status engine)

Dr. Gnanam Ramasubramaniam

(Manipal Hospitals, Bangalore)



AGENDA

Day 2 : 16th April 2023

Approach towards hypoglycemia during hemodialysis : Moving from reactive treatment to proactive prevention

Ms. Sherin Chandy
(Fortis Hospital Mulund)

Medication appropriateness index tool : A valid implicit instrument for medication safety in older adults

Dr. Bilgy Babu
(AJ Hospital and Research Centre, Mangalore)

NURSING SERVICES

Multifaceted study to determine the impact of nursing leadership style on nurses' job performance and its relationship to patients' satisfaction with quality of nursing care in an accredited hospital setting

Prof. Dr. M.S. Vinsi
(Bombay Hospital- College of Nursing, Indore M.P.)

Efficacy of capacity building programme on patient safety, safety culture and quality improvement among nurse managers

Ms. Charmaine Crystal Salins
(Kasturba Hospital, Manipal)

Role of bedside leadership in increasing competency of staff nurses in safe infusion therapy and reducing the under reporting of complications related to IV therapy.

Ms. Josnamol George
(Medica Superspeciality Hospital, Kolkata)

DIAGNOSTIC SERVICES

Mapping the radiology department process flow exclusively in x-ray & sonography department to identify process discrepancies, measure and analyse the waiting time of patients at the service points and the factors associated with capturing appropriate waiting time in a tertiary care hospital

Ms. Vidhya Sonawane
(Bhatia Hospital, Mumbai)



AGENDA

Day 2 : 16th April 2023

Work-flow study to achieve process excellence in laboratory service

Dr. Suvin Shetty

(Dr L H Hiranandani Hospital, Mumbai)

Decreasing the incidence of respiratory motion artifacts in CT chest and pulmonary angiogram, by optimizing acquisition parameters and modifying patient commands, to increase the likelihood of desired health outcome

Dr. Anshu Jhamnani

(Dr Rela Institute & Medical Centre, Chennai)

GENERAL & SUPPORT SERVICES

Kano model' and 'design thinking' based innovations to reduce inpatient anxiety during surgery and improve overall experience of inpatients

Dr. Geeta Fulari

(Sankara Eye Foundation India)

#A study on labeling process of sterlie packs at central sterlie department

Ms. Naseem Fatima

(Yashoda Hospital, Secunderabad)

Developing innovative snack and beverage beneficial for diabetic patients and pregnant women

Ms. Priyadarshini Issac

(Sai Sanjeevani Hospitals, Hyderabad)

STUDENTS

Assessment of occupational stress/burnout among critical care nursing staffs in a tertiary care teaching institute in northern India: A cross-sectional study

Dr. Akanksha Chowdhary

(Sanjay Gandhi Post-Graduate Institute of Medical Sciences, Lucknow)

Streamlining the patient care processes using process re-engineering at a private dental college hospital

Dr. Seema L

(Ramaiah University of Applied Sciences, Bangalore)



AGENDA

Day 2 : 16th April 2023

10:30 am - 11:20 am : SESSION X - ACCREDITATION PARTNERS

SPEAKERS

#Navigating Quality Improvement Journey Beyond Accreditation

Ms. Louise Cuskelly

(Executive Director, ACHS International and Consulting, The Australian Council on Healthcare Standards (ACHS) International)

#Major Patient Safety Trends and Findings for 2022

Dr. Joel Roos

(Vice President - International Accreditation, Quality Improvement and Safety, Joint Commission International (JCI))

#Accreditation Standards - Moving from Optimum to Excellence

Dr. BK Rana

(Founding CEO, Quality & Accreditation Institute (QAI))

CHAIRPERSONS

Dr. Rajkumar V Patil *(Director Medical Services, Bombay Hospital)*

Dr Narayan Pendse *(Vice President- Medical Strategy & Operations, Fortis Healthcare)*

11:20 am - 11:55 pm : SESSION XI - GAME CHANGERS

SPEAKERS

#Contactless Vital Monitoring - A Game Changer

Dr. Mudit Dandwate

(Co-Founder & CEO, Dozee)

#Advances in Wound Care Management

Dr. Zhiwen Joseph Lo

(Vascular & Endovascular Surgeon, Woodsland Health, Clinician Scientist, National Healthcare Group Singapore)

CHAIRPERSONS

Dr. Kh. Phalin *(Chairman & Managing Director, Shija Hospitals & Research Institute Manipur)*

Mrs. Rama Rajasekaran *(Director, Ganga Medical Centre & Hospitals Pvt. Ltd)*



AGENDA

Day 2 : 16th April 2023

11:55 am - 12:30 pm : SESSION XII - Panel Discussion : Can Quality Healthcare Sustain Socialization

SPEAKERS

Mr. Govind Hari (*Chairman, Pushpagiri Vitreo Retina Institute*) - PROS

Dr. MI Sahadulla (*Group Chairman & Managing Director, KIMSHEALTH*) - CONS

CHAIRPERSONS

Dr. Guru N Reddy (*Chairman & Managing Director, Continental Hospitals, Hyderabad*)

Dr. Girdhar J Gyani (*Director General, Association of Healthcare Providers India (AHPI)*)

12:30 pm - 1:10 pm : SESSION XIII - THE GRAND DEBATE

Hospital Leadership - Have They Accepted Accreditation As A Game Changer

SPEAKERS

#FOR

Dr. Parag Rindani (*Chief Executive Officer, Wockhardt Hospitals, Ltd*)

Dr. Sanjeev K Singh (*Medical Director, AIMS Delhi- NCR, Chief Medical Superintendent , AIMS Kochi*)

#AGAINST

Dr. Anil Kumar Mulpur (*Consultant Cardiothoracic Surgeon, Apollo Reach Hospitals, Telangana*)

Capt. Ajitha Nair (*Founder & President, ANEI, MD - Healbiz Healthcare Pvt Ltd, Kochi*)

MODERATORS

Dr. Suneel C Mundkur (*Prof. Pediatrics, Kasturba Hospital, Manipal*)

Mr. Gaurav Loria (*Chief Quality Officer, Head Operations (Senior VP), Apollo Hospitals*)

1:10 pm - 1:50 pm : LUNCH BREAK

LUNCHEON MEET WITH INVITED GUESTS by Wolters Kluwer

Helping Making the Right Clinical Decisions for 30 years : Celebrating anniversary Luncheon!

#evidencebasedmedicine #patientsafety #clinicaldecisionsupport



AGENDA

Day 2 : 16th April 2023

1:50 pm - 2:35 pm : SESSION XIV : Pot Pourri

SPEAKERS

#Building Sustainable Healthcare Infrastructure

Mr. David Evans

(Director - Global Healthcare Segment, Schnieder Electric)

#Medical Device Evaluation – Patient Safety Perspective

Mr. Dharmesh Doshi

(Associate Director, Asia Pacific Regional Office, ECRI)

Building India's 911: A Super Fast Emergency Response System

Mr. Shilesh Mishra

(Head of Marketing, RED.Health (Formerly Stanplus))

CHAIRPERSONS

Mrs. B Bharathi Reddy *(Trustee and CEO, Vijaya Medical & Educational Trust, Chennai)*

Ms. Sweta Bandal *(General Manager Quality and Operations, Pushpagiri Vitreo Retina Institute)*

2:35 pm - 4:00 pm : VALEDICTORY & AWARDS CEREMONY

GUEST OF HONOUR

Dr. Anurag Batra *(Chairman & Executive Director, Business World)*

Dr. B Bhaskar Rao *(Organizing Chairman CAHOCON'23)*

Mr. Govind Hari *(Co Organizing Chairman CAHOCON'23)*

Dr. G. Anil Krishna *(Co-Organizing Chairman CAHOCON'23)*

Mr. Raghunath Reddy *(Organizing Secretary CAHOCON'23)*

Dr. A. Lingaiah *(Chairman, Sponsorship Committee CAHOCON'23)*

Dr. Vijay Agarwal *(President CAHO)*

Dr. Lallu Joseph *(Secretary General, CAHO)*

Mr. Sameer Mehta *(Vice President, CAHO)*

4:00 PM - 4:30 PM : TEA & REFRESHMENT

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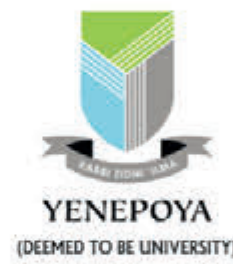
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